

Willoughby City Council

Community Wellbeing Survey – 2019

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Background & Methodology

Background & Methodology

Why?

- Assessing the community's level of agreement with statements regarding social wellbeing and connectedness
- Identifying the community's sense of personal wellbeing and housing and financial security
- Identifying access issues to local services
- Identifying the community's overall satisfaction and quality of life – and understanding the key drivers of quality of life.

How?

- Telephone survey (landline and mobile) to N=800 households. N=8 conducted in Mandarin.
- 79 acquired through number harvesting.
- Greatest margin of error +/- 3.5%.

When?

- Implementation 19th July – 20th August 2019.

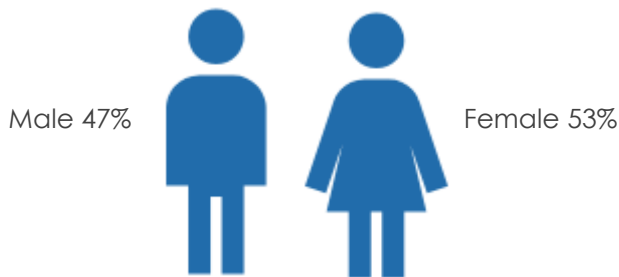


Sample Profile

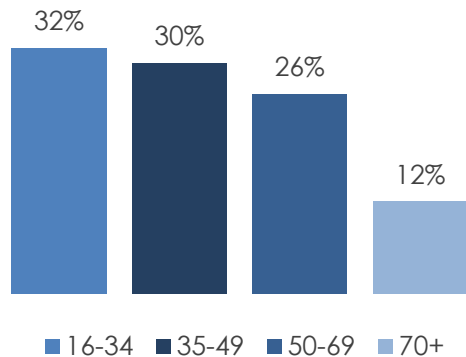


Sample Profile

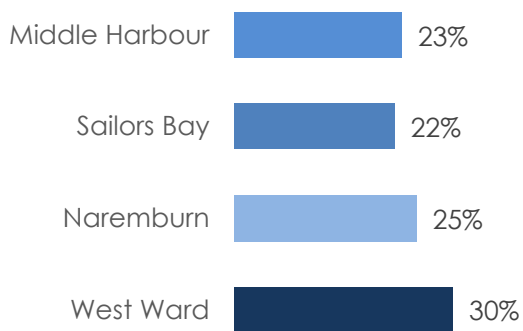
Gender



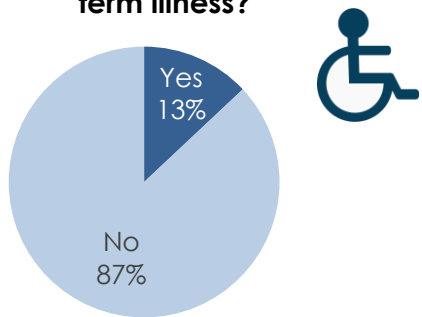
Age



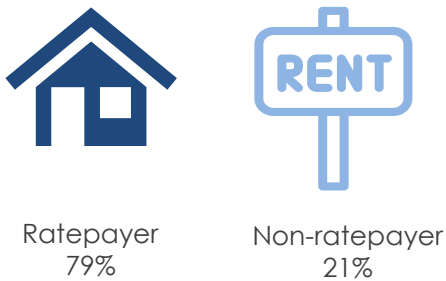
Ward



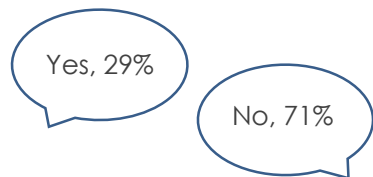
Identify as having a disability or long term illness?



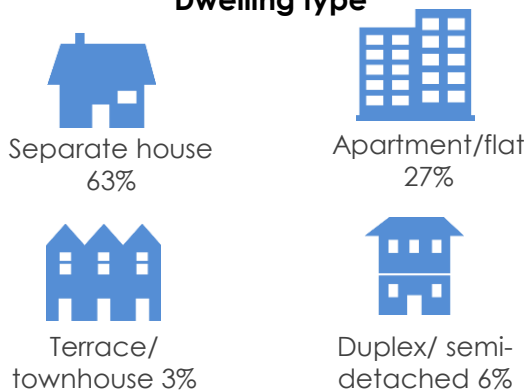
Ratepayer status



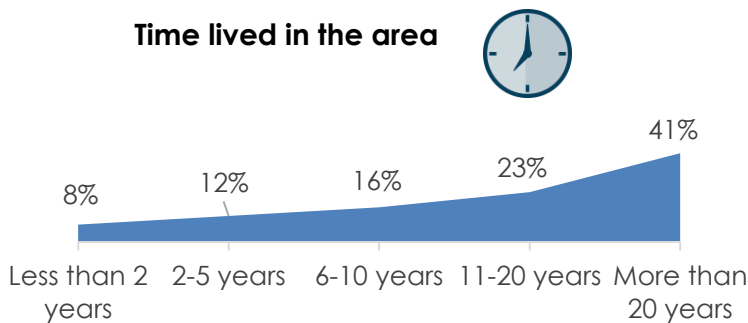
Speak a language other than English at home



Dwelling type



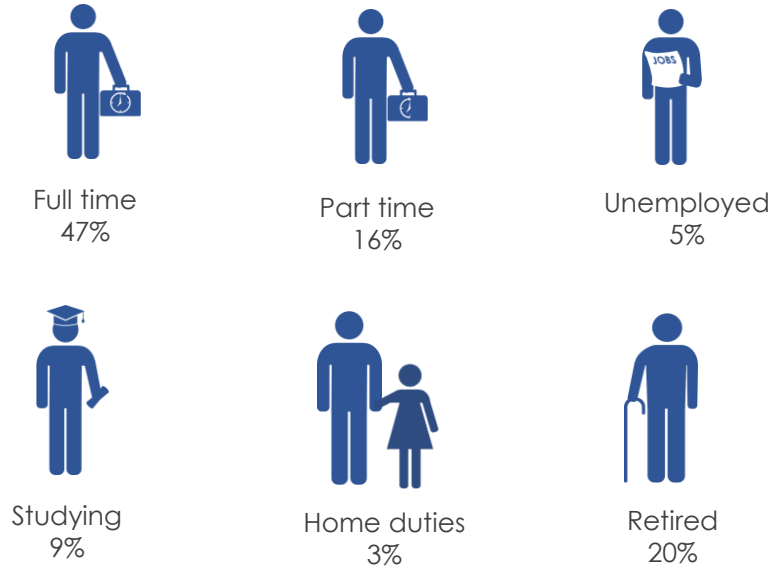
Time lived in the area



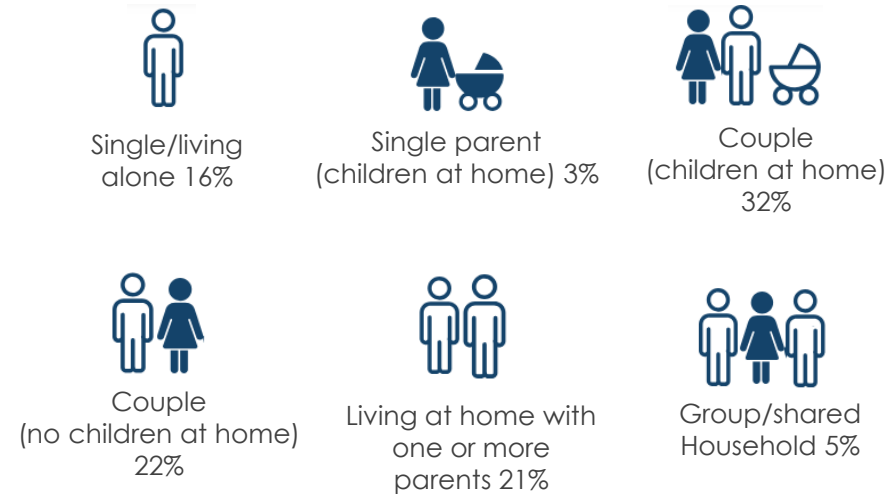
**N=800
Residents**

Sample Profile

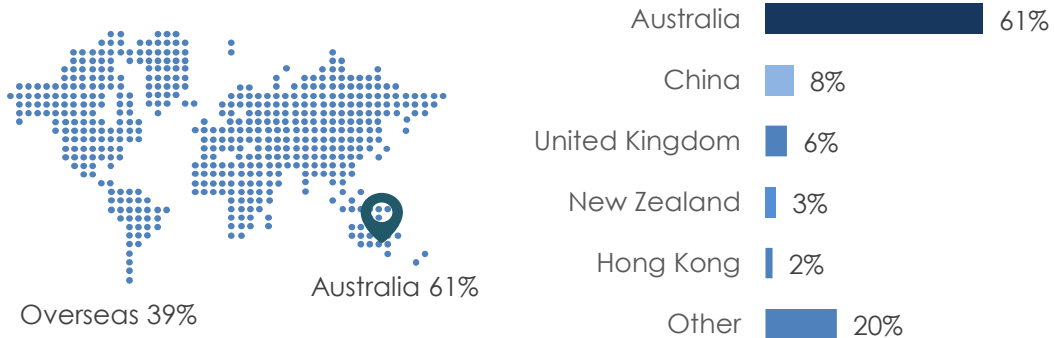
Employment status



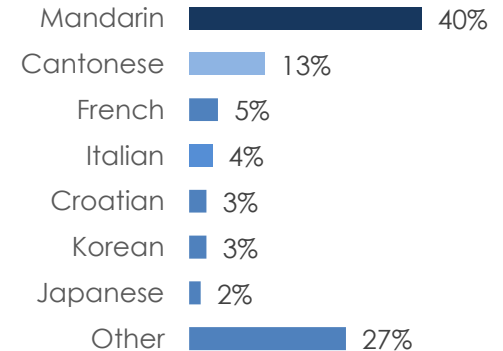
Family status



Country of birth



Language spoken (other than English)



Key Findings



Key Findings – Overall Metrics

Quality of Life

Quality of life within the Willoughby LGA is high, with residents generally feeling safe and satisfied with their personal relationships and mental health:

- 97% of residents stated that they personally have a good to excellent quality of life.
- A quarter of residents believe that overall quality of life within the LGA has improved over the past few years.
- The key drivers of how residents rate their overall quality of life is how they perceive their standard of living and their satisfaction with their local area.

Community

Residents reported high agreement with positive 'diversity' statements relating to multiculturalism, ethnicity, immigration and different lifestyles.

However, amongst quality of life attributes, satisfaction was lowest for **feeling part** of both the local neighbourhood community and broader Willoughby community – This is despite agreement being high for **feeling welcome** in both regions, suggesting that community connectedness is more complex than just feeling welcome. Indeed, 22% of residents would like to increase how connected/engaged they feel with their local area, something that they believe can be facilitated with more community events and activities.

The Willoughby Area

Residents recommend Willoughby as a place to live (93%) and a place to work (77%). Whilst a third of residents are considering moving out of the area in the next 5 years, these are largely younger residents and those still living at home with their parents – who state that the cost of living/housing is the leading factor influencing their decision.



Key Findings – Vulnerable Groups

Examining results across different demographics allows us to identify potentially vulnerable members of the community, and pinpoint the specific areas in which increased attention/resources may need to be allocated.

Single Parents*

Single parents reported financial struggles, with less access to healthy food. They are more likely to:

- Run out of food and not be able to afford to buy more.
- Not be able to access funds in an emergency.
- Not have fresh fruit and vegetables readily available.

Live in an apartment

Residents that live in a flat/apartment discussed physical and social isolation. They are more likely to:

Social

- Feel like an outsider in their local neighbourhood community.
- Not be satisfied with their personal relationships.
- Feel lonely.
- Not feel valued.
- Not feel appreciated by others.
- Feel like their life does not have purpose.
- Disagree that there is a good community spirit in the local area.
- Have less involvement in organised social activities.
- Participate in less political and civic actions.

Physical

- Not participate in physical activity.
- Not be satisfied with their opportunities to participate in sport and recreation activities.
- Not be satisfied with their access to parks and open space.
- Not have access to a car

*Please note: Caution, small sample size, single parents N=23

The differences highlighted for each of the vulnerable groups are either significant differences or smaller differences that are not significant but, when viewed within the context of other findings, suggest a theme or trend may be evident.

Key Findings – Vulnerable Groups

Speak a language other than English at home

Residents that speak a language other than English at home discussed feeling disconnected from the community and the barrier that language can create for them. They are more likely to:

- Believe they do not have opportunities to have a say on local issues important to them.
- Participate in less political and civic actions.
- Want to increase their connection/engagement with the local area.
- Have difficulty accessing natural areas and grocery shops (referencing the language barrier).

Have a long-term illness or disability

Perhaps unsurprisingly, residents that identify as having a long-term illness or disability reported difficulties physically accessing services and engaging in physical activities. However, they also described feeling less safe in public places and seeing/experiencing discriminatory behaviour (possibly from feeling more disconnected from the local community), and concerning, more negative views in regards to life achievements. They are more likely to:

Physical access/activities

- Have difficulty accessing public transport.
- Not participate in physical activity in a typical week.
- Not be satisfied with their physical health.

Safety/discrimination

- See or experience discriminatory behaviour.
- Not feel safe in public places
- Not feel welcome in the broader community

Life achievements

- Be less satisfied with what they are currently achieving in life.
- Be less confident that they can achieve the things they want in life.

The differences highlighted for each of the vulnerable groups are either significant differences or smaller differences that are not significant but, when viewed within the context of other findings, suggest a theme or trend may be evident.

Key Findings – Vulnerable Groups

Younger residents

Younger residents reported greater levels of stress and mental health concerns, with a feeling of disconnect from the community. They are more likely to:

Stress/mental health

- Not be satisfied with their mental health.
- Not be able to manage the demands of work without too much stress.
- Feel anxious.
- Feel they do not have a balance between work and life.
- Experience negative emotions.
- Feel that their life does not have purpose.

Community

- Feel like an outsider in their local area.
- Want to increase their connection/engagement to the local area.
- Feel they do not have opportunities to have a say on issues important to them.
- See or experience discriminatory behaviour.

Older residents

Older residents discussed feeling unsafe, both at home and in their local area. They also reported lower participation in physical activities, but commented on how this was linked to a lack of access. They are more likely to:

Safety

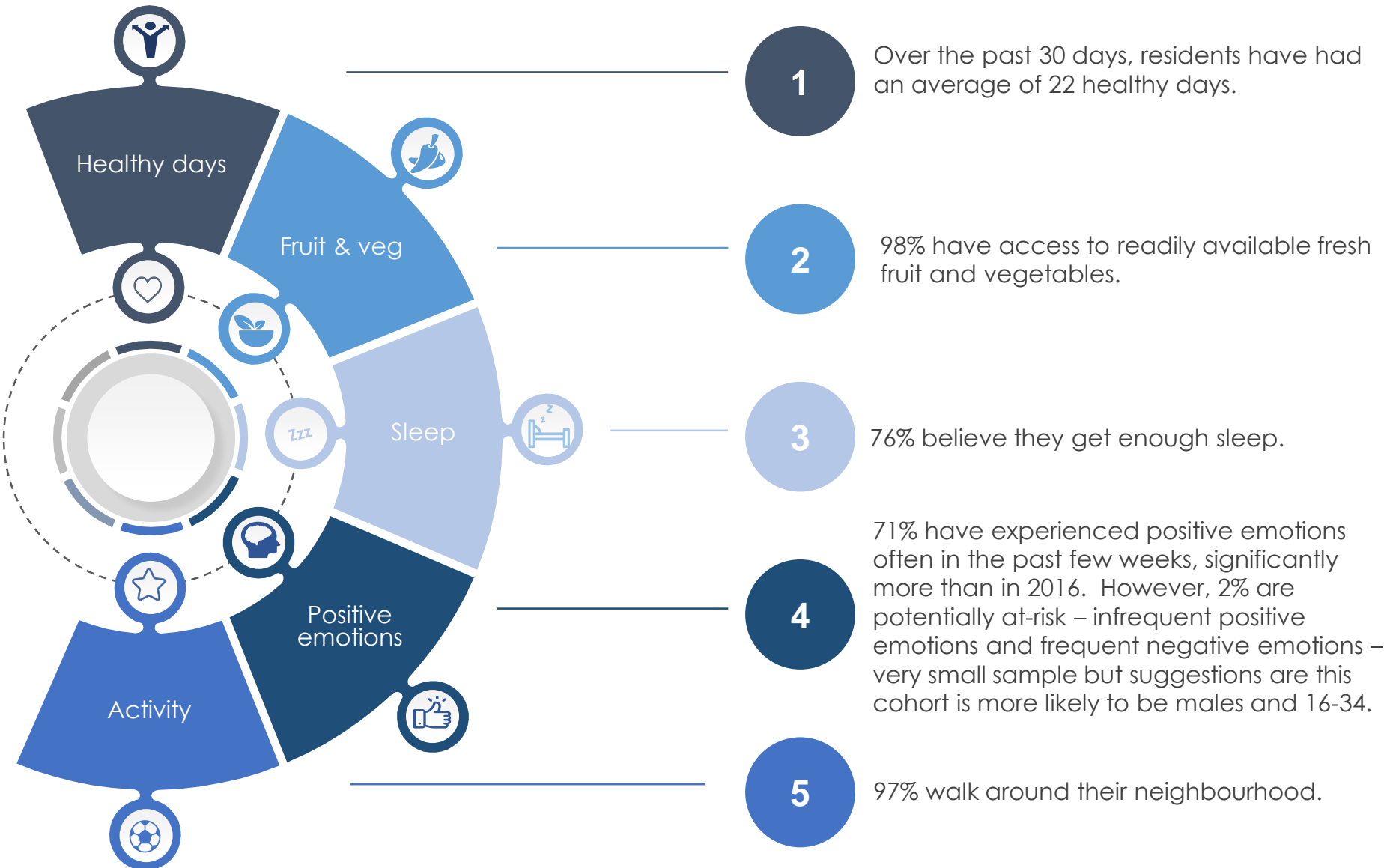
- Not feel safe at home during the day.
- Not feel safe at home at night.
- Not feel safe walking alone in the local area during the day.
- Not feel safe walking alone in the local area at night.

Physical activities

- Not participate in any physical activity.
- Not be satisfied with their access to public sports and recreation facilities.
- Not be satisfied with their opportunities to participate in sport and recreation activities in the local area.
- Not be satisfied with their access to public transport.
- Not have access to a car.

The differences highlighted for each of the vulnerable groups are either significant differences or smaller differences that are not significant but, when viewed within the context of other findings, suggest a theme or trend may be evident.

Summary – A Healthy Community



Summary – A Connected Community

85% of residents had helped another member of the community that does not live with them.

1

61% have given their time, without pay, to help a not-for-profit organisation.

2

80% are involved in organised social groups.

3

85% are involved in political or civic actions.

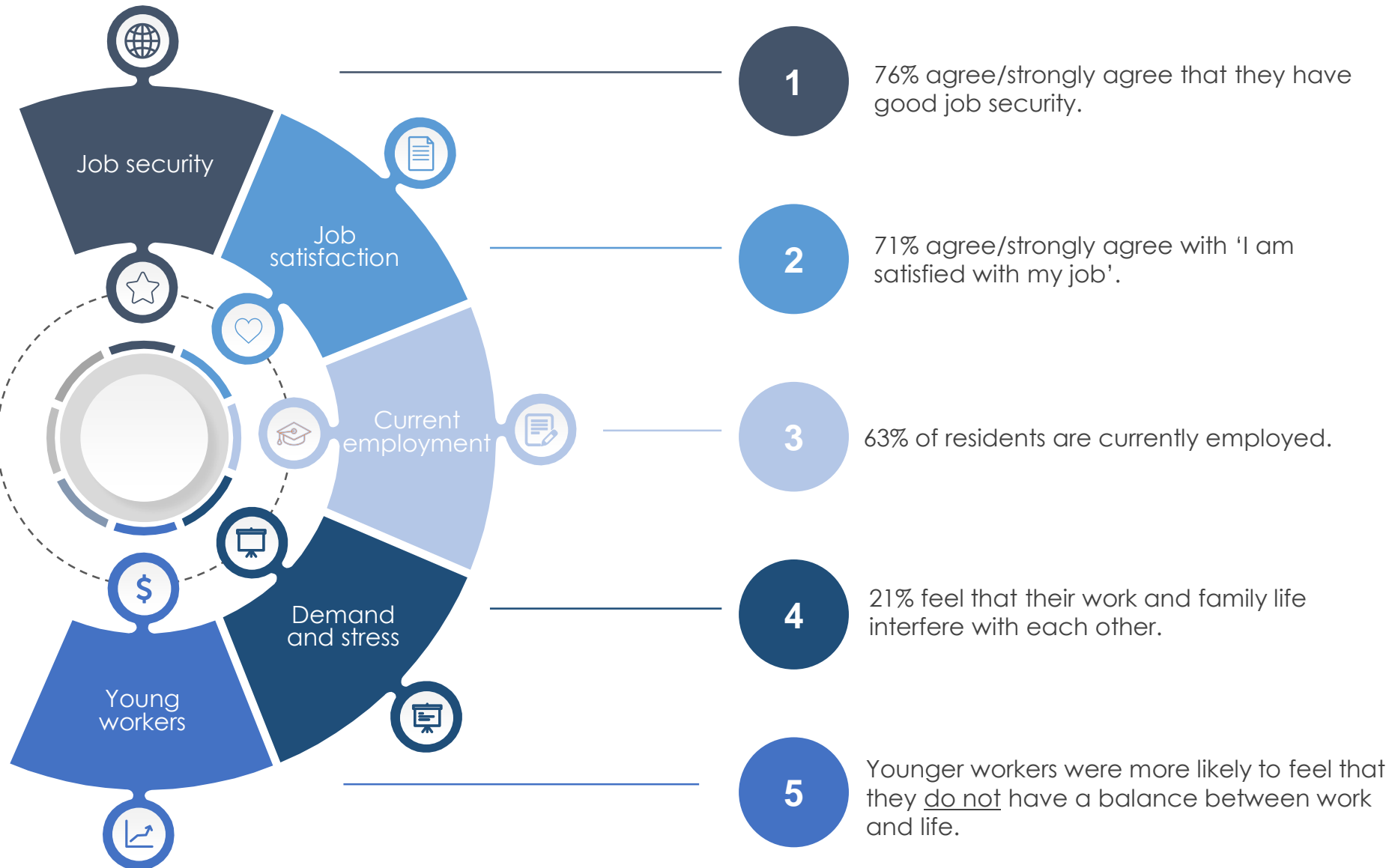
4

24% of residents have difficulty accessing some services and activities.

5



Summary – Employment



Summary – A Sense of Security

The cost of housing/living is the dominant reason for why residents would consider moving out of the LGA.

1

20% have unwillingly had to sacrifice spending on other things, as a direct result of housing costs.

2

3% of residents have run out of food and could not afford to buy more in the past 12 months.

3

8% stated they could not access emergency money (\$2,000) within 2 days.

4

92% of residents believe they could ask a neighbour or local friend for support in a crisis.

5



Results



1. Quality of Life



Section Summary – Quality of Life

Quality of Life

- 97% of residents view their quality of life as good to excellent, significantly above our NSW LGA benchmarks.
- 82% of residents believe that overall quality of life in the LGA has remained the same, or improved in recent years – individual perceptions of quality of life correlates to how they view changes in quality of life in general across the LGA, i.e. those who view their own quality of life as excellent, are significantly more likely to think that quality of life has improved across the LGA.
- The key drivers of quality of life are perceptions of standard of living and satisfaction with the local area.

Personal Wellbeing

- 11% of residents disagree with the statement 'I generally do not feel anxious'.
- 6% of residents disagree with the statement 'I feel like my life has purpose'.

Significantly more likely to rate their quality of life highly

Home owners

Live in a separate house

Live as a couple with children

Significantly less likely to rate their quality of life highly

Aged 70+

Renters

Live in a terrace/town house

Single/living alone

Identify as having a disability or long-term illness

Provide ongoing care/help to a member of the household who is disabled/aged/has a long-term illness

Do not have access to a car

Do not have access to fresh fruit and vegetables

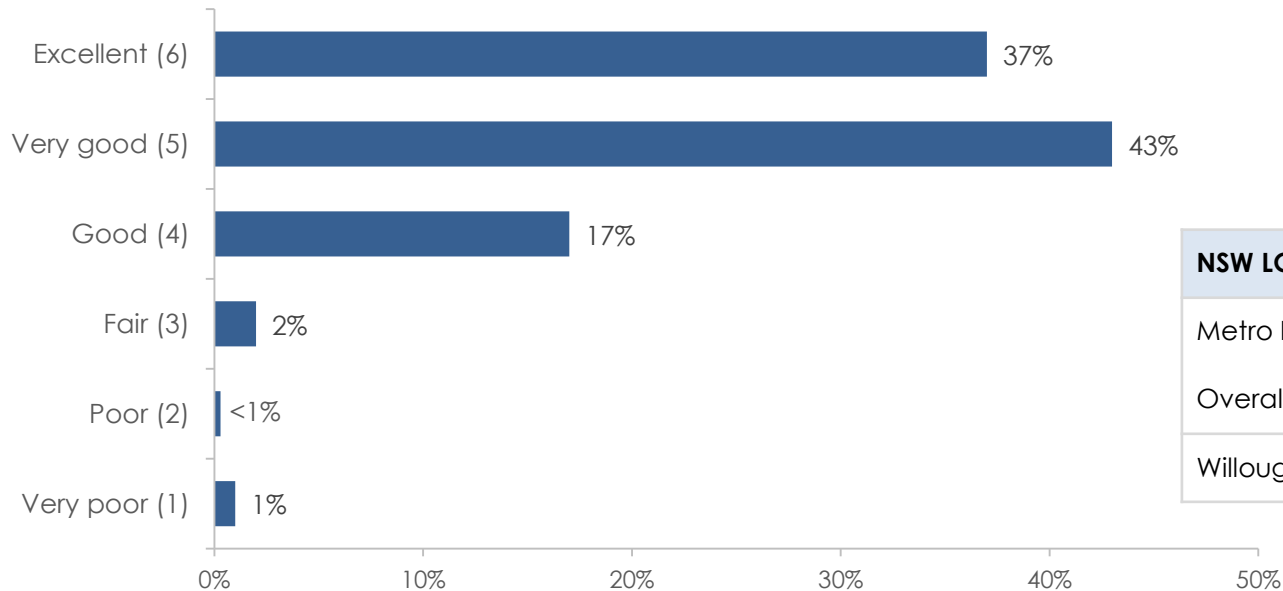
Are not getting enough sleep



Overall Quality of life

Q2a. Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Mean rating	5.14	5.14	5.14	5.21	5.13	5.13	4.99▼	5.22	5.25	5.09	5.04
Base	800	424	376	256	240	208	96	184	176	200	240



NSW LGA Benchmarks	Means
Metro Benchmark	4.91
Overall Benchmark	4.93
Willoughby City Council 2019	5.14▲

Scales: 1=very poor, 6=excellent

▲ ▼ = A significantly higher/lower rating (by group)

97% of residents rate their quality of life living in the Willoughby LGA as good to excellent, with the mean score of 5.14 out of 6 above our metro and NSW LGA benchmarks.

Although still high across all groups, self evaluated quality of life follows a slight downward trend with age.

Overall Quality of life

Q2a. Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	5.18	5.07	5.05	5.18	4.83	5.14	5.12	5.26	5.14
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	5.20▲	4.93	5.21▲	5.05	5.17	4.46▼	4.99	4.97	5.28
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	5.28▲	5.14	4.89▼	4.98	5.25	4.75	5.15	5.15	5.14	5.35	5.35	5.03
Base	256	175	127	23	166	43	374	128	36	67	25	156

Scales: 1=very poor, 6=excellent

▲▼= A significantly higher/lower rating (by group)

Residents that own their own home, live in a separate house and/or live as a couple with children, were significantly more likely to rate their quality of life highly.

Those that rent, live in a terrace/town house and/or are single/living alone, were significantly less likely.

Overall Quality of life

Q2a. Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Mean rating	4.88	5.18▲	4.85	5.19▲
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Mean rating	5.19▲	4.89	5.16▲	4.12	5.19▲	4.97
Base	671	129	780	20	605	195

Scales: 1=very poor, 6=excellent

▲▼ = A significantly higher/lower rating (by group)

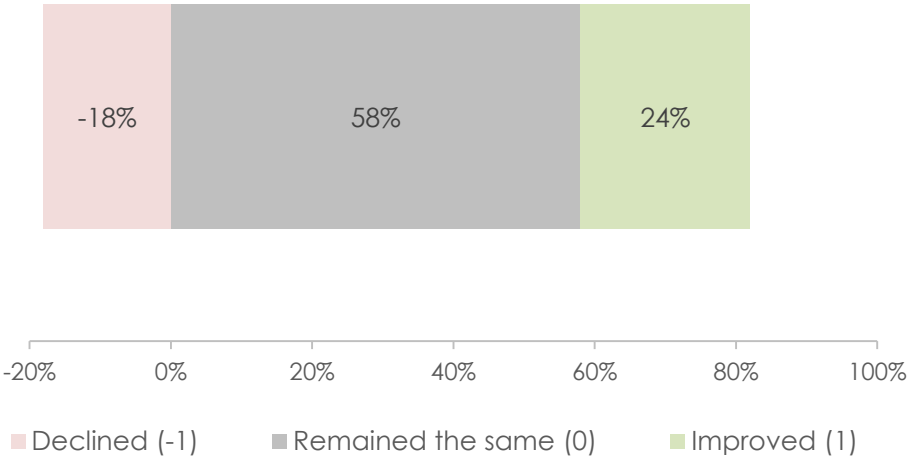
Residents that do not have a disability/long-term illness, nor do they need to provide care for someone with a disability/long-term illness, are significantly more likely to rate their quality of life highly.

Likewise, individuals that are able to drive a car, have access to fresh fruit and vegetables, and are getting enough sleep, are significantly more likely to rate their quality of life highly.

Change in Quality of life

Q2b. Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Mean rating	0.06	0.08	0.04	0.18▲	0.14	-0.14▼	-0.02	0.08	0.04	0.02	0.10
Base	800	424	376	256	240	208	96	184	176	200	240



	Quality of life		
	Very poor-fair	Good-very good	Excellent
Mean rating	-0.62▼	0.03	0.16▲
Base	20	481	299

Scales: -1=declined, 1=improved

▲▼= A significantly higher/lower rating (by group)

82% of residents believe that the overall quality of life living in the Willoughby LGA has remained the same (58%), or improved (24%), over the past few years – with 18% saying it has declined.

Residents that view their own quality of life as 'excellent' were significantly more likely to state that general quality of life in the LGA has improved, whilst those that stated their quality of life is 'very poor' to 'fair' were significantly less likely.

Change in Quality of life

Q2b. Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	0.02	0.12	0.24▲	-0.02	0.09	0.12	0.01	0.23▲	-0.04▼
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	0.04	0.14	0.06	0.05	0.04	0.10	0.04	0.03	0.06
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	0.04	-0.07▼	0.05	-0.03	0.24▲	0.07	0.09	0.00	0.18	0.17	0.18	-0.05▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

Scales: -1=declined, 1=improved

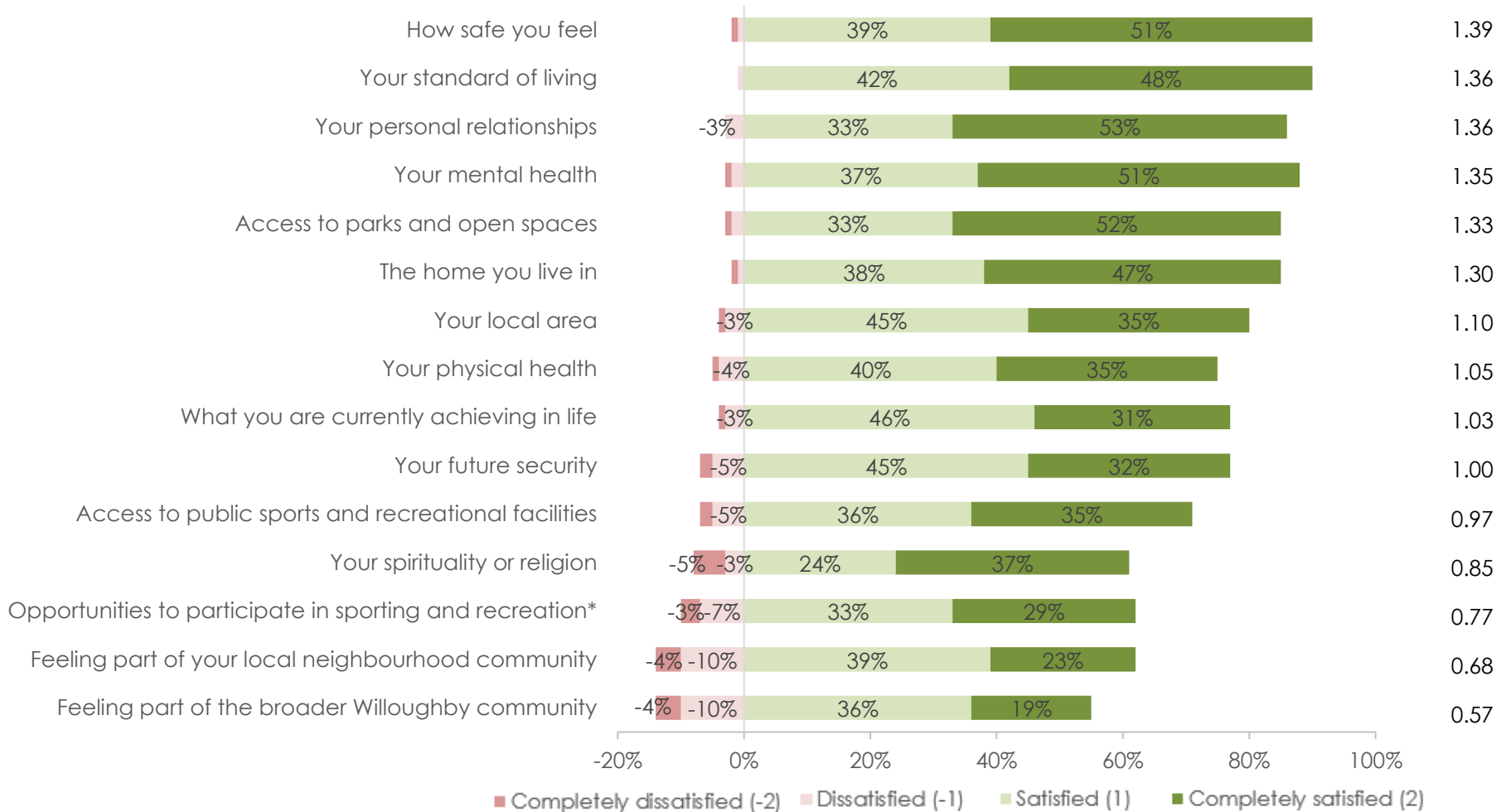
▲ ▼ = A significantly higher/lower rating (by group)

Residents that speak a language other than English at home and/or live with their parent(s), were significantly more likely to think that overall quality of life in the LGA has increased, whilst couples without children at home, residents that have lived in the LGA for over 20 years and/or retired residents, were significantly less likely.

Quality of Life Attributes

Q3. How satisfied are you with the following?

Mean rating



Base: N=800

Scales: -2=completely dissatisfied, 2=completely satisfied

Note: 3 respondents refused to answer satisfaction with 'your spirituality or religion'

*activities in the local area

Note: values ≤2% are not shown in the chart

Residents were vastly more likely to be satisfied with each of the quality of life attributes, than dissatisfied. Satisfaction was highest for individual/personal attributes (such as feeling safe, standard of living, personal relationships and mental health), and lowest for community attributes (feeling part of the local neighbourhood/broader Willoughby community).

Quality of Life Attributes

Q3. How satisfied are you with the following?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
How safe you feel	1.38	1.40	1.49	1.33	1.33	1.36	1.44	1.32	1.39	1.40
Your standard of living	1.43▲	1.29	1.53▲	1.19▼	1.33	1.41	1.41	1.39	1.27	1.37
Your personal relationships	1.47▲	1.22	1.40	1.34	1.32	1.36	1.35	1.43	1.31	1.34
Your mental health	1.34	1.37	1.30	1.33	1.35	1.56▲	1.41	1.37	1.29	1.35
Access to parks and open spaces	1.41▲	1.25	1.47▲	1.29	1.24	1.26	1.41	1.45	1.26	1.24
The home you live in	1.35	1.25	1.40	1.10▼	1.32	1.50▲	1.25	1.40	1.29	1.28
Your local area	1.18▲	1.02	1.26▲	1.04	0.97▼	1.11	1.20	1.24▲	0.99	1.03
Your physical health	1.11	0.98	1.16	1.08	0.93▼	0.91▼	1.04	1.10	0.91	1.12
What you are currently achieving in life	1.09	0.95	1.04	1.00	1.01	1.11	0.90	1.09	0.98	1.12
Your future security	1.00	1.01	1.01	0.93	1.02	1.15▲	1.07	1.00	0.99	0.97
Access to public sports and recreational facilities such as pools and courts	1.02	0.90	1.18▲	0.96	0.80▼	0.76▼	0.89	1.19▲	1.00	0.83
Your spirituality or religion	0.90	0.80	0.86	0.88	0.81	0.87	0.83	0.85	0.66	1.03▲
Opportunities to participate in sporting and recreation activities in the local area	0.76	0.78	0.80	0.91	0.67	0.55▼	0.79	0.92▲	0.75	0.65
Feeling part of your local neighbourhood community	0.80▲	0.54	0.53	0.73	0.72	0.86▲	0.64	0.76	0.56	0.75
Feeling part of the broader Willoughby community	0.62	0.51	0.43	0.75▲	0.52	0.60	0.61	0.70	0.38▼	0.60
Base	422	376	256	238	208	95	183	176	200	238

▲ ▼ = A significantly higher/lower level of satisfaction (by group) See Appendix B for further analysis Scales: -2=completely dissatisfied, 2=completely satisfied

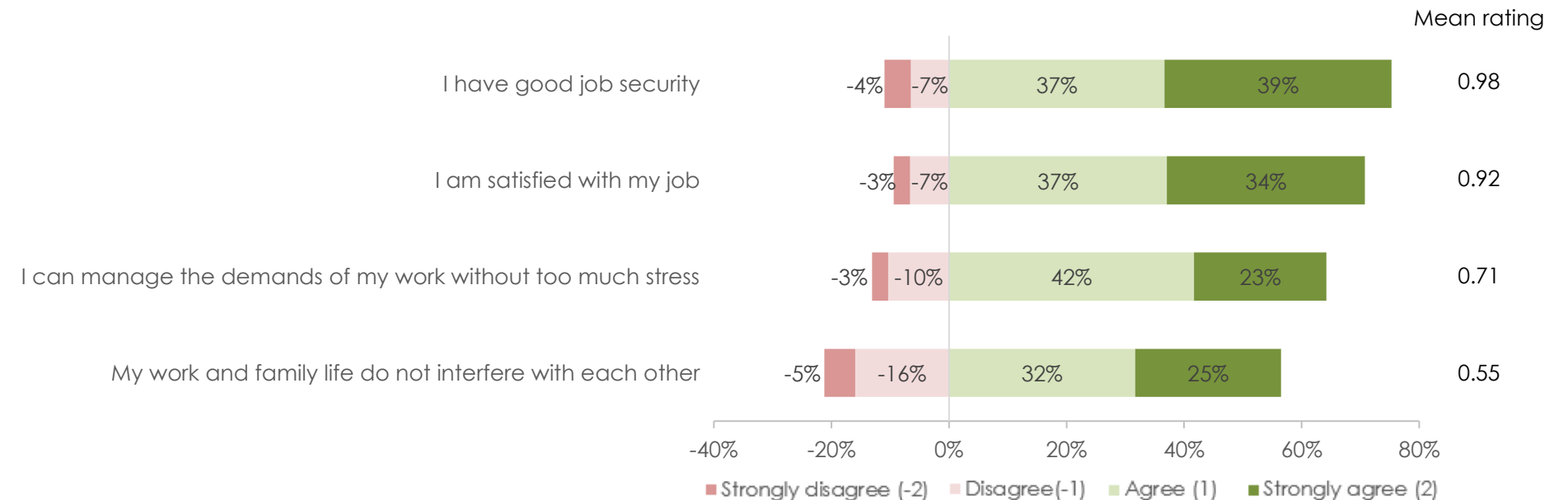


Females rated their satisfaction either on par, or significantly above, males across all quality of life attributes.
Whilst satisfaction with physical health followed a downward trend with age, mental health followed an upward trend.

Impact of Employment

Q4b. [If employed full-time or part-time] To what extent do you agree or disagree with the following statements?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
I have good job security	1.07	0.90	1.13	0.85	1.02	0.87	1.06	0.95	0.78	1.14
I am satisfied with my job	1.01	0.83	0.88	0.84	1.09	1.50▲	0.87	1.02	0.76	1.04
I can manage the demands of my work without too much stress	0.68	0.74	0.62	0.60	0.97▲	1.38▲	0.89	0.69	0.51▼	0.77
My work and family life do not interfere with each other	0.53	0.57	0.66	0.39	0.64	0.90	0.81▲	0.44	0.35	0.60
Base	254	248	169	204	121	9	113	93	140	157



Base: N=502

Scales: -2=strongly disagree, 2=strongly agree

See Appendix B for results by family and employment status

▲ ▼ = A significantly higher/lower agreement (by group)

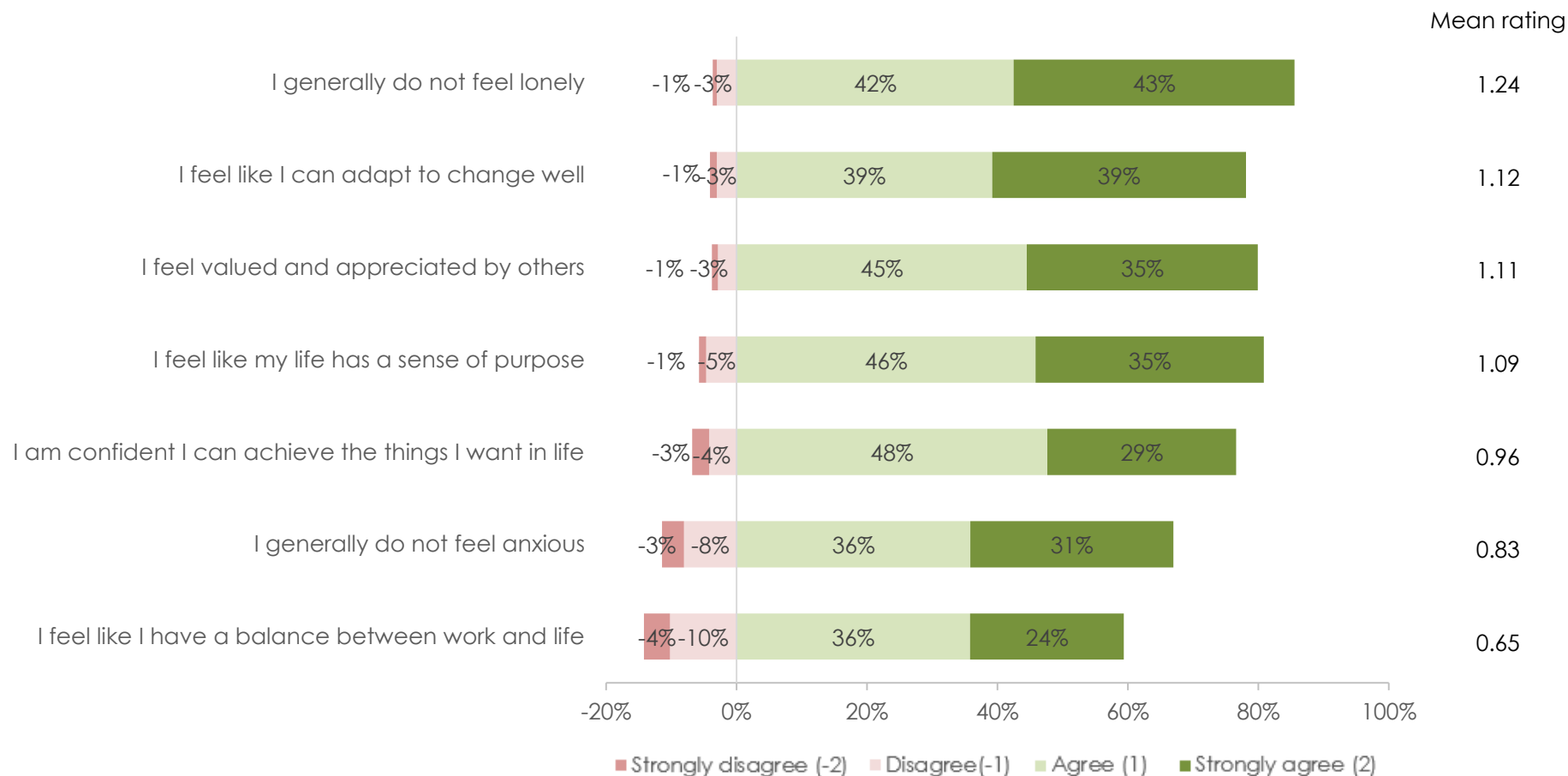
76% of employed residents agree that they have good job security. However, 1 in 5 (21%) disagree that their work and family life do not interfere with each other, with residents that are part of a couple with children at home significantly less likely to agree.

Older employed residents (50+) are more likely to agree they are satisfied with their job and can manage the demands of their work without too much stress.

Residents that are employed part-time are more likely to agree with all statements, compared to residents that are employed full-time. 27

Personal Wellbeing

Q5. To what extent do you agree or disagree with the following statements?



Base: N=800

Note: only employed residents were asked agreement on 'I feel like I have a balance between work and life' N=502

Scales: -2=strongly disagree, 2=strongly agree

Whilst the majority of residents agree with each of the personal wellbeing statements, some of the measures have potentially large impacts on quality of life and any level of disagreement is concerning. For example, 11% of residents disagree that generally they do not feel anxious and 6% disagree that they feel their life has purpose.

Personal Wellbeing

Q5. To what extent do you agree or disagree with the following statements?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
I generally do not feel lonely	1.27	1.22	1.26	1.25	1.23	1.22	1.31	1.26	1.09▼	1.31
I feel like I can adapt to change well	1.16	1.07	1.22	1.18	0.99▼	0.99	1.12	1.00	1.05	1.27▲
I feel valued and appreciated by others	1.18	1.03	1.22	1.02	1.06	1.13	1.16	0.98	0.95▼	1.29▲
I feel like my life has a sense of purpose	1.18▲	0.99	0.92▼	1.17	1.16	1.20	1.17	1.04	1.02	1.12
I am confident I can achieve the things I want in life	1.01	0.90	0.91	0.97	0.99	1.01	0.93	0.97	0.93	1.00
I generally do not feel anxious	0.81	0.86	0.70	0.76	0.97▲	1.07▲	0.96	0.83	0.64▼	0.91
I feel like I have a balance between work and life	0.70	0.60	0.52	0.60	0.85▲	1.39▲	0.66	0.84	0.58	0.59
Base	254-424	248-376	169-256	204-240	121-208	9-96	113-184	93-176	140-200	157-240

Scales: -2=strongly disagree, 2=strongly agree

See Appendix B for further analysis
▲▼= A significantly higher/lower agreement (by group)

Age appears to have a large impact on agreement with personal wellbeing statements, with 6 of the 7 statements either following an upward trend ('I feel like my life has a sense of purpose', 'I am confident I can achieve the things I want in life', 'I generally do not feel anxious' and 'I feel like I have a balance between work and life') or downward trend ('I generally do not feel lonely' and 'I feel like I can adapt to change well') with age.

Females were more likely to agree with 6 of the 7 statements.

Shapley Value Regression

Another lens through which to consider the 15 Quality of Life attributes and the seven Personal Wellbeing attributes is via Micromex's Advanced Shapley Regression analysis...

Why is Shapely Regression Needed?

Knowing the extent to which the community is satisfied/dissatisfied or agrees/disagrees with a series of 'life' statements (previous slides) is of course useful – however, the scores do not necessarily identify which of the attributes are having most impact on overall quality of life.

A Shapley Regression analysis however allows us to specifically identify how Willoughby Council can actively drive overall quality of life.

Shapley regression analysis is a statistical tool for investigating relationships between dependent variables (in this case, the 15 Quality of Life attributes and the seven Personal Wellbeing attributes) and a dependent variable (in this case, overall quality of life).

The Chart on the following page summarises the Shapley Regression Value for the top nine attributes:

- The sum of the scores for all 22 attributes is 100%. The higher the score, the more variance in quality of life is explained by that variable.
- Based on the 22 attributes from the survey (there may of course be other important drivers that were not included in the survey), a large driver of quality of life is how satisfied residents are with their standard of living, followed by satisfaction with their local area.



Shapley Value Regression – Key Drivers of Quality of Life

A Shapley Regression analysis allows us to specifically identify how individual life attributes and personal wellbeing traits can actively drive overall quality of life.

Dependent variable: *Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area? (Q2a)*

Explanatory variables: *Quality of life attributes (Q3) and personal wellbeing statements (Q5)*

Top 9 Drivers (out of 22)



The results in the above chart provide Willoughby City Council with a complete picture of the key drivers of quality of life for residents.

These top nine statements (so 41% of the 22 statements) account for 75% of the variation in quality of life. Therefore, whilst all 22 statements are important, only a number of them are potentially significant drivers of quality of life.

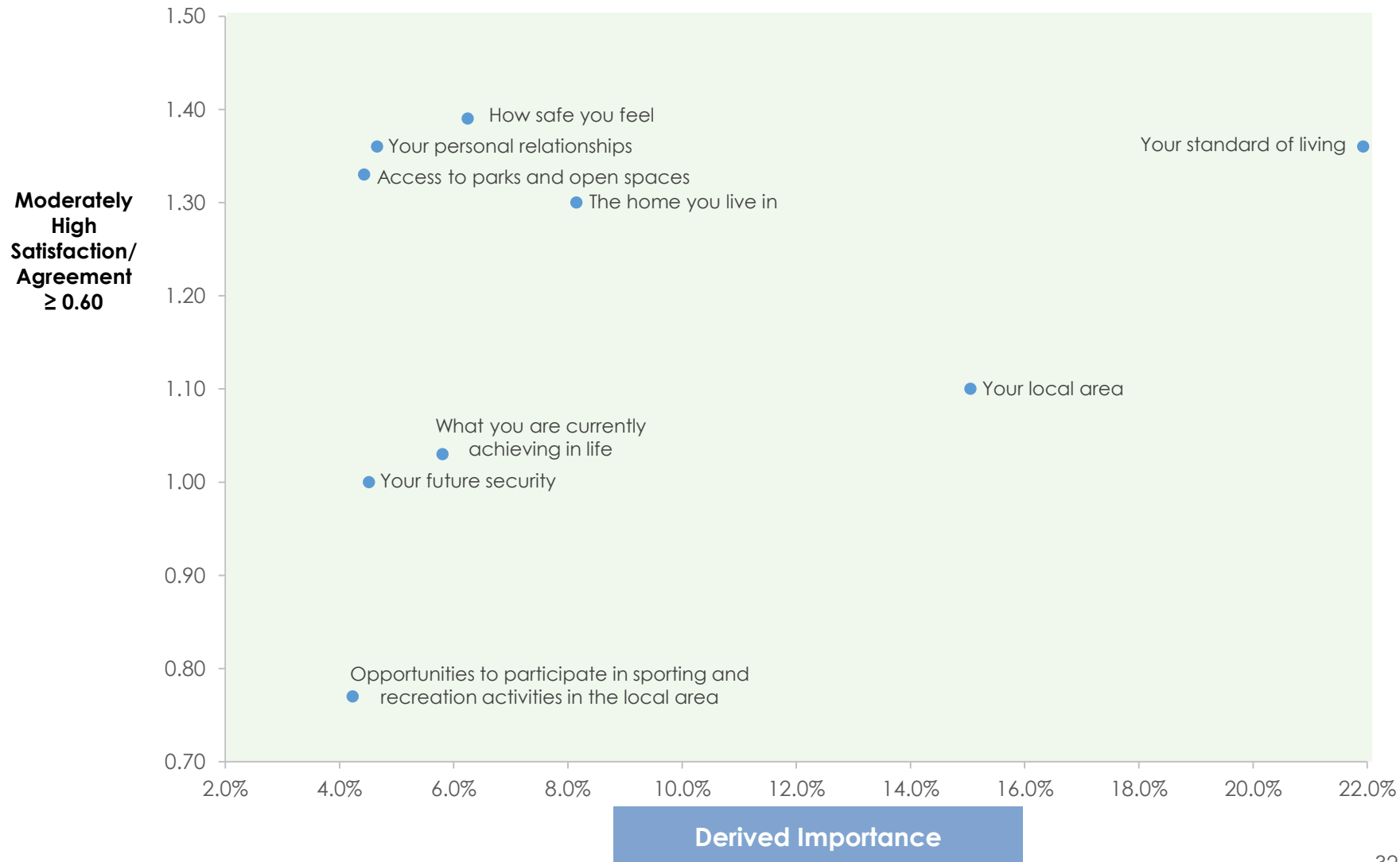
*in the local area

See Appendix B for a full list of drivers



Mapping Stated Satisfaction/Agreement and Derived Importance

By mapping satisfaction/agreement against the top 9 Shapley drivers we can identify that for all 9 drivers, residents already have moderately high agreement/satisfaction levels.



2. Financial Security



Section Summary – Financial Security

Affordability of Food

- Over the past 12 months, 3% of residents have run out of food and could not afford to buy more at least once – This value increases to 16% for single parents (caution, small sample).

Accessing Funds

- 8% of residents stated that they could not access or raise \$2,000 in an emergency within two days – Unemployed residents, single parents and residents that identify as having a disability or long-term illness, were significantly less likely to be able to access the funds.

Housing Costs

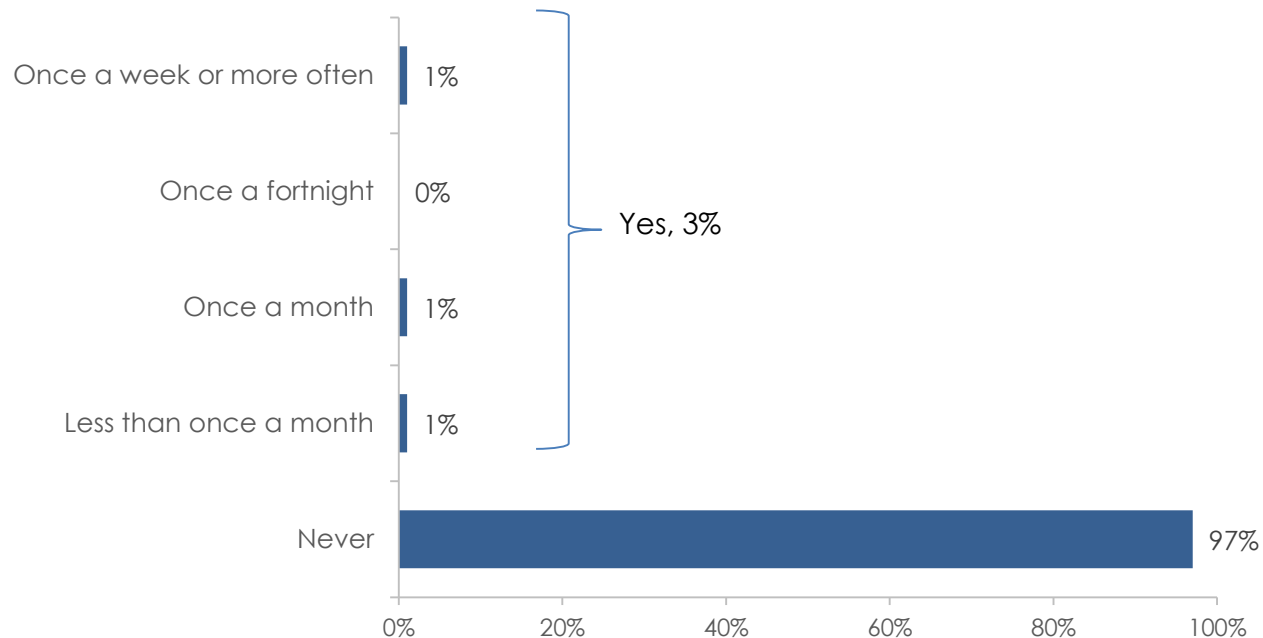
- As a direct result of housing costs, 21% of residents have had to unwillingly sacrifice spending on other things. The dominant activities sacrificed are eating out, arts and cultural activities, sports and recreation and air conditioning/heating.



Affordability of Food

Q7a. In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes	3%	3%	2%	4%	2%	3%	2%	2%	5%	3%	2%
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N = 800

3% of residents have run out of food and could not afford to buy more at least once in the past 12 months.

Affordability of Food

Q7a. In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes	4%▲	1%	3%	3%	0%	0%	4%	1%	4%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes	2%	6%▲	3%	3%	0%	0%	3%	2%	3%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes	1%▼	3%	3%	16%▲	4%	3%	3%	1%	6%	0%	5%	2%
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)

16% of single parents have run out of food and could not afford to buy more at least once in the past 12 months (caution – small sample) – and 6% for those who rent.

Affordability of Food

Q7a. In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes	4%	3%	8%▲	2%
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Yes	2%	6%	2%	14%▲	2%	5%
Base	671	129	780	20	605	195

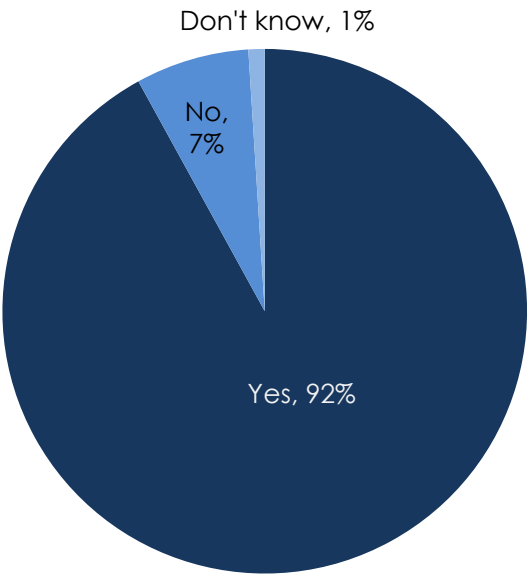
▲ ▼ = A significantly higher/lower percentage (by group)

Residents that are providing ongoing care or help to a member of the household (with a disability, long-term illness or is frail/aged), and residents that do not have fresh fruit and vegetables readily available, are significantly more likely to state that they have run out of food and could not afford to buy more at least once in the past 12 months.

Accessing Funds

Q7b. If you needed to, could you access or raise \$2,000 within two days in an emergency?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
No/don't know	8%	8%	7%	6%	10%	8%	8%	7%	10%	7%	8%
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N = 800



8% of residents stated that if needed, they could not access or raise \$2,000 within two days in an emergency.

Accessing Funds

Q7b. If you needed to, could you access or raise \$2,000 within two days in an emergency?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes	7%	9%	9%	7%	7%	12%	8%	6%	8%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes	7%	12%	7%	11%	2%▼	3%	15%▲	8%	3%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes	6%	5%	9%	19%	9%	17%	6%	7%	33%▲	0%	13%	9%
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)

Unemployed residents, single parents, and those living in a low rise apartment building (up to 3 storeys), were less likely to be able to access/raise \$2,000 within two days in an emergency.

Accessing Funds

Q7b. If you needed to, could you access or raise \$2,000 within two days in an emergency?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes	17%▲	7%	14%	7%
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Yes	5%	21%▲	7%	29%▲	7%	10%
Base	671	129	780	20	605	195

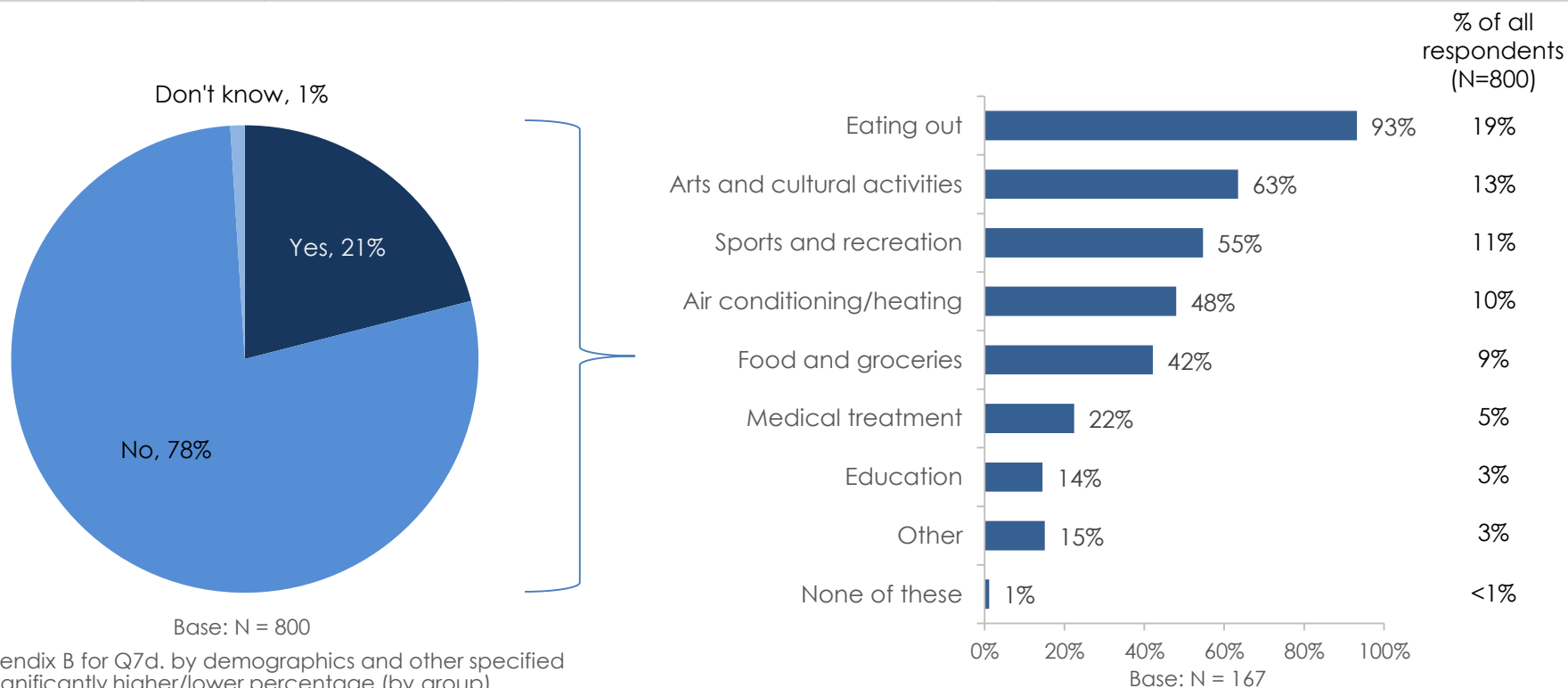
▲ ▼ = A significantly higher/lower percentage (by group)

Residents that identify as having a disability or long-term illness, are not able to drive and/or do not have access to readily available fresh fruit and vegetables, were significantly less likely to be able to access/raise \$2,000 within two days in an emergency.

Housing Costs

Q7c. As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?
 Q7d. [If yes in Q7c.] Which of the following things have you sacrificed spending on?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+▼	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes	21%	25%	17%	19%	27%	20%	14%▼	24%	21%	15%	23%
Base	800	424	376	256	240	208	96	184	176	200	240



See Appendix B for Q7d. by demographics and other specified
 ▲▼ = A significantly higher/lower percentage (by group)

1 in 5 residents (21%) stated that as a direct result of housing costs, they have unwillingly had to sacrifice spending on other things.

The dominant activity/item that is sacrificed is eating out, followed by arts and cultural activities.

Housing Costs

Q7c. As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes	20%	23%	24%	20%	25%	34%▲	18%	22%	17%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes	19%	29%	19%	25%	21%	29%	26%	26%	21%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes	25%	15%	13%▼	27%	19%	46%▲	21%	19%	34%	23%	39%	15%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)



Residents living in group/shared households and/or have lived in the LGA for 2-5 years, are significantly more likely to state they have had to sacrifice spending.

Housing Costs

Q7c. As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes	19%	21%	28%	20%
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Yes	20%	24%	21%	16%	18%	29%▲
Base	671	129	780	20	605	195

▲ ▼ = A significantly higher/lower percentage (by group)



Residents that are not getting enough sleep, and those that provide ongoing care to a member of their household, are more likely to state they have had to sacrifice spending.

3. Acceptance of People and Cultures



Section Summary – Acceptance of People and Cultures

People and Cultures

- 88% of residents believe that it is a good thing for a society to be made up of people from different cultures and activities.
- Overall, younger residents were more likely to agree with positive statements relating to multiculturalism, immigration, ethnicity and different lifestyle choices.
- 12% of residents agree with the statement 'I feel like an outsider in my local neighbourhood' – Residents born outside of Australia were significantly more likely to agree.

Discrimination

- In the past 12 months, 23% of residents have seen or experienced discriminatory attitudes personally, or towards other people, because of race, religion, gender or age. Younger residents and those that identify as having a disability or long-term illness were significantly more likely to have seen or experienced this.



People and Cultures

Q8. To what extent do you agree or disagree with the following statements?



Agreement was much higher for positive statements relating to people and cultures within the LGA, than negative statements.

Whilst agreement is high for statements relating to being/feeling welcome, it is lower for statements that describe feeling part of the neighbourhood or broader Willoughby community.

People and Cultures

Q8. To what extent do you agree or disagree with the following statements?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
It is a good thing for a society to be made up of people from different cultures and communities	1.49	1.35	1.61▲	1.43	1.32▼	1.19▼	1.45	1.46	1.41	1.40
I feel welcome in my local neighbourhood community	1.23	1.12	1.15	1.24	1.12	1.23	1.25	1.26	1.04	1.18
Willoughby is welcoming of people from different cultures	1.20	1.13	1.19	1.22	1.13	1.06	1.25	1.07	1.10	1.23
Accepting immigrants from many different countries makes Willoughby stronger	1.14	1.04	1.36▲	1.06	0.91▼	0.83▼	1.02	1.09	1.16	1.09
I feel welcome in the broader Willoughby community	1.16▲	0.98	1.18	1.05	1.04	0.98	1.15	1.13	0.94	1.10
Willoughby is a place where people from different national or ethnic backgrounds get on well together	1.04	0.99	1.19▲	1.00	0.90▼	0.86▼	1.02	0.97	0.92	1.14
Willoughby is welcoming of people with different lifestyle choices	1.03	0.87	1.05	0.95	0.91	0.82	0.94	0.87	0.90	1.08
Willoughby is welcoming of teenagers	0.90	0.87	1.16▲	0.91	0.68▼	0.58▼	0.88	0.85	0.84	0.96
I feel part of my local neighbourhood community	0.93	0.76	0.74	0.90	0.87	0.96	0.81	0.94	0.81	0.85
I feel part of the broader Willoughby community	0.78	0.75	0.68	0.90	0.72	0.80	0.74	0.84	0.65	0.83
Some groups who live in Willoughby are made not to feel welcome	-0.51	-0.72	-0.63	-0.72	-0.57	-0.35▲	-0.44	-0.59	-0.59	-0.77
There is a lot of disagreement between people in the Willoughby community	-0.64	-0.61	-0.67	-0.68	-0.56	-0.53	-0.55	-0.68	-0.70	-0.60
I feel like an outsider in my local neighbourhood community	-1.12	-1.10	-1.05	-1.10	-1.18	-1.13	-0.95	-1.25	-1.19	-1.05
Base	423	375	256	240	207	95	184	175	200	239

Scale: -2=strongly disagree, 2=strongly agree See Appendix B for further breakdown by demographics ▲▼= A significantly higher/lower agreement (by group)

Agreement with positive statements relating to multiculturalism, immigration, ethnicity and different lifestyle choices, were highest for younger residents and trended downward with age.

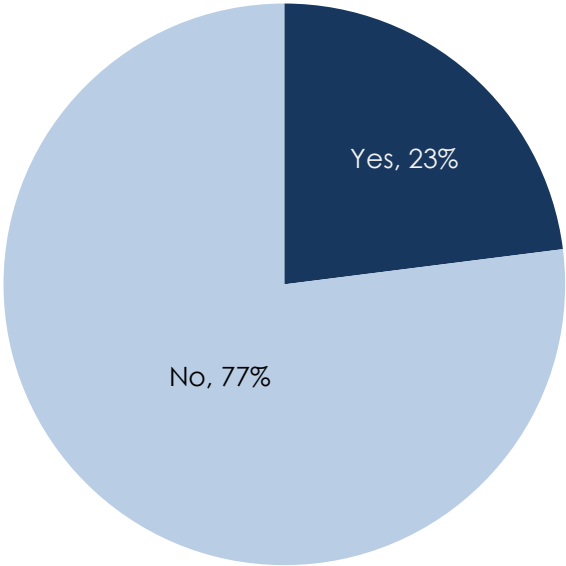
Females were more likely to agree with all positive statements, compared to males.

Residents born outside of Australia were significantly more likely to agree 'I feel like an outsider in my local neighbourhood community'.

Discrimination

Q9. In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, gender or age?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+▼	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes	23%	25%	21%	28%	21%	23%	16%▼	25%	26%	21%	23%
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N=800

▲ ▼ = A significantly higher/lower percentage (by group)



Just over 1 in 5 residents (23%) have seen or experienced discriminatory attitudes personally, or towards other people, because of race, religion, gender or age, over the past 12 months.
Younger residents were more likely to have seen or experienced discriminatory behaviour.

Discrimination

Q9. In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, gender or age?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes	27%	18%	28%	22%	18%	19%	22%	28%	24%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/semi-detached	Terrace/town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes	22%	28%	23%	27%	14%	32%	29%	21%	32%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes	24%	20%	26%	8%	29%	11%	23%	31%	5%▼	32%	23%	17%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes	36%▲	21%	29%	22%
Base	103	697	113	687

▲ ▼ = A significantly higher/lower percentage (by group)

Residents that identify as having a disability or long-term illness, were significantly more likely to have seen or experienced discriminatory attitudes towards themselves or others.

Those who speak a language other than English at home were somewhat more likely to have seen/experienced discrimination – although the difference was not significant.

4. Local Area



Section Summary – Local Area

Friends and Neighbours

- 85% of residents stated that they feel very or somewhat connected/engaged with their local area – though 22% would like to increase the level of connection/engagement that they feel. The top suggestion for what would need to change to increase this connection/engagement, is more community events and activities.
- If they needed help or assistance across a range of circumstances, 8% of residents could not ask neighbours or local friends – residents that are new to the LGA, rent, live in a terrace/townhouse or are working full-time, are significantly more likely to state that they are unable to ask for help or assistance.
- A friend or family member were the dominant people residents would ask for support in a crisis.

Local Area/Neighbourhood

- 43% of residents describe their local area as 'the suburb you live in'.
- 9% of residents disagree that 'I feel safe walking alone in their local area at night – Female and older residents were significantly less likely to agree with the statement.

Volunteering

- Over the past 12 months, 61% of residents have given their time, without pay, to help a not-for-profit organisation – The dominant places being a charity/welfare organisation or a local school.



Section Summary – Local Area, continued

Recommending Willoughby

- 93% of residents would recommend Willoughby as a place to live
- 77% of residents would recommend Willoughby as a place to work.

Moving out of Willoughby

- A third of residents (31%) are considering moving out of the Willoughby area in the next 5 years or so – younger residents, residents born outside of Australia and those currently living at home with their parents, are significantly more likely to be considering moving out of the Willoughby area.
 - Residents that are not considering moving out of the area discussed loving the area and the lifestyle that they have there.
 - Residents that are considering moving attributed this largely to the cost of housing/living in the LGA and just wanting a change.



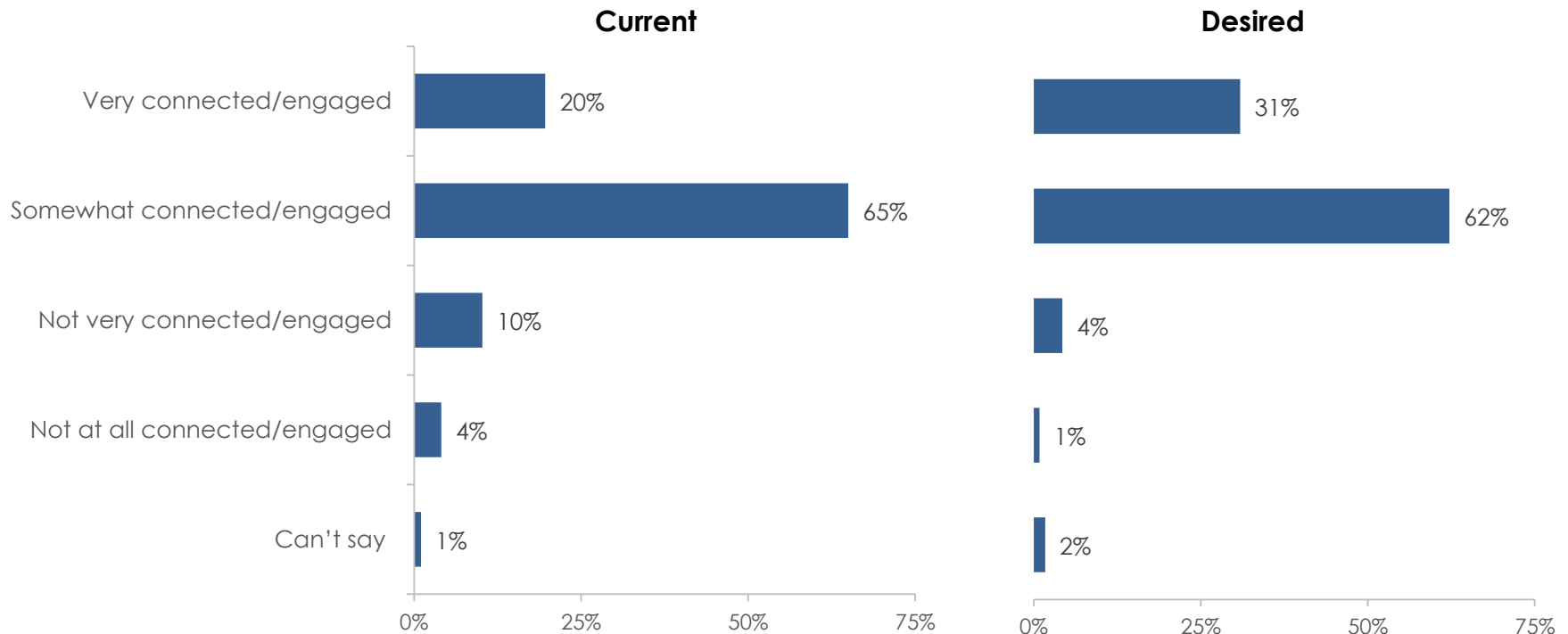
Connection/Engagement to Local Area

Q10b. How connected or engaged do you feel with the people, businesses and other aspects of your local area?

Q10c. And how connected or engaged would you like to feel with the people, businesses and other aspects of your local area?

	Decrease	Stay the same	Increase
Change in connection/engagement	4%	74%	22%

Note: respondents that stated 'can't say' were not included in the above table



Base: N = 800

85% of residents feel very or somewhat connected/engaged with their local area, with 93% of residents stating that they would like to feel very or somewhat connected/engaged. Overall, 22% of residents would like to increase how connected/engaged they feel with their local area.

Connection/Engagement to Local Area

Q10b. How connected or engaged do you feel with the people, businesses and other aspects of your local area?

Q10c. And how connected or engaged would you like to feel with the people, businesses and other aspects of your local area?

Change in connection/ engagement	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Increase	22%	23%	33%▲	18%	17%▼	16%▼	23%	15%▼	24%	27%
Stay the same	75%	73%	62%▼	80%	79%	78%	72%	78%	74%	71%
Decrease	3%	4%	4%	2%	4%	6%	5%	7%	2%	2%
Base	419	368	252	237	203	94	178	174	197	238

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Increase	24%	22%	27%	21%	30%	28%	25%	27%	16%▼
Stay the same	73%	74%	69%	75%	70%	71%	69%	70%	79%▲
Decrease	4%	4%	4%	4%	0%	1%	6%	4%	5%
Base	480	300	228	555	56	95	131	181	321

See Appendix B for further breakdown by demographics

▲ ▼ = A significantly higher/lower percentage (by group)

Younger residents (16-34) are significantly more likely to want to increase the level of connection/engagement they have with their local area, identifying a potential opportunity for Council.

Changes to Increase Connections/Engagement

Q10b. How connected or engaged do you feel with the people, businesses and other aspects of your local area?

Q10c. And how connected or engaged would you like to feel with the people, businesses and other aspects of your local area?

Q10d. [If Q10c code is higher than Q10b code, ask] What do you believe would need to change in order for you to feel more connected to or engaged in your local area?



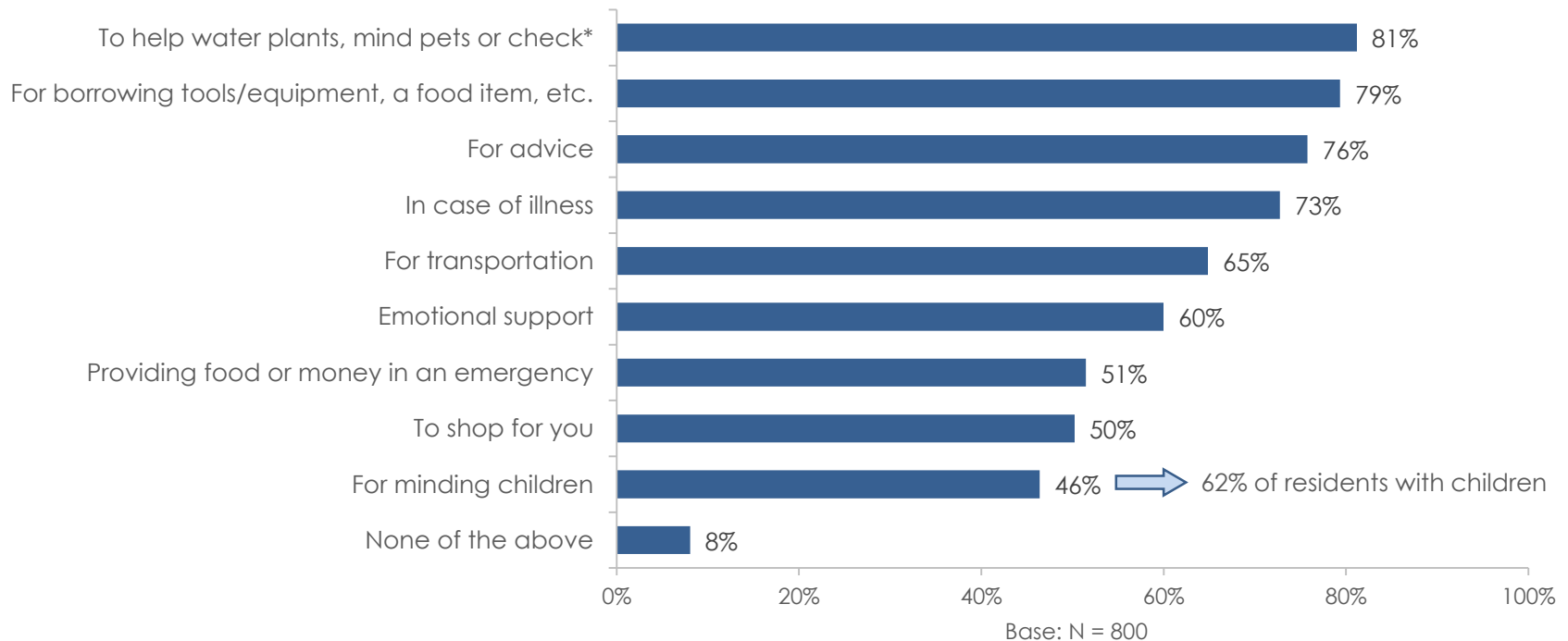
Change	N=178
More community events/activities	22%
More effort from myself/community	11%
Embrace cultural diversity	7%
More advertising of available activities	6%
More community spaces/facilities	6%
More tolerance/acceptance of different people	6%
A more environmentally sustainable area	5%
Improved transport	5%
Limit population increase	5%
More local businesses	4%

Of the residents that would like to increase the level of connection/engagement they have with the local area, the leading suggestion on what change could help was having more community events and activities (22%). Residents also acknowledged though that more personal effort is required from community members (11%).

Help from Friends/Neighbours

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
None of the above	8%	8%	8%	8%	9%	7%	6%	10%	4%	7%	10%
Base	800	424	376	256	240	208	96	184	176	200	240



Help/assistance with general chores and borrowing items was high ($\geq 79\%$), but lower for more personal forms of assistance, such as emotional support (60%), providing food or money in an emergency (51%) or caring for children (62% of residents with children).

8% of residents felt they could not seek help for any of the listed items.

Help from Friends/Neighbours

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
None of the above	8%	9%	9%	8%	31%▲	14%	3%▼	5%	6%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ townhouse	Up to 3 storeys	4-9 storeys	10 or more storeys
None of the above	6%	16%▲	5%▼	11%	5%	51%▲	6%	19%	12%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
None of the above	7%	10%	10%	8%	4%	18%	12%▲	5%	2%	0%	5%	6%
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
None of the above	11%	8%	7%	8%
Base	103	697	113	687

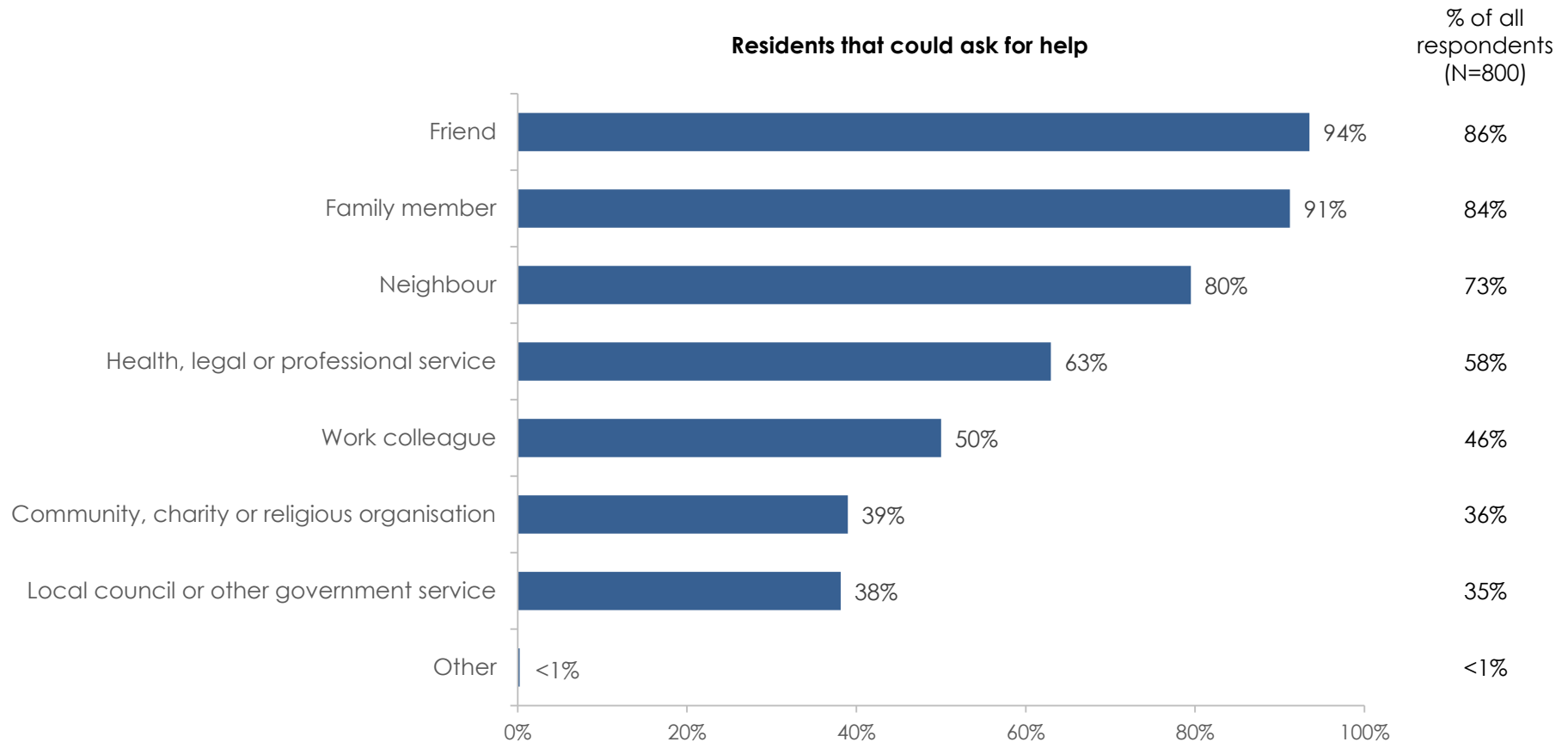
▲ ▼ = A significantly higher/lower percentage (by group)

Residents that are new to the LGA (<2 years), rent, live in a terrace/townhouse and/or are working full-time, are significantly more likely to state that they are unable to ask neighbours or local friends for help/assistance in certain circumstances.

Who You Could Ask for Support in a Crisis

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances?

Q11b. [If none of the above was not selected in Q11a] Who could you ask for these types of support in a crisis?



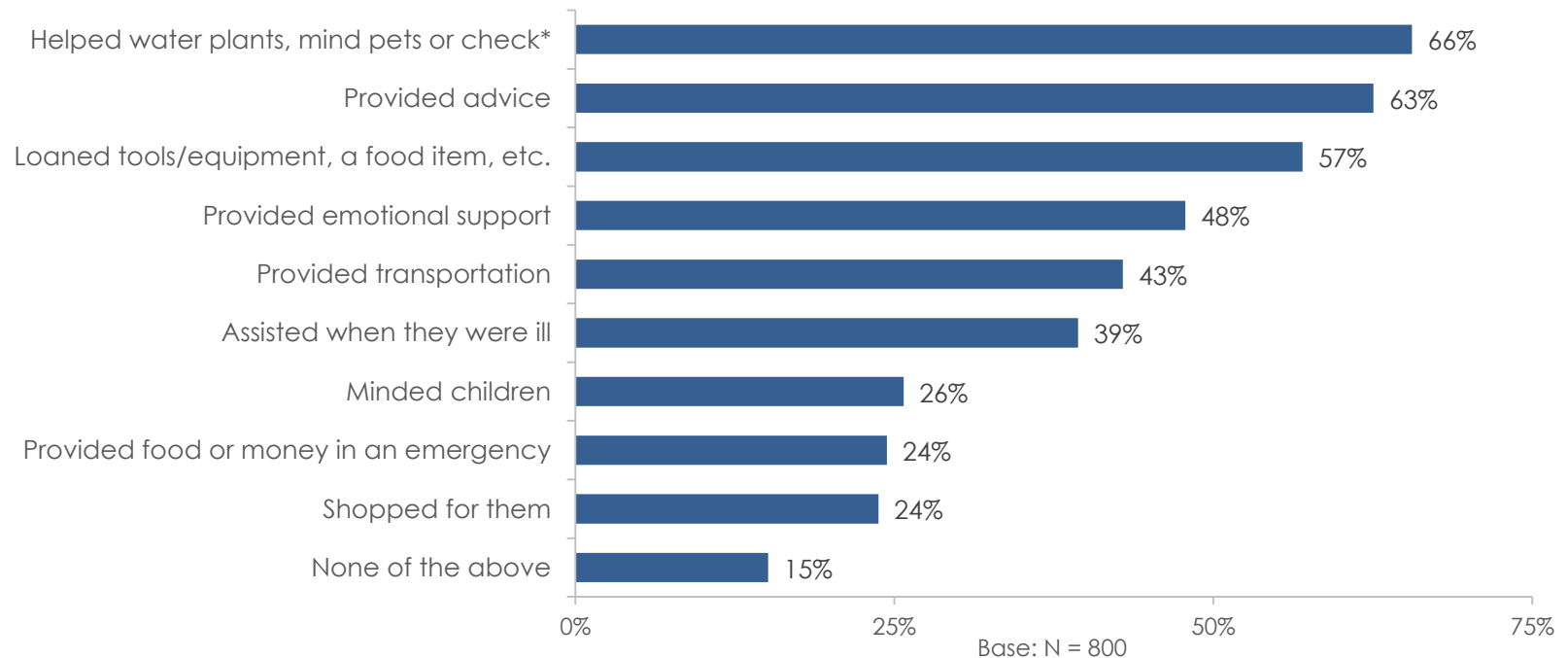
Other specified: Building concierge

A friend or family member were the two most common types of people that residents stated they could ask for support in a crisis.

Help Given to Friends/Neighbours

Q11c. In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Provided help	85%	83%	87%	77%▼	88%	89%	88%	82%	89%	92%▲	78%▼
Base	800	424	376	256	240	208	96	184	176	200	240



*their letterbox when they were going away

▲ ▼ = A significantly higher/lower percentage (by group)

85% of residents have provided some form of help to neighbours or local friends in the past 12 months. Residents within the Naremburn Ward were significantly more likely to state that they have provided help in the past 12 months, whilst residents of the West Ward and younger residents (16-34) were significantly less likely.

Help Given to Friends/Neighbours

Q11c. In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Provided help	87%	83%	78%	88%▲	50%▼	79%	86%	90%	90%▲
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Provided help	88%▲	73%	91%▲	72%▼	95%	65%	85%▲	62%	56%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Provided help	90%	86%	73%▼	93%	85%	86%	80%▼	93%▲	70%	94%	98%▲	89%
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Provided help	84%	85%	92%	84%
Base	103	697	113	687

▲ ▼ = A significantly higher/lower percentage (by group)

Residents that have lived in the LGA for more than 20 years, work part-time, conduct home duties, own their property or live in a separate house, were significantly more likely to have helped a neighbour or local friend in the past 12 months.

Residents that live in an apartment/flat were significantly less likely to have provided help, with the likelihood decreasing as building height increased.

Help Given and Received

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances?

Q11c. In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months?

		Q11c. Have you provided help?	
		Provided help	Not provided help
Q11a. Could you ask for help?	Could ask for help	83% (N=661)	9% (N=75)
	Could not ask for help	2% (N=18)	6% (N=46)

More likely to be:

Female
Young
Single/living alone
Born outside of Australia
Speak a language other than English at home
Lived in the LGA for less than 5 years
Live in a flat/apartment, rent

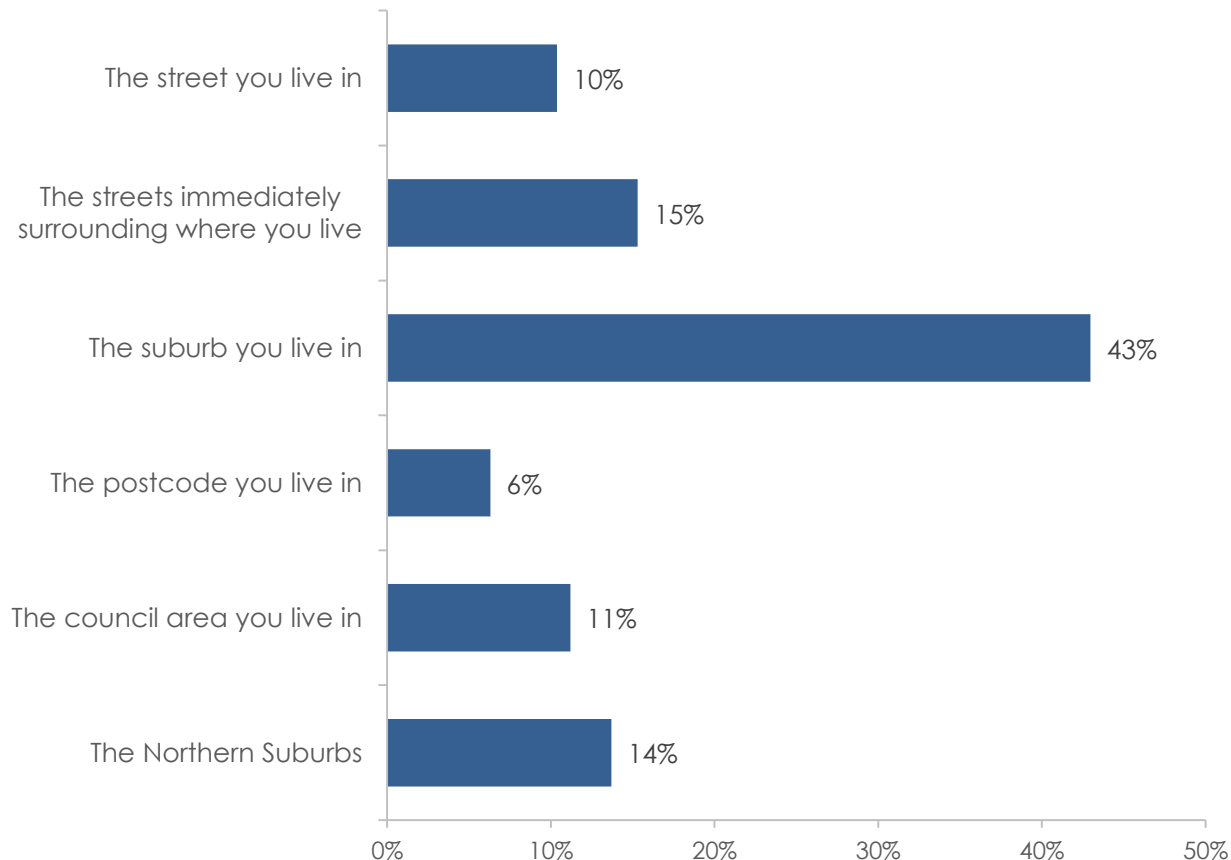
83% of residents have both provided help to neighbours or local friends in the past 12 months, and could ask for help if needed.

6% have not provided help, nor could they ask for help if needed.

Local Area/Neighbourhood

Q10a. Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?

Your 'local area' is:



Base: N = 800

Note: 1 respondent stated 'other – my complex'

'The suburb you live in' was the category the largest proportion of residents consider to describe their local area (43%). A quarter of residents (25%) think of their local area on a large scale, viewing the whole Willoughby LGA, or all Northern Suburbs, as their 'local area'.

Local Area/Neighbourhood

Q10a. Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?

Your 'local area' is:	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
The street you live in/the streets immediately surrounding where you live	29%	22%	19%	24%	32%▲	35%▲	29%	20%	20%	31%
The suburb you live in/the postcode you live in	47%	52%	54%	50%	48%	39%▼	53%	53%	49%	44%
The council area you live in/the Northern Suburbs	24%	26%	27%	26%	20%	26%	18%	27%	31%	24%
Base	424	376	256	240	208	96	184	176	200	240

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
The street you live in/the streets immediately surrounding where you live	23%	30%	21%	28%	32%	6%▼	20%	34%▲	28%
The suburb you live in/the postcode you live in	51%	46%	49%	50%	45%	55%	58%	45%	48%
The council area you live in/the Northern Suburbs	25%	24%	30%	23%	23%	39%▲	22%	21%	25%
Base	488	306	234	562	61	97	131	184	326

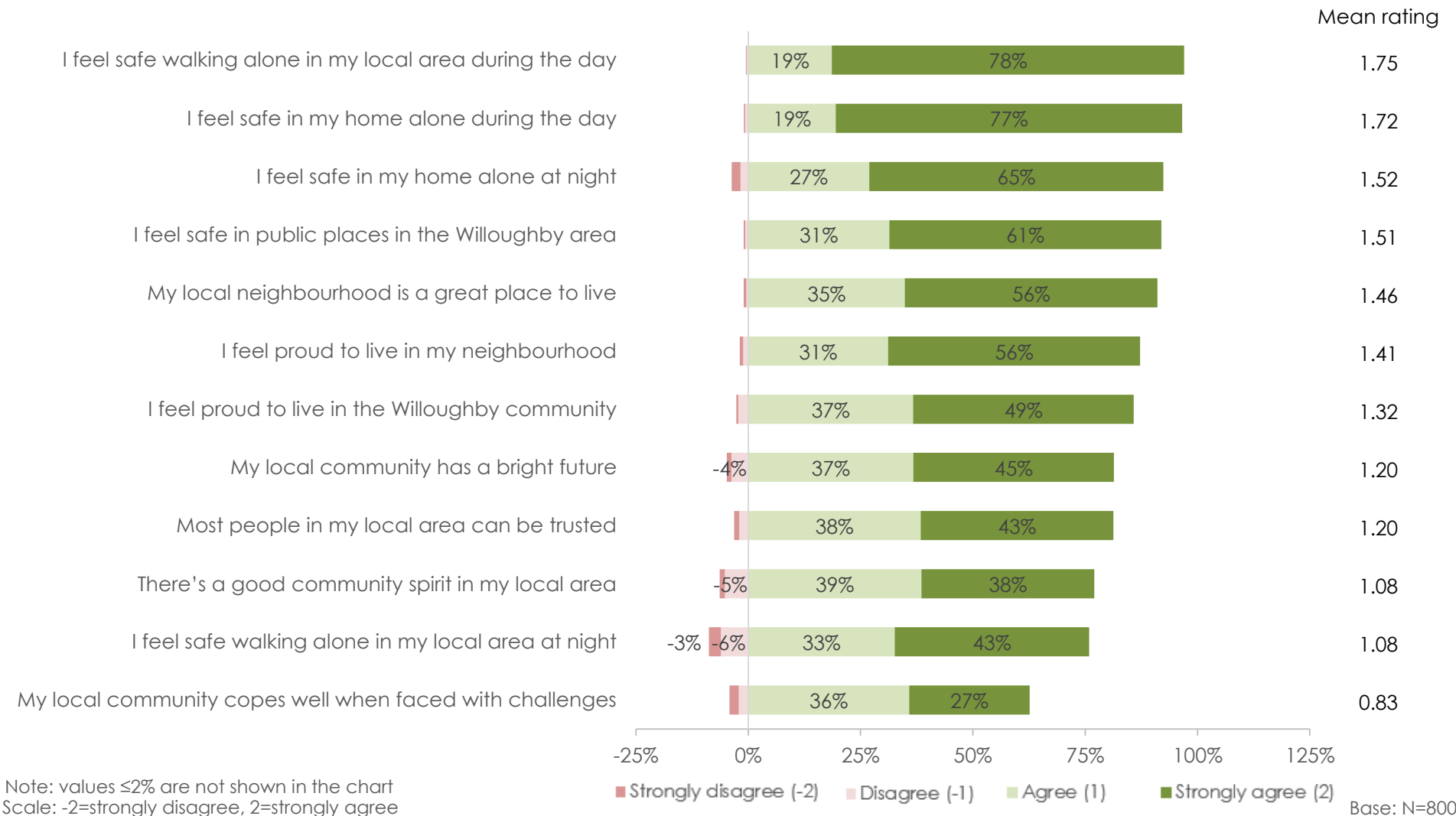
See Appendix B for further breakdown by demographics

▲ ▼ = A significantly higher/lower percentage (by group)

Older residents (50+) are significantly more likely to view the area close to home (their street and the surrounding streets) as their 'local area'

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?



Agreement was very high across the positive statements relating to the local area and neighbourhood, with the top four statements relating to feelings of safety – though 9% of residents disagree that they feel safe walking alone in their local area at night.

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
I feel safe walking alone in my local area during the day	1.72	1.77	1.79	1.79	1.70	1.65▼	1.71	1.83▲	1.79	1.68
I feel safe in my home alone during the day	1.69	1.76	1.76	1.73	1.69	1.68	1.75	1.76	1.73	1.68
I feel safe in my home alone at night	1.46	1.59	1.52	1.54	1.51	1.50	1.58	1.51	1.56	1.46
I feel safe in public places in the Willoughby area	1.47	1.56	1.60	1.53	1.42	1.43	1.57	1.51	1.50	1.48
My local neighbourhood is a great place to live	1.50	1.40	1.54	1.41	1.41	1.46	1.53	1.67▲	1.31▼	1.37
I feel proud to live in my neighbourhood	1.42	1.39	1.57▲	1.40	1.26▼	1.30	1.52	1.54▲	1.16▼	1.42
I feel proud to live in the Willoughby community	1.36	1.27	1.46▲	1.30	1.18▼	1.27	1.43	1.44	1.08▼	1.35
My local community has a bright future	1.21	1.19	1.40▲	1.19	1.04▼	1.06▼	1.31	1.24	1.06	1.22
Most people in my local area can be trusted	1.18	1.22	1.25	1.17	1.19	1.15	1.23	1.29	1.02▼	1.26
There's a good community spirit in my local area	1.16	0.99	1.15	1.05	1.02	1.10	1.14	1.23	0.90▼	1.08
I feel safe walking alone in my local area at night	0.83	1.36▲	1.27▲	1.11	1.03	0.59▼	1.10	1.05	1.16	1.01
My local community copes well when faced with challenges	0.78	0.89	1.02▲	0.73	0.69▼	0.88	0.99	1.02▲	0.64▼	0.73
Base	424	376	256	240	208	96	184	176	200	240

See Appendix B for further breakdown by demographics

▲▼ = A significantly higher/lower agreement (by group)

Scale: -2=strongly disagree, 2=strongly agree

There is a general downward trend in agreement with age, with younger residents more likely to agree with feeling safe, proud to live in their neighbourhood/Willoughby and positive statements about the community.

Females were less likely to agree with statements relating to safety.

Local Area/Neighbourhood

Q10a. Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?

Q12. How strongly do you agree or disagree?

	Q10a. Which best describes what you would consider to be your local area		
	The street you live in/the streets immediately surrounding where you live	The suburb you live in/the postcode you live in	The council area you live in/the Northern Suburbs
I feel safe walking alone in my local area during the day	1.70	1.75	1.79
I feel safe in my home alone during the day	1.69	1.73	1.75
I feel safe in my home alone at night	1.42	1.54	1.59
I feel safe in public places in the Willoughby area	1.42	1.54	1.55
My local neighbourhood is a great place to live	1.40	1.51	1.40
I feel proud to live in my neighbourhood	1.35	1.43	1.41
I feel proud to live in the Willoughby community	1.24	1.32	1.38
My local community has a bright future	1.08	1.24	1.25
Most people in my local area can be trusted	1.18	1.23	1.16
There's a good community spirit in my local area	0.97	1.12	1.11
I feel safe walking alone in my local area at night	0.88 ▼	1.07	1.29 ▲
My local community copes well when faced with challenges	0.72	0.87	0.87
Base	205	394	199

Scale: -2=strongly disagree, 2=strongly agree

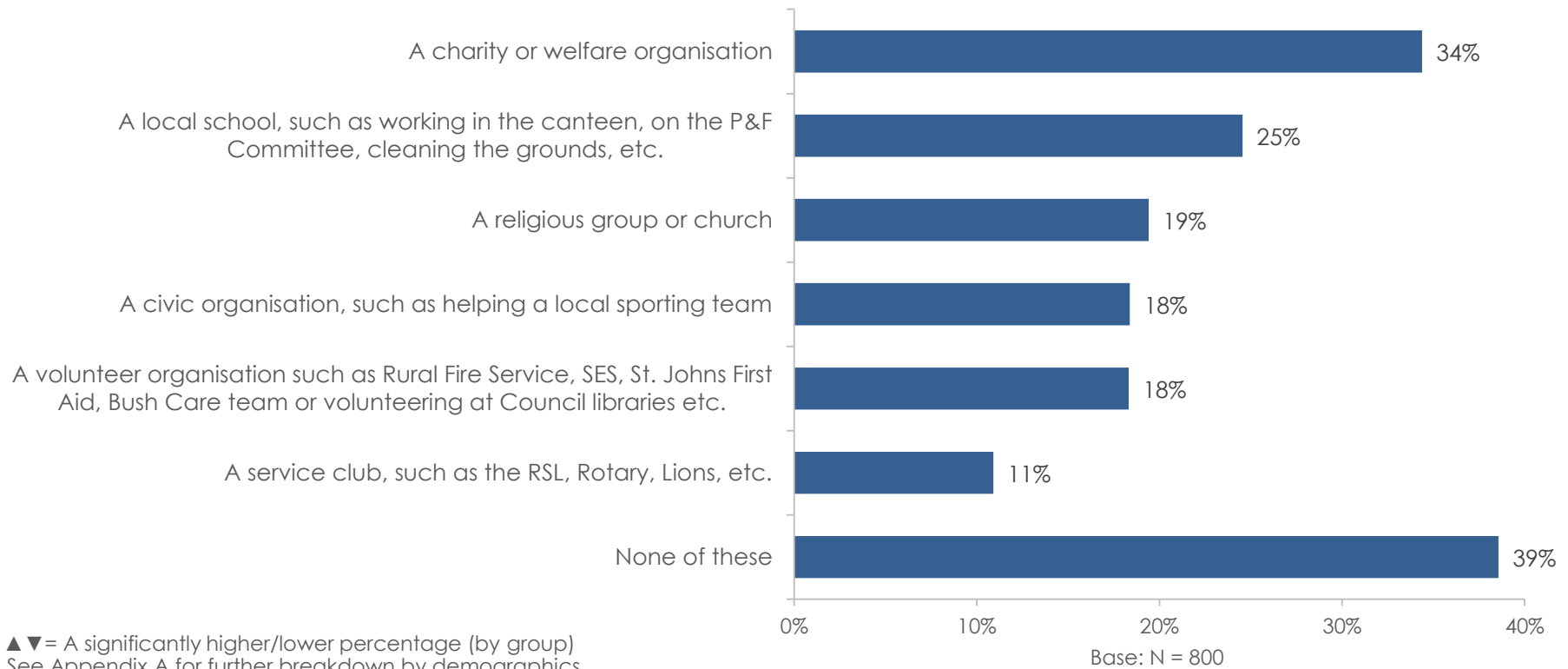
▲ ▼ = A significantly higher/lower agreement (by group)

Residents that consider their 'local area' to be in close proximity to their home, i.e. the street they live in/the streets immediately surrounding their home, were less likely to agree with 10 of the 12 positive statements – although significantly less likely on only one.

Volunteering

Q13. In the past 12 months, have you given your time, without pay, to help any of the following organisations?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes, at least one	61%	60%	63%	45%▼	73%▲	66%	67%	59%	65%	66%	57%
Base	800	424	376	256	240	208	96	184	176	200	240

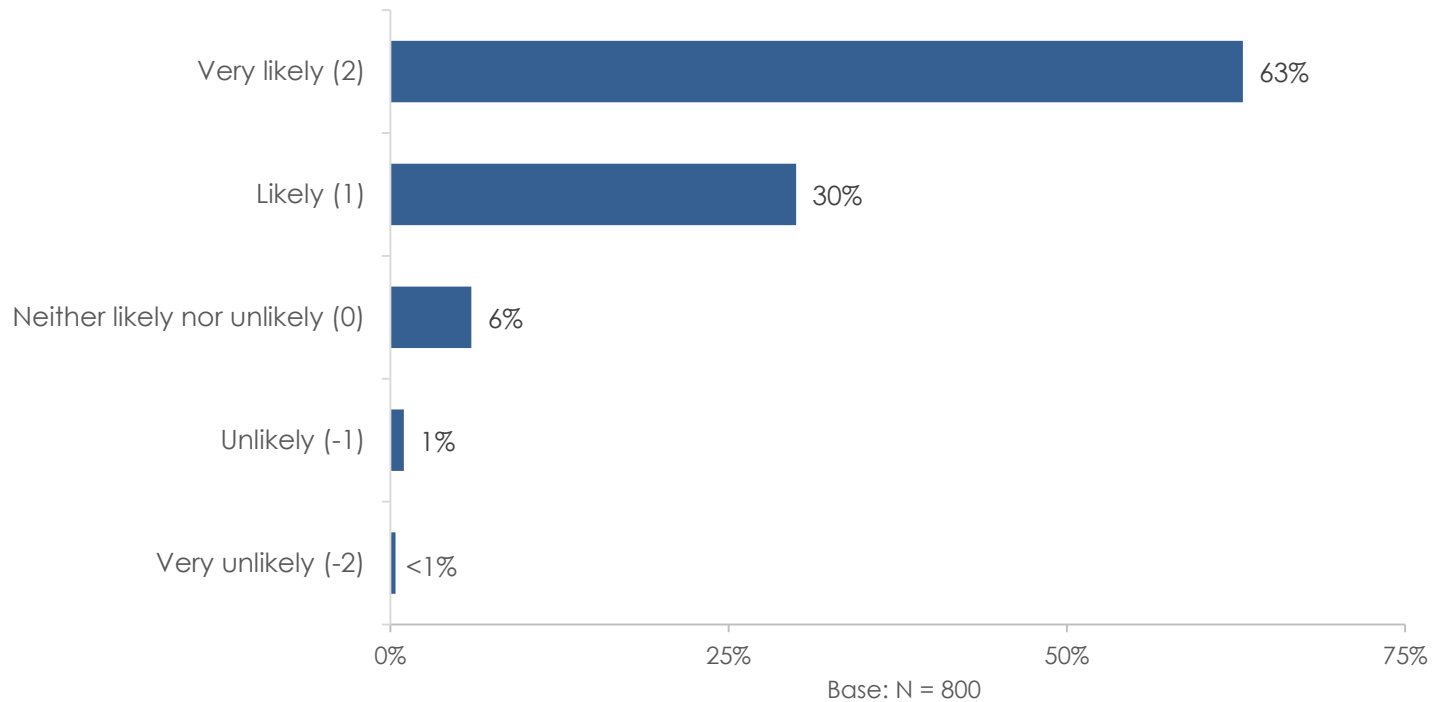


61% of residents have given their time, without pay, to help a not-for-profit organisation. The most common places were charities/welfare organisations (34%) and schools (25%).

Recommending Willoughby as a Place to Live

Q20. If you were asked, how likely would you be to recommend the Willoughby area as a place to live?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Live	1.54	1.58	1.49	1.64	1.55	1.43▼	1.46	1.66▲	1.57	1.38▼	1.55
Base	800	424	376	256	240	208	96	184	176	200	240



▲ ▼ = A significantly higher/lower rating (by group) Scale: -2=very unlikely, 2=very likely



93% of residents are likely/very likely to recommend Willoughby as a place to live – negative responses are negligible.

Residents of the Middle Harbour Ward are significantly more likely to recommend Willoughby as a place to live.

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Recommending Willoughby as a Place to Live

Q20. If you were asked, how likely would you be to recommend the Willoughby area as a place to live?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	1.51	1.59	1.67▲	1.49	1.82▲	1.62	1.60	1.48	1.47
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	1.53	1.57	1.57	1.49	1.45	1.60	1.39	1.53	1.62
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	1.59	1.57	1.35▼	1.63	1.60	1.48	1.51	1.59	1.75	1.72	1.64	1.45
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Mean rating	1.58	1.53	1.55	1.54
Base	103	697	113	687

▲ ▼ = A significantly higher/lower rating (by group)

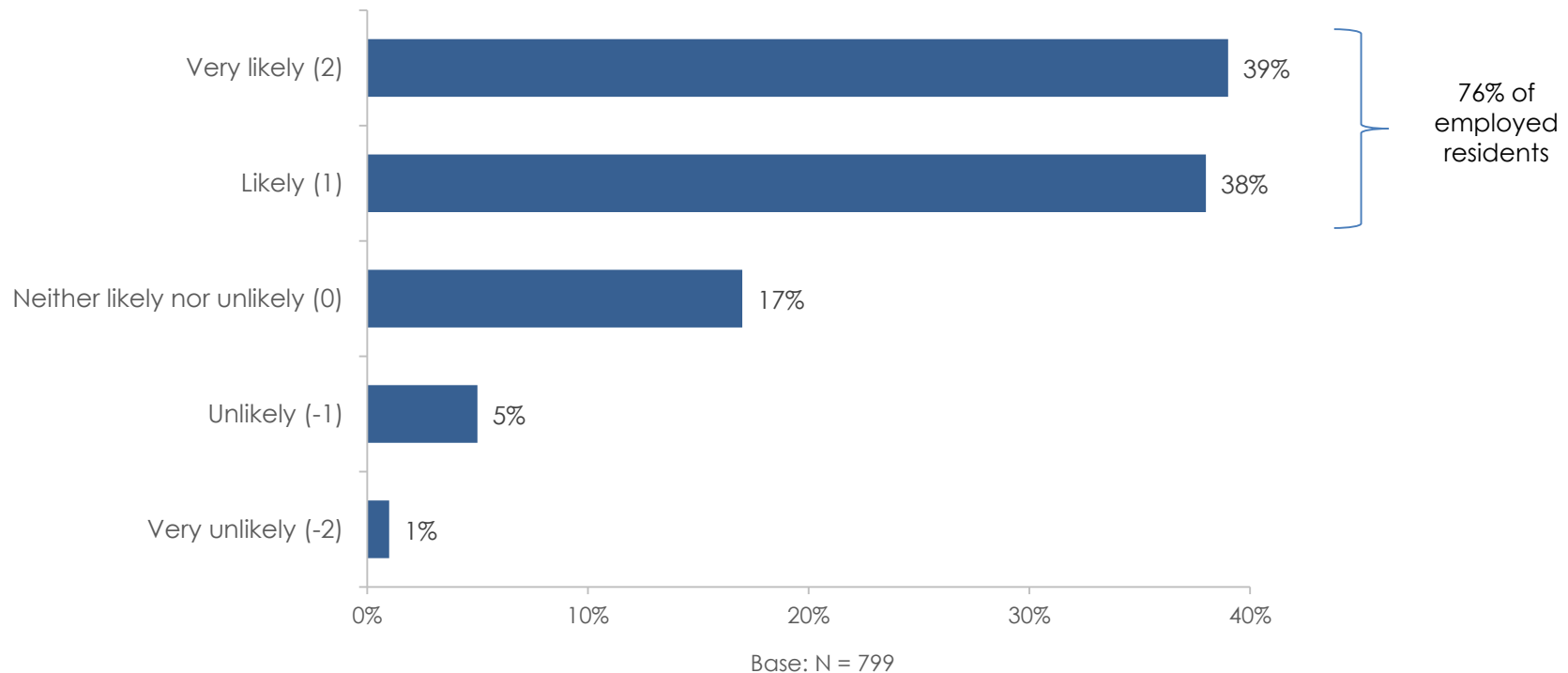
Scale: -2=very unlikely, 2=very likely

Newer residents to the LGA, and those that speak a language other than English at home are significantly more likely to recommend the Willoughby area as a place to live.

Recommending Willoughby as a Place to Work

Q20. If you were asked, how likely would you be to recommend the Willoughby area as a place to work?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Work	1.09	1.11	1.06	1.22	0.97	1.04	1.13	1.15	1.03	0.97	1.17
Base	799	423	376	256	240	208	95	183	176	200	240



▲ ▼ = A significantly higher/lower rating (by group)

Note: 1 respondent refused to answer 'work'

Scale: -2=very unlikely, 2=very likely

77% of residents are likely/very likely to recommend Willoughby as a place to work. Employed residents (though not necessarily employed within Willoughby) did not differ in their likelihood of recommending the area.

Recommending Willoughby as a Place to Work

Q20. If you were asked, how likely would you be to recommend the Willoughby area as a place to work?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	1.09	1.09	1.25▲	1.02	1.27	1.14	0.99	1.09	1.07
Base	488	306	234	562	61	97	131	184	325

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	1.06	1.19	1.09	1.08	1.05	1.31	1.02	1.23	1.04
Base	628	168	504	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	1.09	1.07	0.97	1.05	1.22	0.99	1.00	1.25	1.15	1.16	1.29	1.08
Base	256	175	126	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Mean rating	1.16	1.08	1.20	1.07
Base	103	696	113	686

▲ ▼ = A significantly higher/lower rating (by group)

Note: 1 respondent refused to answer 'work'

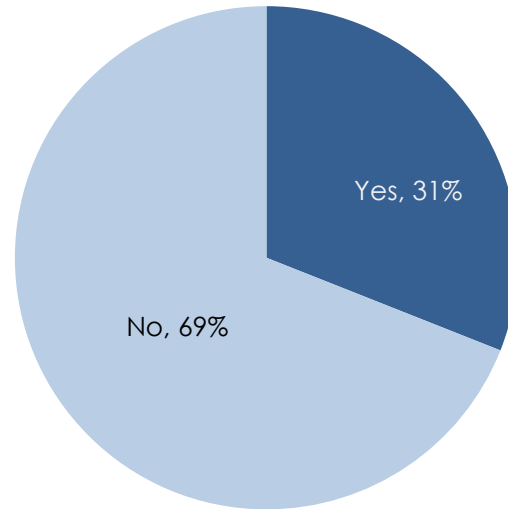
Scale: -2=very unlikely, 2=very likely

Similar to recommendations for Willoughby as a place to live, newer residents to the LGA, and those that speak a language other than English at home are more likely to recommend the Willoughby area as a place to work.

Moving Out of the Willoughby Area

Q21a. Are you considering moving out of the Willoughby area in the next five years or so?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes	31%	34%	29%	54%▲	23%▼	22%▼	11%▼	25%	35%	34%	32%
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N = 800

▲ ▼ = A significantly higher/lower percentage (by group)

Younger residents (16-34) are significantly more likely to consider moving out of the Willoughby area in the next five years or so.

Moving Out of the Willoughby Area

Q21a. Are you considering moving out of the Willoughby area in the next five years or so?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes	36%▲	24%	29%	32%	23%	16%▼	41%	37%	30%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/semi-detached	Terrace/town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes	30%	36%	31%	31%	32%	59%	39%	17%	29%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes	22%▼	18%▼	28%	42%	62%▲	28%	34%	32%	36%	49%	5%▼	18%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes	31%	31%	30%	32%
Base	103	697	113	687

▲ ▼ = A significantly higher/lower percentage (by group)

Residents born in Australia and/or are living at home with their parents, are significantly more likely to be considering moving out of the Willoughby area in the next 5 years.

Moving Out of the Willoughby Area

Q21a. Are you considering moving out of the Willoughby area in the next five years or so?

Q21b. Why do you say that?

No – are not considering moving out of the area in the next 5



No (61% of all respondents)	All respondents (N=800)	% of respondents that said No (N=550)
Love the area/good lifestyle in the area	28%	40%
Close to facilities/everything you need	9%	12%
Always been here/home	7%	10%
Children are enrolled in local schools/good schools	6%	9%
Owens/rents property in area	6%	8%
Close to family/friends	5%	7%
Friendly community	5%	7%
Safe area	5%	7%
Close to work	4%	6%
Proximity to quality public transport	4%	5%
Good facilities/services	3%	4%

See Appendix B for responses <3%

Q21b. Why do you say that?

The cost of housing/ living was the dominant reason giving by respondents that are considering moving out of the LGA in the next 5 years (32%) – A factor that was even more relevant to younger residents (37%).



Yes (39% of all respondents)	All respondents (N=800)	% of respondents that said Yes (N=250)	% of 16-34 year olds that said yes (N=139)
Cost of housing/living	10%	32%	37%
Want a change in scenery	6%	20%	0%
Better schools/education out of the area	3%	9%	0%
Move away from Sydney/more rural lifestyle	2%	6%	4%
Moving out of family home	2%	8%	26%
Moving to property already owned elsewhere	2%	5%	0%
Retirement/due to age	2%	5%	0%
Want to downsize	2%	5%	0%

5. Access to Services and Facilities



Section Summary – Access to Services and Facilities

Transport Options

- 5% of residents do not have access to a car, neither their own nor someone else's in their household – The likelihood of having access to a car decreased with age.
- If a car is not available, the most common alternative transport method is a bus or train – though a subset of residents would not have a suitable alternative, for example 8% of residents stated they would not have a suitable transport option to access health services and government services.

Access to Services and Activities

- 24% of residents stated that they have problems using certain services and activities, with 10% of residents experiencing problems using government services, such as Medicare, Centrelink, Service NSW and local council – The most dominant reasons for having problems accessing services/activities was a general lack of services and transport options in the area, along with locations that are difficult to get to.

Cost of Services and Activities

- 38% of residents find some services/activities too expensive to use or attend, the most common being childcare services, health services and facilities and cultural facilities.

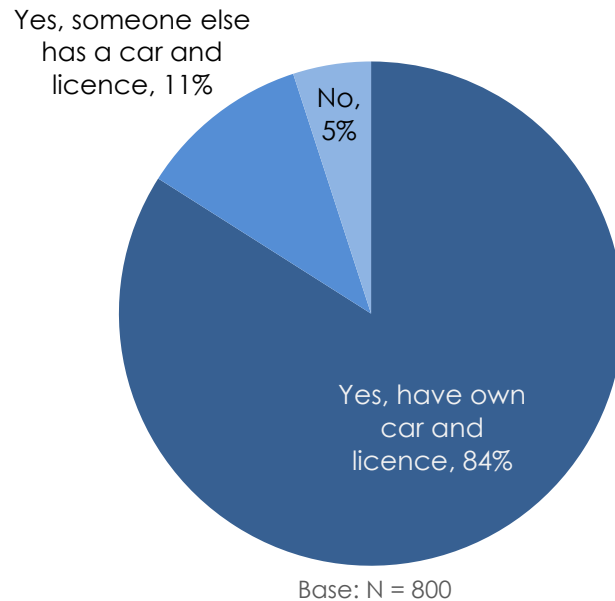


Access to a Car

Q14a. Do you have a car and a licence so you are able to drive?

Q14b. Does anyone else in your household have a car and a licence so they are able to drive?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes (Q14a or Q14b)	95%	96%	95%	97%	98%	95%	86%▼	97%	98%▲	96%	92%▼
Base	800	424	376	256	240	208	96	184	176	200	240



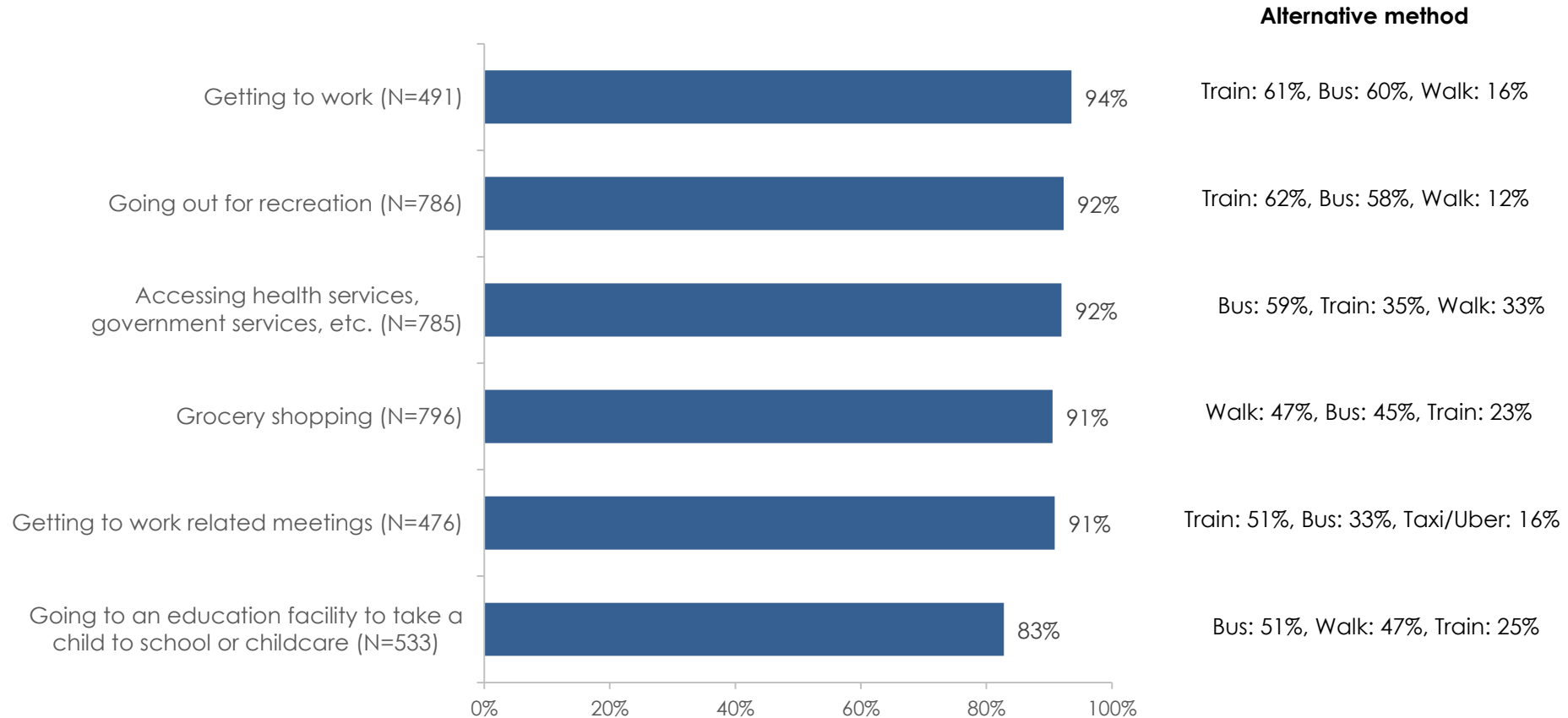
▲ ▼ = A significantly higher/lower percentage (by group)

See Appendix B for further breakdown by demographics

95% of residents have access to a car, either their own (84%) or via someone else in their household (11%), though access appears to decrease with age.

Alternative Transport Options

Q14c. ([If yes on Q14a or Q14b] If you had no cars in your household, would there be other), ([If no on Q14a and Q14b] Are there) non-car transport options you could realistically use to get to the following locations? If Yes, what non-car transport options would you use? How?



Note: N/A responses were not included in the above chart
See Appendix B for further breakdown by demographics and alternative methods

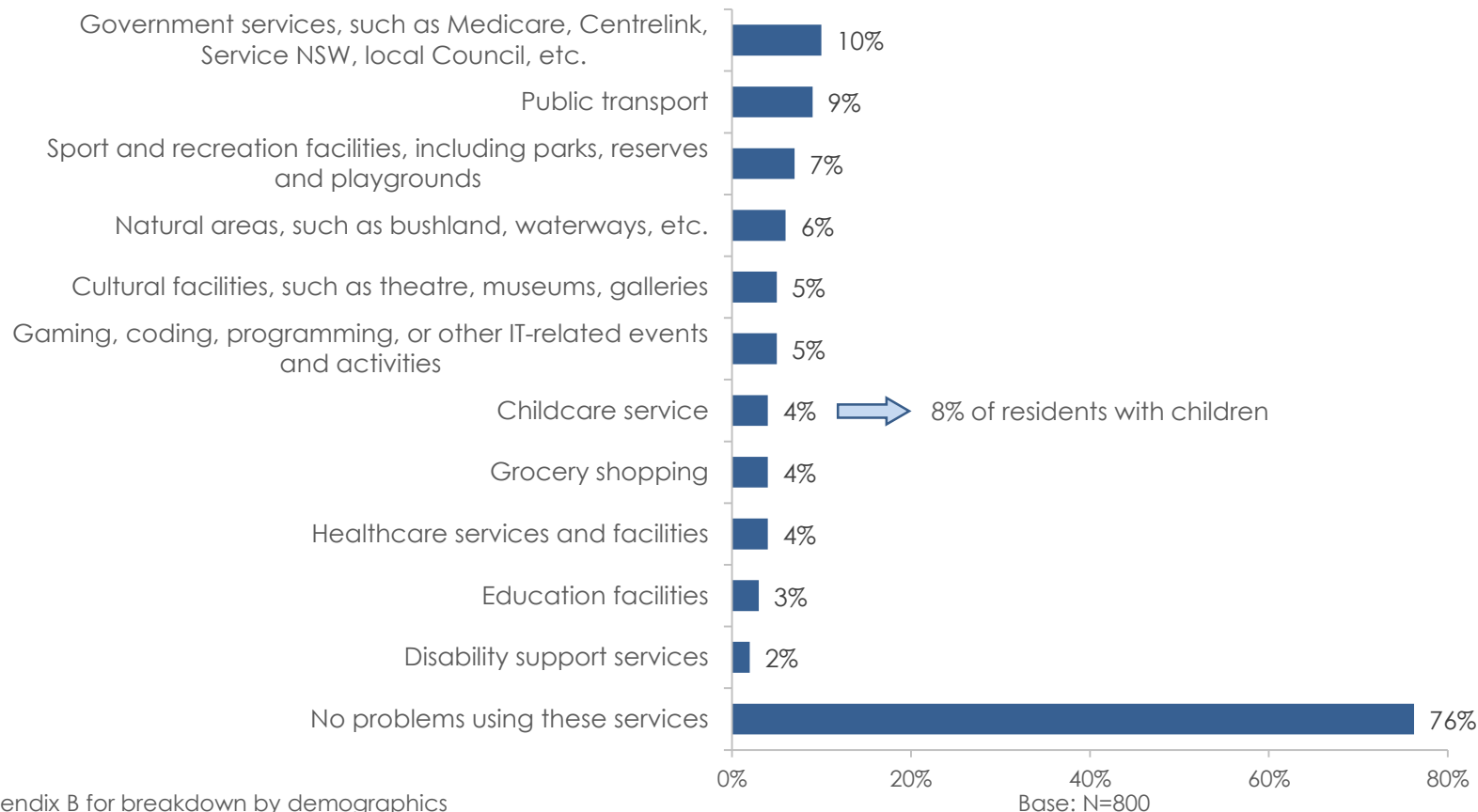
Whilst the majority of residents would be able to use alternative methods of transport (≥83%), there is a subset of residents that could not e.g. 8% of residents would not have a suitable method of access to health/government services.

The most common alternative transport methods were bus, train and walking.

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes, at least one	24%	25%	22%	22%	26%	23%	25%	23%	28%	23%	22%
Base	800	424	376	256	240	208	96	184	176	200	240



See Appendix B for breakdown by demographics

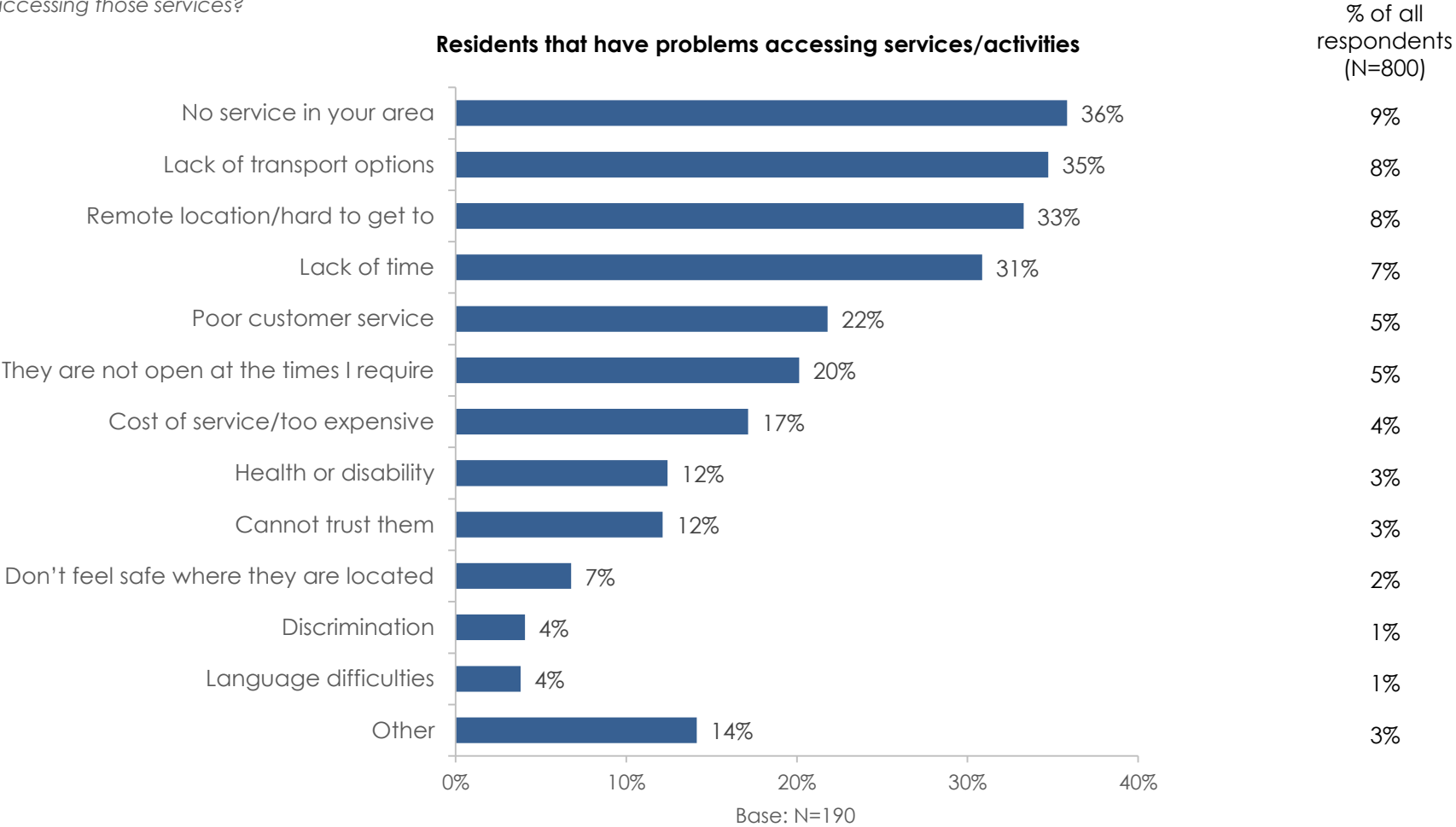
24% of residents have problems using one or more of the listed services and activities, with 10% stating they have problems using government services and 9% using public transport.

Note there are no significant differences by key demographics.

Reason for Services and Activities Being Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?



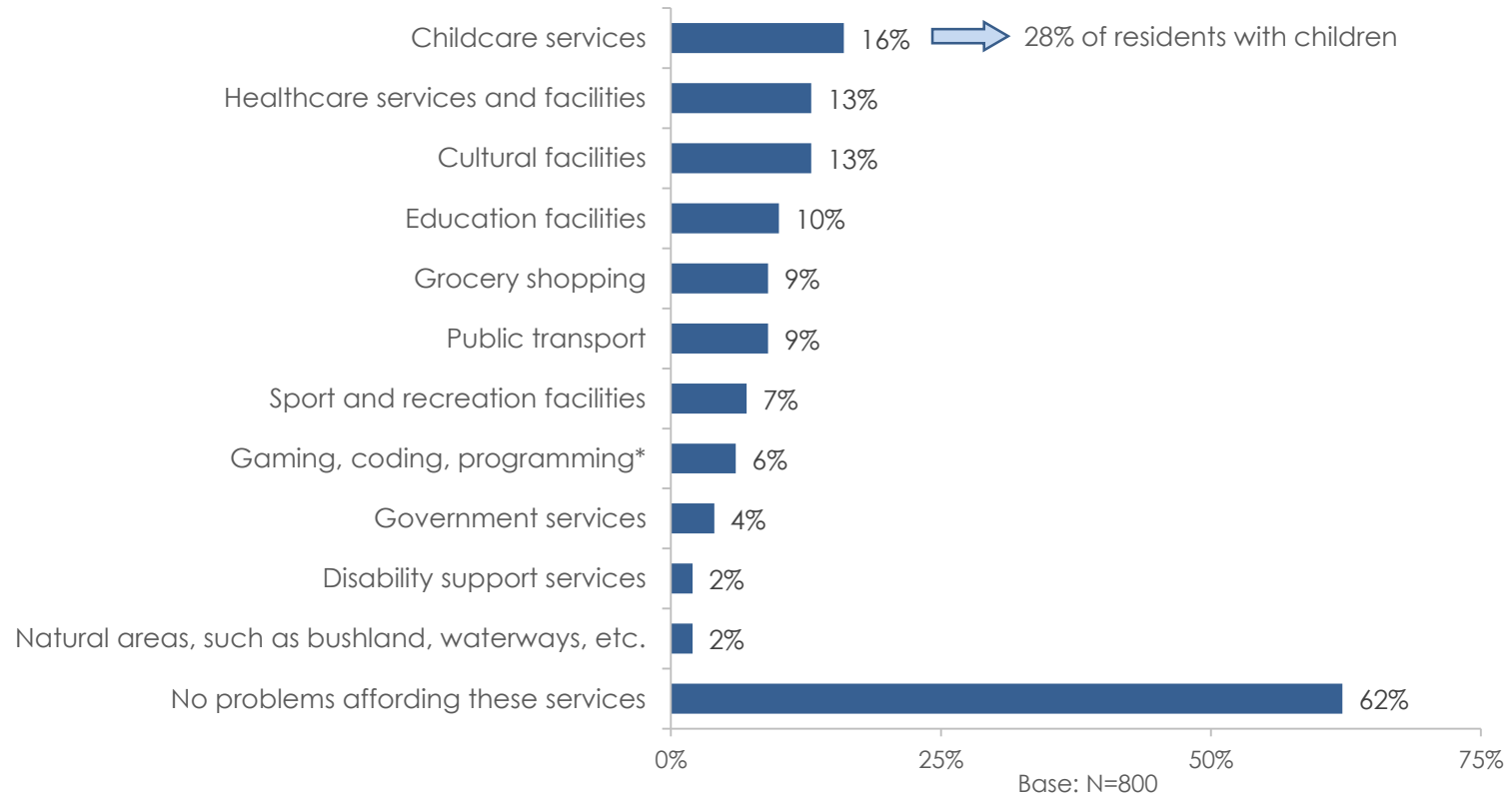
See Appendix B for breakdown by demographics and other specified responses

A lack of services and transport options in the area, coupled with locations that are difficult to get to, were the leading reasons given by residents for saying they have problems accessing services and activities. Couples with children, and residents working full-time, were significantly more likely to state the reason is due to a lack of time.

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes, at least one	38%	41%	34%	40%	46%▲	32%	25%▼	30%	28%▼	46%	44%
Base	800	424	376	256	240	208	96	184	176	200	240



*or other IT-related events and activities

▲▼ = A significantly higher/lower percentage (by group)

See Appendix B for breakdown by demographics

38% of residents find that some services and activities are too expensive to use or attend.
The most mentioned service that is too expensive was childcare services, with 28% of residents that live with children finding this service too expensive to use.

6. Healthy Lifestyles



Section Summary – Healthy Lifestyles

Physical Activity/Health

- In a typical week, 97% of residents walk to specific destinations, or just around the neighbourhood – older residents are significantly less likely.
- 96% of residents are participating in some form of physical activity at least once a week, for at least 30 minutes.
- Over the past 30 days, each resident has had an average of 22 'healthy' days – with the number of self-reported healthy days increasing with age.

Diet and Sleep

- 2% of residents reported fresh fruit and vegetables are not always available to them in stores, markets or gardens – a value that increases to 11% for single parents.
- 24% of residents, generally, do not get enough sleep – with residents working full-time and those with children significantly more likely to state this.

Positive and Negative Emotions

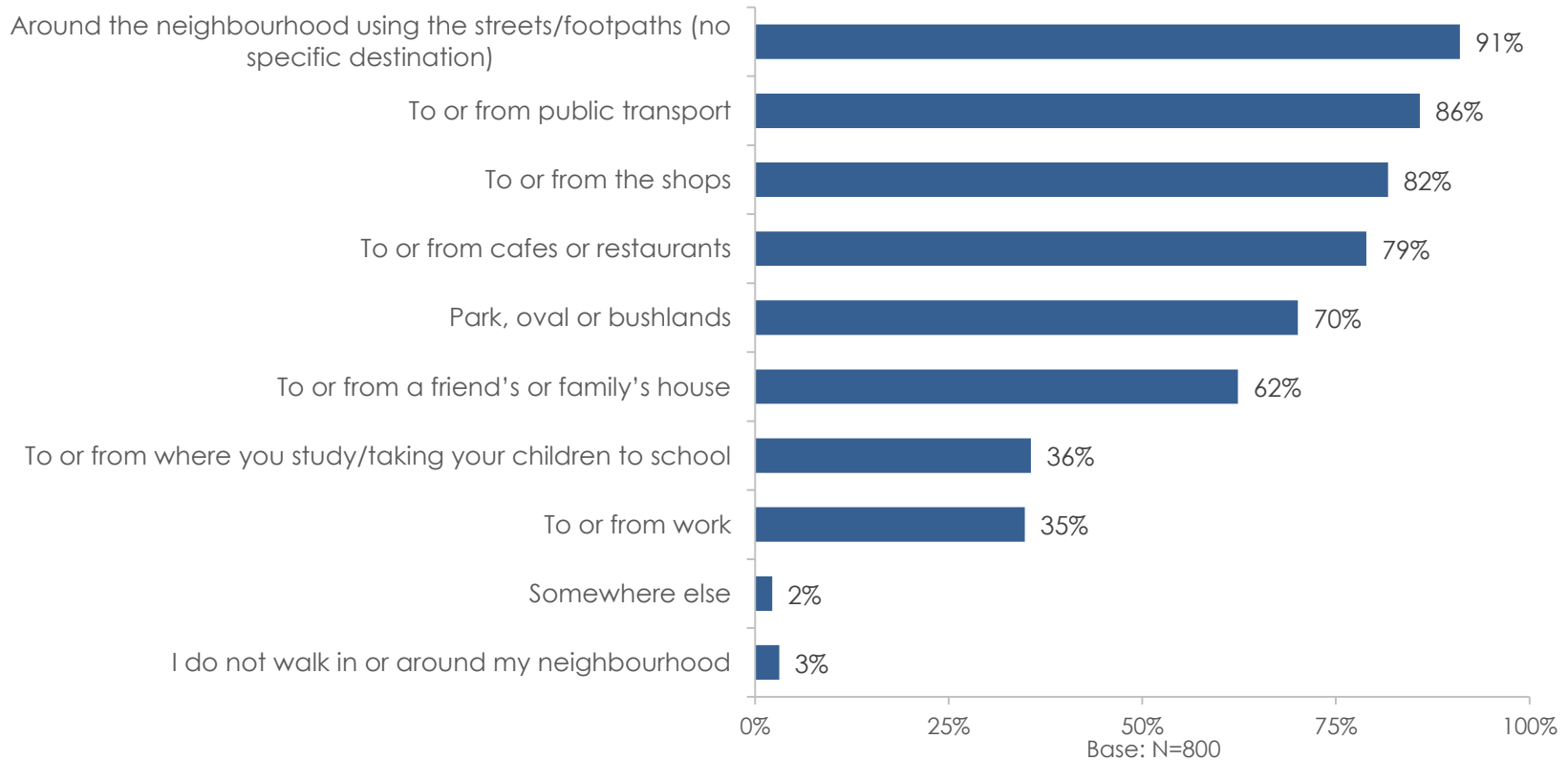
- 95% of residents stated that they experience positive emotions often/sometimes – residents that are employed part-time experience positive emotions more frequently, whilst females and those that speak a language other than English at home experience them less.
- 42% of residents often or sometimes experience negative emotions, such as selfishness, jealousy, fear, worry and anger – the frequency of experiencing negative emotions decreases with age, though residents not getting enough sleep, born in Australia, do not speak a language other than English and/or live with their parents, stated they experience negative emotions significantly more frequently.



Walking Around the Neighbourhood

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
I <u>do not walk</u> in or around my neighbourhood	3%	4%	2%	1%	3%	3%	9%▲	6%	2%	2%	3%
Base	800	424	376	256	240	208	96	184	176	200	240



▲ ▼ = A significantly higher/lower percentage (by group)

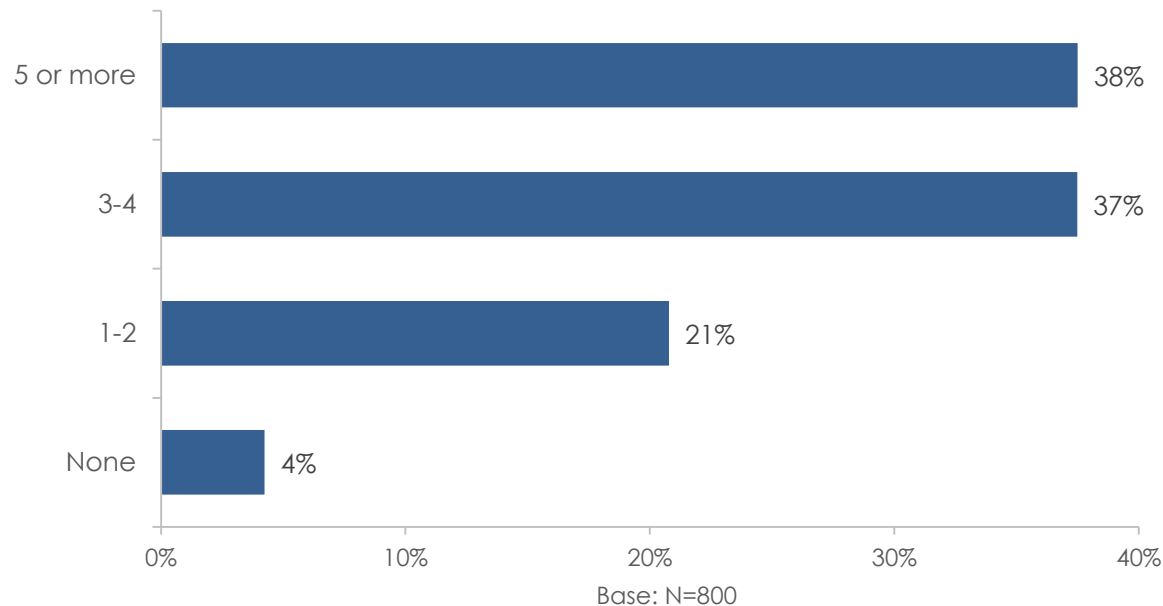
See Appendix B for breakdown by demographics

97% of residents walk to specific destinations, or just around the neighbourhood in a typical week.

Physical Activity

Q16b. On average, how many times a week do you usually do 30 minutes or more physical activity or walking that increases your heart rate or makes you breath harder than normal?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
5 or more	38%	36%	39%	33%	36%	44%▲	38%	37%	38%	38%	37%
3-4	37%	35%	40%	44%	37%	32%	34%	37%	45%	37%	33%
1-2	21%	22%	19%	23%	21%	18%	20%	20%	15%	21%	26%
None	4%	6%▲	2%	0%▼	6%	6%	8%▲	6%	2%	4%	4%
Base	800	424	376	256	240	208	96	184	176	200	240



▲▼ = A significantly higher/lower percentage (by group)

See Appendix B for breakdown by demographics

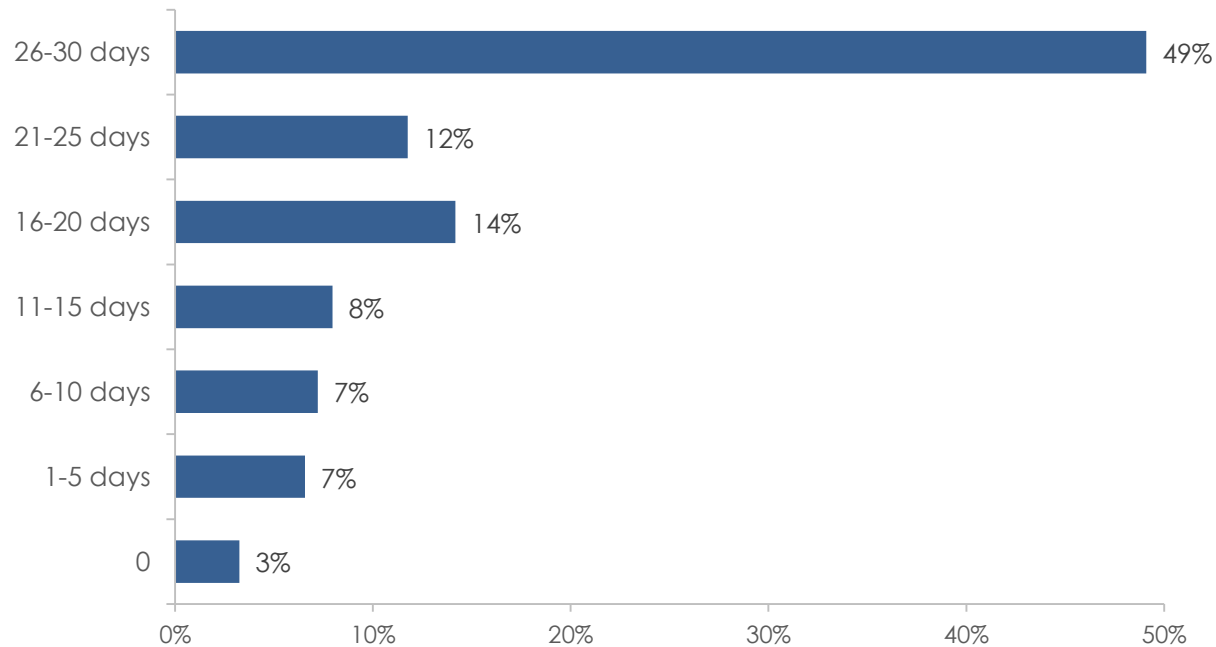
At least once a week 96% of residents are participating in some form of physical activity that raises their heart rate/makes it harder than normal to breath, for at least 30 minutes.

Females are significantly less likely to participate in physical activity than males, and likelihood decreases with age. Additionally, residents that live in an apartment/flat are significantly less likely to participate in physical activity, with participation decreasing as building height increases.

Healthy Days

Q16c. In the past 30 days, how many healthy days have you had?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Mean number of days	22.2	22.0	22.5	21.3	21.5	23.4	24.4▲	20.8	23.4	22.6	22.2
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N=800

▲▼= A significantly higher/lower number of days (by group)

Note: average number of days was calculated using the exact number stated by each respondent

In the past 30 days residents have had an average of 22 healthy days, with the number of healthy days following an upward trend with age.

Healthy Days

Q16c. In the past 30 days, how many healthy days have you had?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Number of healthy days	22.1	22.4	21.3	22.6	19.8	21.2	20.9	22.2	23.7 ▲
Base	488	306	234	562	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Number of healthy days	22.6	21.1	23.1 ▲	20.0 ▼	24.3	22.0	19.6	18.8	22.5
Base	628	168	504	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Number of healthy days	21.9	23.3	22.2	21.3	22.6	21.1	21.7	22.6	22.8	22.0	20.9	23.7 ▲
Base	256	175	126	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Number of healthy days	19.4	22.7 ▲	20.9	22.5
Base	103	696	113	687

▲ ▼ = A significantly higher/lower number of days (by group)

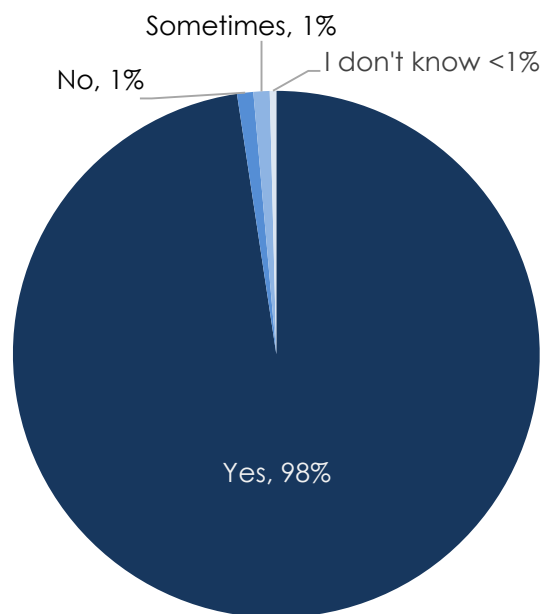
Note: average number of days was calculated using the exact number stated by each respondent

Residents that live in an apartment/flat or identify as having a disability/long-term illness, have had significantly fewer healthy days.

Fresh Fruit and Vegetables

Q16d. Are fresh fruit and vegetables readily available at store, markets or gardens in your area?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
No/sometimes/don't know	2%	3%	2%	2%	4%	1%▼	4%	5%	1%	1%▼	4%
Base	800	424	376	256	240	208	96	184	176	200	240



▲ ▼ = A significantly higher/lower percentage (by group)

2% of residents stated that fresh fruit and vegetables are not always available to them in stores, markets or gardens in their area.

Fresh Fruit and Vegetables

Q16d. Are fresh fruit and vegetables readily available at store, markets or gardens in your area?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
No/sometimes/ don't know	2%	4%	3%	2%	7%	2%	2%	3%	2%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
No/sometimes/ don't know	2%	4%	2%	3%	1%	0%	3%	7%	0%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
No/sometimes/ don't know	1%	2%	3%	11%	3%	4%	3%	0%▼	2%	6%	0%	3%
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
No/sometimes/ don't know	5%	2%	6%	2%
Base	103	697	113	687

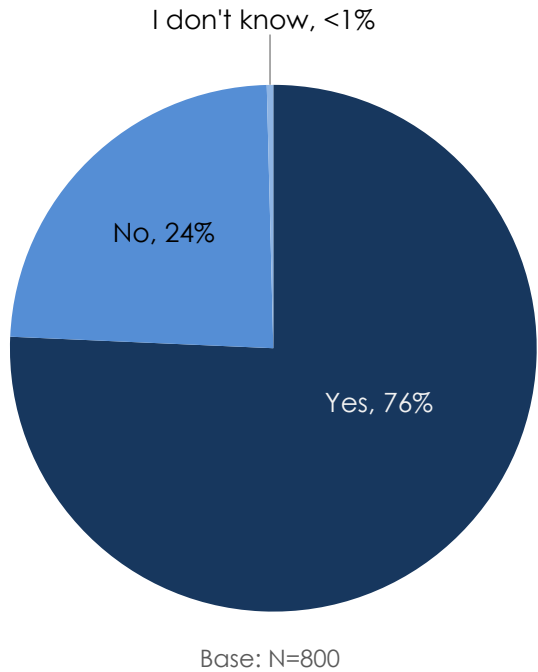
▲ ▼ = A significantly higher/lower percentage (by group)

11% of single parents stated that fresh fruit and vegetables are not always available to them in stores, markets or gardens in their area (caution – small sample size).

Sleep

Q16e. Are you generally getting enough sleep?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
No/don't know	24%	26%	23%	21%	34%▲	21%	16%▼	22%	33%▲	23%	20%
Base	800	424	376	256	240	208	96	184	176	200	240



▲ ▼ = A significantly higher/lower percentage (by group)



24% of residents stated that generally they do not get enough sleep.

Sleep

Q16e. Are you generally getting enough sleep?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
No/don't know	25%	24%	24%	25%	35%	33%	23%	17%▼	25%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
No/don't know	24%	27%	21%	29%	35%	31%	26%	26%	35%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
No/don't know	32%▲	17%▼	24%	32%	22%	18%	30%▲	22%	23%	13%	15%	18%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
No/don't know	38%▲	22%	33%	23%
Base	103	697	113	687

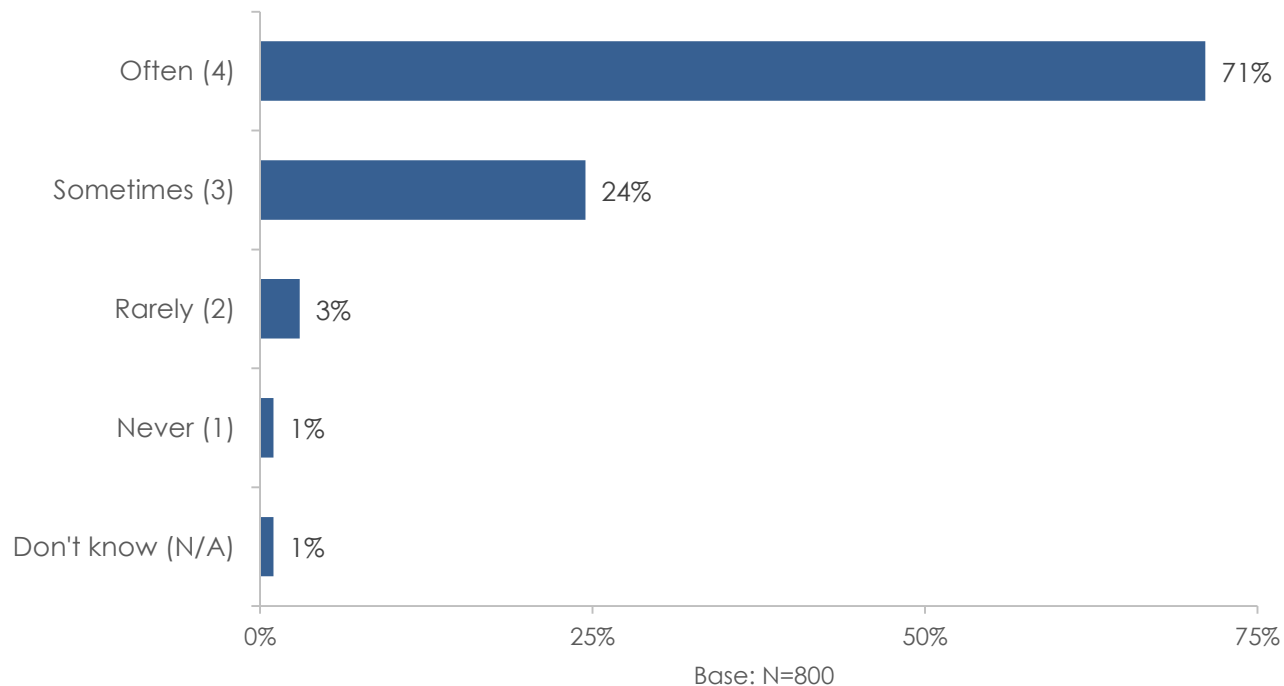
▲ ▼ = A significantly higher/lower percentage (by group)

Residents working full-time, and those with children, are less likely to state that they are generally getting enough sleep.

Positive Emotions

Q16f. During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Mean rating	3.67	3.76▲	3.57	3.63	3.70	3.72	3.58	3.53▼	3.64	3.68	3.79▲
Base	795	420	375	256	240	206	93	183	175	200	238



▲ ▼ = A significantly higher/lower mean rating (by group)
 Note: Respondents that stated 'don't know' were not included in the mean rating

Scale: 1=never, 4=often

5% of residents were unable to commit to saying they experience positive emotions either often or sometimes.

Females stated they experience positive emotions significantly more frequently than males.

Positive Emotions

Q16f. During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	3.70	3.61	3.57	3.71 ▲	3.42	3.69	3.61	3.77 ▲	3.67
Base	485	304	234	558	61	97	131	184	321

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	3.67	3.64	3.69	3.63	3.66	3.51	3.78 ▲	3.50	3.47
Base	623	168	501	218	48	22	100	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	3.70	3.69	3.61	3.82	3.61	3.65	3.65	3.80 ▲	3.60	3.70	3.48	3.61
Base	256	173	125	23	166	42	374	128	36	67	25	152

▲ ▼ = A significantly higher/lower mean rating (by group)

Note: Respondents that stated 'don't know' were not included in the mean rating

Scale: 1=never, 4=often



Residents that speak a language other than English at home stated they experience positive emotions significantly less frequently.

Positive Emotions

Q16f. During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Mean rating	3.55	3.69	3.70	3.66
Base	102	693	112	683

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Mean rating	3.70	3.52	3.67	3.53	3.71▲	3.53
Base	668	128	776	19	602	193

▲ ▼ = A significantly higher/lower mean rating (by group)
 Note: Respondents that stated 'don't know' were not included in the mean rating

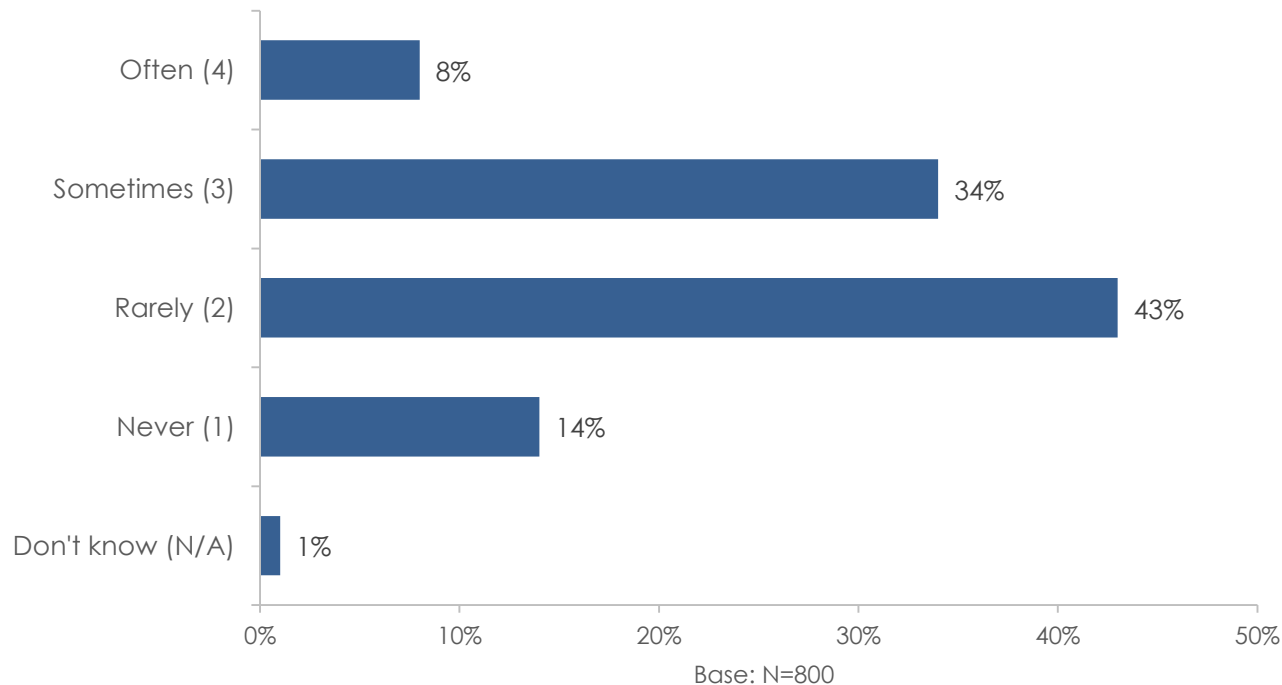
Scale: 1=never, 4=often

Residents that are not getting enough sleep stated they experience positive emotions significantly less frequently than those that do.

Negative Emotions

Q16g. And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Mean rating	2.37	2.33	2.42	2.46	2.49	2.25▼	2.08▼	2.32	2.41	2.55▲	2.23▼
Base	794	420	375	256	240	205	93	182	175	200	238



▲ ▼ = A significantly higher/lower mean rating (by group)

Note: Respondents that stated 'don't know' were not included in the mean rating

Scale: 1=never, 4=often

42% of residents often or sometimes experience negative emotions, such as selfishness, jealousy, fear, worry and anger.

The frequency of experiencing negative emotions decreases with age.

Negative Emotions

Q16g. And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Mean rating	2.47▲	2.24	2.23	2.44▲	2.35	2.31	2.33	2.31	2.45
Base	484	305	234	557	61	97	131	183	321

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Mean rating	2.38	2.35	2.37	2.37	2.23	2.82▲	2.41	2.23	2.58
Base	623	168	501	218	47	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Mean rating	2.45	2.16▼	2.34	2.43	2.58▲	2.25	2.44	2.51	2.62	2.20	2.13	2.15▼
Base	256	173	124	23	166	42	374	126	36	67	25	152

▲ ▼ = A significantly higher/lower mean rating (by group)

Note: Respondents that stated 'don't know' were not included in the mean rating

Scale: 1=never, 4=often

Residents born in Australia, do not speak a language other than English at home and/or live with their parents, experience negative emotions significantly more frequently.

Negative Emotions

Q16g. And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Mean rating	2.54	2.35	2.50	2.35
Base	102	692	112	682

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Mean rating	2.36	2.42	2.36	2.75	2.25	2.75▲
Base	667	127	774	20	601	193

▲ ▼ = A significantly higher/lower mean rating (by group)

Note: Respondents that stated 'don't know' were not included in the mean rating

Scale: 1=never, 4=often

Residents not getting enough sleep experience negative emotions significantly more frequently.

Positive and Negative Emotions

- Q16f. During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity?
- Q16g. And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry and anger?

		Q16g. Experience negative emotions?	
		Never rarely	Often/sometimes
Q16f. Experience positive motions?	Often/sometimes	55% (N=436)	41% (N=326)
	Rarely/never	2% (N=17)	2% (N=14)

2% of residents stated that they rarely/never experience positive emotions, but often/sometimes experience negative emotions. Whilst the sample is small, these residents are more likely to be young and/or male.



7. Social and Community Engagement



Section Summary – Social and Community Engagement

Social Groups

- 80% of residents have been actively involved in an organised social group/taken part in an activity they organised over the past 12 months, with half of residents (49%) participating in a sport or physical recreation group – residents that speak a language other than English at home, live in an apartment taller than 3 storeys, are a single parent or conduct home duties, were less likely to have participated in any activities.

Political and Civic Actions

- Over the past 12 months, 85% of residents have participated in some form of political or civic action – with the likelihood of participating and the number of different types of actions taken, increasing with age.

Opportunities to Have a Say

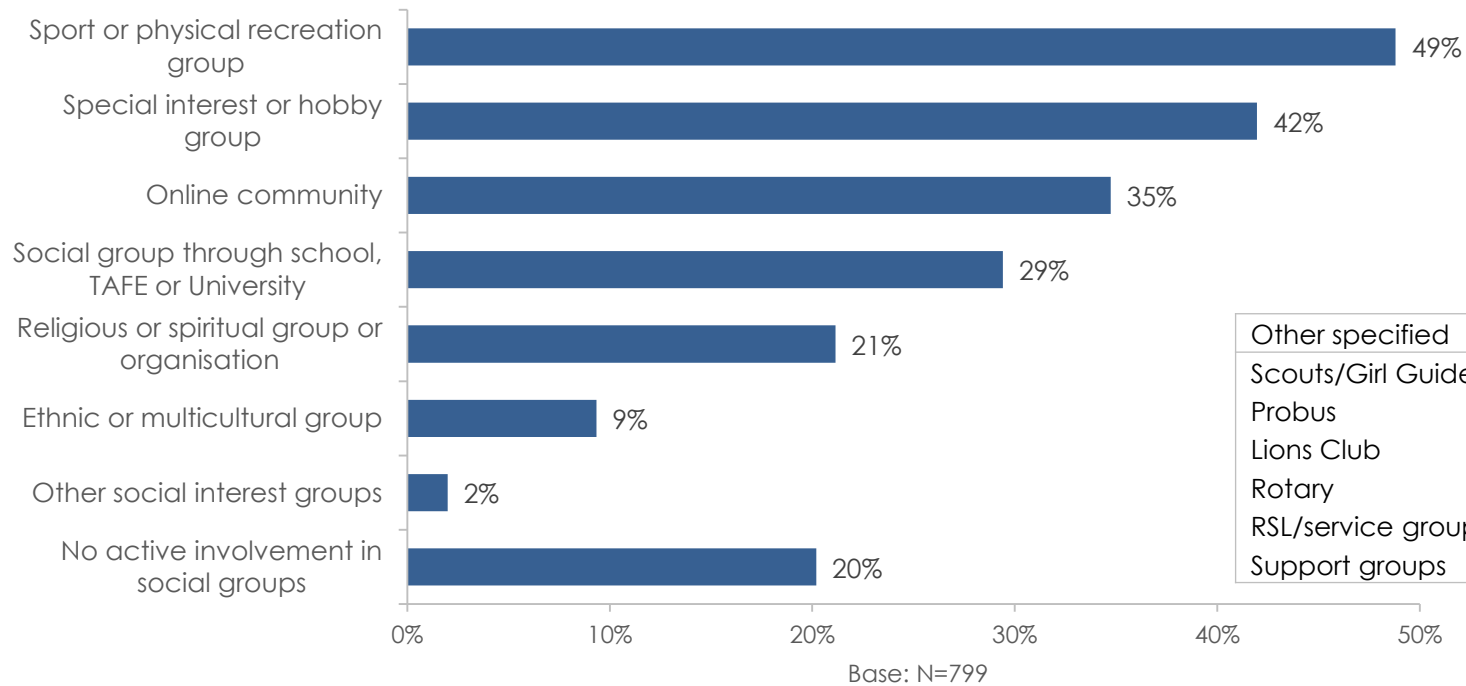
- 15% of residents believe that they do not have enough opportunities to have a say on local issues that are important to them – older residents are more likely to feel that they do, whilst those that speak a language other than English at home are less likely.



Social Groups

Q17. In the past 12 months, have you been actively involved in any of these social groups of taken part in an activity they organised?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Number of activities	1.9	1.9	1.9	1.9	2.0	1.8	1.6▼	1.7	2.0	1.9	1.9
No involvement (%)	20%	20%	21%	19%	18%	23%	23%	24%	22%	18%	18%
Base	799	423	376	256	240	207	96	183	176	200	240



Other specified	Count
Scouts/Girl Guides	5
Probus	3
Lions Club	1
Rotary	1
RSL/service group	1
Support groups	1

▲ ▼ = A significantly higher/lower number of activities (by group)
 Note: 1 respondent refused to answer

80% of residents have been actively involved in a social group in the past 12 months, participating on average in almost two different types of organised social group activities (the averages include those who have not participated in any, so it includes zeros). The activity most residents have participated in is one organised by a sport or physical recreation group (49%).

Social Groups

Q17. In the past 12 months, have you been actively involved in any of these social groups of taken part in an activity they organised?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Number of activities	1.9	1.9	1.9	1.9	1.7	2.1	2.1	1.9	1.8
No involvement (%)	21%	19%	26%	18%	18%	22%	18%	15%	23%
Base	487	306	234	562	61	97	131	184	325

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Number of activities	1.9	2.0	2.1▲	1.5▼	2.1	1.5	1.8▲	0.9▼	1.6
No involvement (%)	20%	21%	19%	26%	11%	11%	14%▼	39%	32%
Base	627	168	504	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Number of activities	2.1	1.6▼	1.8	1.8	2.0	2.0	1.9	2.1	1.5	2.3	1.7	1.6▼
No involvement (%)	16%	23%	19%	37%	22%	20%	20%	20%	15%	12%	28%	24%
Base	256	174	127	23	166	43	374	128	36	67	25	155

▲▼= A significantly higher/lower value (by group)

Note: 1 respondent refused to answer

Residents who are retired, live in a couple without children and/or live in an apartment, participated in fewer different types of social group activities.

Those that speak a language other than English at home, live in an apartment/flat taller than 3 storeys, are a single parent and/or conduct home duties, were less likely to have participated in any organised social group activity in the past 12 months.

Social Groups

Q17. In the past 12 months, have you been actively involved in any of these social groups of taken part in an activity they organised?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Number of activities	1.6	1.9	1.9	1.9
No involvement (%)	24%	20%	24%	20%
Base	103	696	113	686

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/Don't know	Yes	No
Number of activities	1.9	1.7	1.9▲	0.8▼	1.9	1.9
No involvement (%)	19%	26%	19%▼	54%▲	20%	22%
Base	670	129	779	20	605	194

▲▼= A significantly higher/lower value (by group)

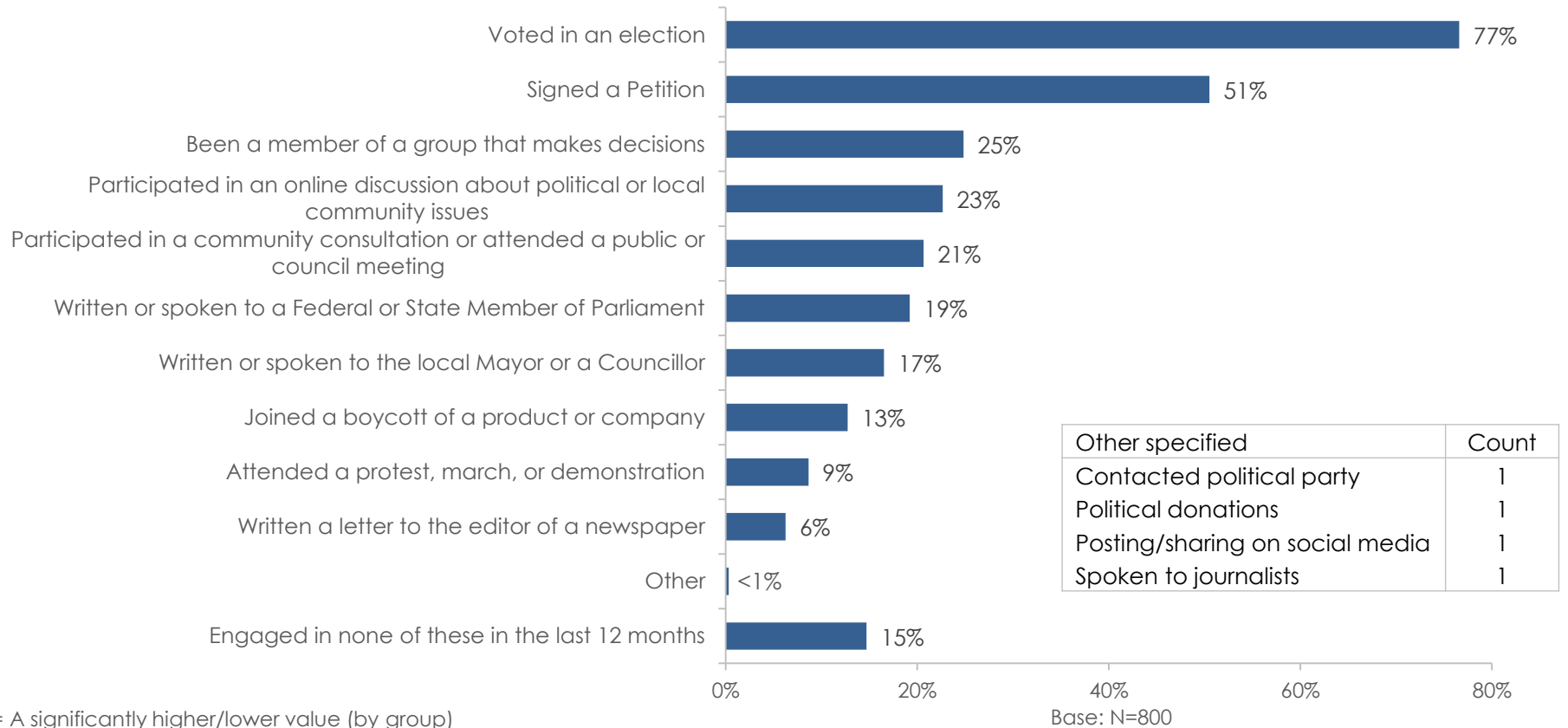
Note: 1 respondent refused to answer

Residents who do not have access to fresh fruit and vegetables were significantly less likely to have participated in any organised social group activity in the past 12 months (caution, small sample size).

Political and Civic Actions

Q18. In the past 12 months, have you participated in any of the following political or civic actions?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Number of activities	2.6	2.6	2.6	1.7▼	2.7	3.4▲	2.9▲	2.3	3.0▲	2.8	2.4
No involvement (%)	15%	13%	17%	21%	17%	8%▼	7%▼	20%	12%	9%	18%
Base	800	424	376	256	240	208	96	184	176	200	240



85% of residents have participated in some form of political or civic action over the past 12 months – although if we exclude compulsory voting, only 69% have participated in at least one of the other activities. Both the likelihood of participating and the number of different types of activities increases with age. Voted in an election was the most common activity (77%), with signing a petition (51%) the most common non-compulsory activity.

Political and Civic Actions

Q18. In the past 12 months, have you participated in any of the following political or civic actions?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Number of activities	2.9▲	2.1	2.0	2.9▲	0.7▼	2.1	2.8	2.7	2.9▲
No involvement (%)	8%	26%▲	24%▲	11%	59%▲	20%	12%	13%	7%▼
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Number of activities	2.8▲	1.7	2.9▲	2.0▼	2.5	1.8	2.6▲	1.3▼	2.1
No involvement (%)	10%	29%▲	10%▼	29%▲	5%▼	8%	20%	47%▲	18%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Number of activities	3.1▲	2.7	2.4	3.2	2.0▼	1.7▼	2.5	3.2▲	1.6▼	1.8	2.5	2.9▲
No involvement (%)	12%	13%	19%	4%	15%	23%	17%	7%	48%▲	21%	16%	7%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower value (by group)

Residents with arguably less of a long term connection to Willoughby (lived in the LGA for less than 2 years, renters, born outside of Australia, speak a language other than English at home and unemployed) were significantly more likely to have had no involvement in political or civic actions over the past 12 months.

Political and Civic Actions

Q18. In the past 12 months, have you participated in any of the following political or civic actions?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Number of activities	2.7	2.6	2.6	2.6
No involvement (%)	15%	15%	18%	14%
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/Don't know	Yes	No
Number of activities	2.8▲	1.7	2.6	1.6	2.5	2.9
No involvement (%)	12%	30%▲	14%	52%▲	15%	15%
Base	671	129	780	20	605	195

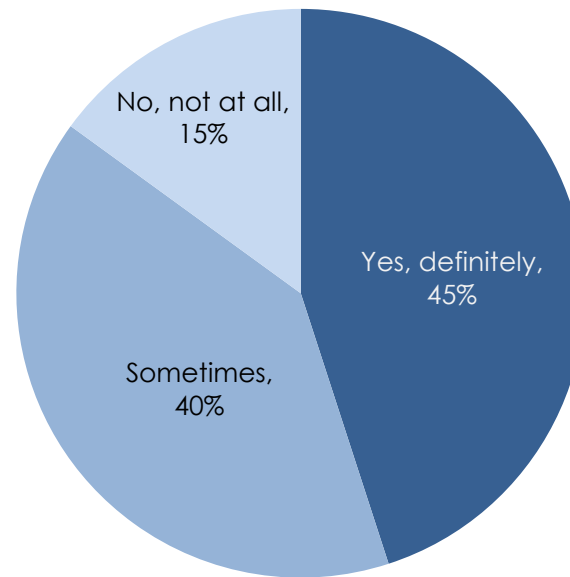
▲▼ = A significantly higher/lower value (by group)

Residents that do not have access to a car (so possibly have greater difficulty traveling to different locations) participated in significantly fewer types of political and civic actions over the past 12 months.

Opportunities to Have a Say

Q19. Do you feel there are enough opportunities to have a say on local issues that are important to you?

	Overall	Gender		Age				Ward			
		Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes, definitely	45%	43%	48%	35%▼	45%	52%▲	57%▲	52%	49%	43%	38%
Sometimes	40%	39%	42%	51%▲	38%	33%▼	31%▼	38%	35%	41%	45%
No, not at all	15%	19%▲	10%	14%	17%	15%	12%	11%	15%	15%	17%
Base	800	424	376	256	240	208	96	184	176	200	240



Base: N=800

▲▼ = A significantly higher/lower percentage (by group)

15% of residents feel that they do not have enough opportunities to have a say on issues that are important to them, with the belief that there are adequate opportunities increasing with age.

Opportunities to Have a Say

Q19. Do you feel there are enough opportunities to have a say on local issues that are important to you?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes, definitely	45%	45%	34%	50%▲	18%▼	52%	51%	48%	44%
Sometimes	41%	40%	50%▲	36%	75%▲	33%	37%	35%	41%
No, not at all	14%	16%	16%	14%	7%	15%	13%	18%	15%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes, definitely	49%▲	31%	46%	45%	41%	31%	52%	40%	39%
Sometimes	37%	54%▲	40%	41%	40%	56%	38%	43%	43%
No, not at all	14%	14%	14%	13%	19%	12%	9%	17%	17%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes, definitely	53%▲	51%	43%	62%	31%▼	28%	41%	44%	50%	43%	33%	56%▲
Sometimes	33%▼	40%	38%	21%	54%▲	52%	42%	45%	33%	48%	44%	31%▼
No, not at all	13%	10%▼	19%	18%	15%	21%	17%	11%	17%	9%	22%	14%
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)

Residents that speak a language other than English at home were significantly less likely to feel 'yes, definitely' they have an opportunity to have a say on opportunities that are important to them – this difference may be a language barrier, rather than cultural, as residents born outside of Australia did not differ in their perceptions of opportunities to those born in Australia.

Opportunities to Have a Say

Q19. Do you feel there are enough opportunities to have a say on local issues that are important to you?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes, definitely	46%	45%	46%	45%
Sometimes	43%	40%	40%	40%
No, not at all	12%	15%	14%	15%
Base	103	697	113	687

	Do you have a car and a license so you are able to drive?		Are fresh fruit and vegetables readily available?		Are you getting enough sleep?	
	Yes	No	Yes	No/Sometimes/ Don't know	Yes	No
Yes, definitely	48%▲	29%	45%	37%	46%	42%
Sometimes	36%	61%▲	40%	55%	41%	39%
No, not at all	16%	10%	15%	8%	13%	19%
Base	671	129	780	20	605	195

▲▼ = A significantly higher/lower percentage (by group)

Residents with access to a car were significantly more likely to feel that they have opportunities to have a say on local issues that are important to them.

Appendix A – Background and Methodology



Background & Methodology

Objectives

- Assessing the community's level of agreement with statements regarding social wellbeing and connectedness
- Identifying the community's sense of personal wellbeing and housing and financial security
- Identifying access issues to local services
- Identifying the community's overall satisfaction and quality of life – and understanding the key drivers of quality of life.

Questionnaire

Micromex Research, together with Willoughby City Council, developed the questionnaire.

The sample consisted of a total of 800 residents. Respondents were selected by means of a computer based random selection process using the electronic White Pages.

For the survey under discussion the greatest margin of error is 3.5%. This means, for example that the answer 'yes' (50%) to a question could vary from 47% to 53%.

Data collection

The survey was conducted during the period 19th July - 20th August 2019 from 4:30pm to 8:30pm Monday to Friday, and from 10am to 4pm Saturday.

Interviewing

721 of the 800 of respondents were selected by means of a computer based random selection process using the electronic White Pages and SamplePages.

In addition 79 respondents were recruited face-to-face, this was conducted at a number of areas around the Willoughby City Council area, i.e. Chatswood Train Station, Chatswood Westfield, Chatswood Chase, Northbridge Plaza, Artarmon Train Station.

Data analysis

The data within this report was analysed using Q Professional.

All percentages are calculated to the nearest whole number and therefore the total may not exactly equal 100%.



Appendix B – Data Tables



Quality of Life Attributes

Q3. How satisfied are you with the following?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
How safe you feel	1.39	1.38	1.44	1.36	1.35	1.36	1.34	1.45	1.38
Your standard of living	1.42▲	1.27	1.34	1.37	1.08	1.21	1.41	1.38	1.42
Your personal relationships	1.40	1.29	1.36	1.35	1.21	1.31	1.34	1.56▲	1.29
Your mental health	1.31	1.42	1.41	1.33	1.19	1.33	1.31	1.48	1.33
Access to parks and open spaces	1.34	1.33	1.36	1.32	1.29	1.42	1.36	1.34	1.30
The home you live in	1.34	1.24	1.17	1.36▲	1.16	1.08▼	1.06▼	1.49▲	1.39
Your local area	1.09	1.13	1.20	1.07	1.09	1.19	1.03	1.18	1.07
Your physical health	0.99	1.13	1.32▲	0.93	1.09	1.12	0.95	1.16	0.99
What you are currently achieving in life	1.01	1.05	1.07	1.01	1.09	1.01	1.03	1.15	0.95
Your future security	0.95	1.08	1.02	0.99	0.87	1.08	1.00	1.09	0.96
Access to public sports and recreational facilities such as pools and courts	0.94	1.01	1.05	0.93	1.24	1.18	0.93	0.93	0.88
Your spirituality or religion	0.88	0.81	0.92	0.82	1.12	0.72	0.78	0.86	0.87
Opportunities to participate in sporting and recreation activities in the local area	0.78	0.75	0.80	0.75	0.68	0.86	0.75	0.80	0.74
Feeling part of your local neighbourhood community	0.60	0.80	0.81	0.62	0.93	0.49	0.60	0.75	0.68
Feeling part of the broader Willoughby community	0.44	0.78▲	0.78▲	0.48	1.18▲	0.53	0.60	0.56	0.47
Base	488	304	234	560	61	97	130	184	323

▲▼= A significantly higher/lower level of satisfaction (by group)

Quality of Life Attributes

Q3. How satisfied are you with the following?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
How safe you feel	1.38	1.41	1.41	1.31	1.48	1.15▼	1.21	1.37	1.41
Your standard of living	1.43▲	1.12	1.49▲	1.16▼	1.13▼	0.99	1.11	1.16	1.26
Your personal relationships	1.39	1.23	1.47▲	1.10▼	1.33	1.33	1.15	1.08	0.99
Your mental health	1.37	1.29	1.38	1.25	1.50	1.17	1.27	1.30	1.13
Access to parks and open spaces	1.34	1.30	1.44▲	1.07▼	1.35	1.53	1.11	1.08	0.91
The home you live in	1.38▲	1.02	1.47▲	0.96▼	1.15	0.98	0.91	0.90	1.11
Your local area	1.09	1.15	1.19▲	0.96▼	1.07	0.68	0.91	0.95	1.09
Your physical health	1.05	1.03	1.07	0.92	1.23	1.30	0.83	1.07	0.90
What you are currently achieving in life	1.04	0.99	1.10▲	0.80▼	1.16	1.19	0.82	0.72	0.87
Your future security	1.03	0.90	1.05	0.90	1.22	0.29	0.89	0.99	0.73
Access to public sports and recreational facilities such as pools and courts	0.95	1.04	0.98	0.87	1.17	1.10	0.90	0.76	0.90
Your spirituality or religion	0.84	0.88	0.94▲	0.69▼	0.74	0.80	0.55	0.74	0.88
Opportunities to participate in sporting and recreation activities in the local area	0.82	0.56	0.88▲	0.53▼	0.85	0.37	0.54	0.45	0.58
Feeling part of your local neighbourhood community	0.71	0.56	0.76▲	0.51	0.64	0.30	0.35	0.72	0.55
Feeling part of the broader Willoughby community	0.56	0.63	0.57	0.51	0.77	0.55	0.51	0.71	0.20
Base	626	168	502	218	49	22	101	68	48

▲▼= A significantly higher/lower rating (by group)

Quality of Life Attributes

Q3. How satisfied are you with the following?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
How safe you feel	1.38	1.44	1.23	1.33	1.48	1.33	1.39	1.47	1.36	1.41	1.28	1.36
Your standard of living	1.33	1.43	1.21▼	1.09	1.57▲	1.09	1.30	1.43	1.08	1.67▲	1.61	1.39
Your personal relationships	1.43	1.45	1.17▼	1.00	1.41	1.09	1.29	1.58▲	1.05	1.48	1.77▲	1.29
Your mental health	1.38	1.53▲	1.37	0.85	1.25	1.05	1.30	1.44	0.69	1.40	1.61▲	1.49▲
Access to parks and open spaces	1.36	1.25	1.19	1.32	1.49	1.30	1.28	1.48	1.41	1.36	1.43	1.31
The home you live in	1.22	1.42	1.16▼	1.21	1.47	1.15	1.14▼	1.38	1.34	1.63	1.36	1.49▲
Your local area	1.15	1.10	0.97	0.97	1.21	0.96	1.06	1.10	1.13	1.37	1.20	1.09
Your physical health	1.11	1.12	0.84	1.01	1.04	0.87	1.10	1.25▲	0.44▼	1.10	1.40▲	0.86▼
What you are currently achieving in life	1.05	1.16▲	0.94	1.01	0.92	1.02	0.99	1.12	0.31▼	1.29	1.33	1.07
Your future security	1.10	1.13	0.93	0.72	0.88	0.74	0.89▼	1.16	0.74	1.18	1.06	1.16▲
Access to public sports and recreational facilities such as pools and courts	1.04	0.89	0.79	1.17	1.02	1.04	0.92	1.25▲	1.21	1.08	1.15	0.77▼
Your spirituality or religion	0.92	0.74	0.86	1.06	0.82	0.88	0.75	1.11▲	0.69	1.08	1.35▲	0.78
Opportunities to participate in sporting and recreation activities in the local area	0.90	0.73	0.33▼	0.87	0.91	0.71	0.65▼	1.10▲	0.98	1.12	1.17	0.56▼
Feeling part of your local neighbourhood community	0.75	0.84	0.46	0.47	0.56	0.72	0.56▼	0.81	0.34	0.72	1.35▲	0.83▲
Feeling part of the broader Willoughby community	0.70	0.66	0.45	0.53	0.36	0.54	0.49	0.71	0.49	0.58	1.11▲	0.61
Base	256	172	127	23	166	43	374	126	36	67	25	156

▲▼= A significantly higher/lower rating (by group)

Quality of Life Attributes

Q3. How satisfied are you with the following?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
How safe you feel	1.29	1.40	1.33	1.40
Your standard of living	1.21	1.38	1.22	1.38
Your personal relationships	1.25	1.37	1.32	1.36
Your mental health	1.11	1.39	1.29	1.36
Access to parks and open spaces	1.35	1.33	1.43	1.32
The home you live in	1.35	1.29	1.22	1.31
Your local area	1.04	1.11	1.01	1.12
Your physical health	0.35	1.15▲	0.97	1.06
What you are currently achieving in life	0.77	1.06▲	0.81	1.06
Your future security	0.87	1.02	0.82	1.03
Access to public sports and recreational facilities such as pools and courts	0.93	0.97	1.04	0.95
Your spirituality or religion	0.95	0.84	0.79	0.86
Opportunities to participate in sporting and recreation activities in the local area	0.70	0.78	0.78	0.76
Feeling part of your local neighbourhood community	0.53	0.70	0.73	0.67
Feeling part of the broader Willoughby community	0.51	0.58	0.74	0.54
Base	103	694	113	684

▲▼= A significantly higher/lower rating (by group)

Scales: -2=completely dissatisfied, 2=completely satisfied 117

Quality of Life – Employment

Q4b. [If employed full-time or part-time] To what extent do you agree or disagree with the following statements?

	Family Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household
I have good job security	0.96	1.14	1.03	1.16	0.86	0.84
I am satisfied with my job	0.93	1.18	0.92	1.07	0.58	1.04
I can manage the demands of my work without too much stress	0.67	0.86	0.61	0.78	0.64	0.97
My work and family life do not interfere with each other	0.35 ▼	0.74	0.44	0.81	0.76	0.80
Base	205	94	61	16	92	26

	Employment Status	
	Full-time	Part-time
I have good job security	0.98	1.00
I am satisfied with my job	0.85	1.15 ▲
I can manage the demands of my work without too much stress	0.58	1.09 ▲
My work and family life do not interfere with each other	0.40	0.99 ▲
Base	374	128

Personal Wellbeing

Q5. To what extent do you agree or disagree with the following statements?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
I generally do not feel lonely	1.26	1.22	1.31	1.21	1.17	1.33	1.28	1.31	1.18
I feel like I can adapt to change well	1.07	1.20	1.21	1.08	1.45	1.34▲	1.24	1.09	0.96▼
I feel valued and appreciated by others	1.09	1.13	1.21	1.06	1.15	1.11	1.15	1.14	1.06
I feel like my life has a sense of purpose	1.07	1.12	1.17	1.05	0.80	1.08	0.98	1.21	1.12
I am confident I can achieve the things I want in life	0.92	1.03	1.04	0.93	1.09	0.90	0.96	1.05	0.91
I generally do not feel anxious	0.76	0.96	0.84	0.84	0.57	0.95	0.80	0.86	0.84
I feel like I have a balance between work and life	0.61	0.69	0.68	0.62	0.34	0.83	0.62	0.49	0.76

			Property Type				[If apartment/flat] Height of building		
	Own	Rent	Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
I generally do not feel lonely	1.28	1.13	1.29	1.08▼	1.36	1.46	1.12	1.11	0.97
I feel like I can adapt to change well	1.05	1.38▲	1.06	1.21	1.06	1.55▲	1.24	1.26	1.04
I feel valued and appreciated by others	1.11	1.09	1.17▲	0.94▼	1.01	1.39	1.03	1.03	0.61
I feel like my life has a sense of purpose	1.10	1.04	1.15	0.94▼	1.20	0.90	0.97	0.92	0.90
I am confident I can achieve the things I want in life	0.96	0.96	1.01	0.82	1.03	1.09	0.80	0.78	0.89
I generally do not feel anxious	0.85	0.75	0.93▲	0.68	0.85	0.13	0.75	0.61	0.59
I feel like I have a balance between work and life	0.65	0.64	0.76	0.43▼	0.70	0.27	0.46	0.47	0.31

Personal Wellbeing

Q5. To what extent do you agree or disagree with the following statements?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
I generally do not feel lonely	1.34	1.48▲	0.96▼	0.97	1.10	1.15	1.24	1.37	1.01	1.30	1.11	1.23
I feel like I can adapt to change well	1.15	1.26▲	1.07	1.57▲	0.84▼	1.36	1.22▲	1.12	1.07	1.00	1.05	0.97▼
I feel valued and appreciated by others	1.02	1.21	1.11	1.17	1.12	1.04	1.08	1.18	1.04	1.18	1.28	1.10
I feel like my life has a sense of purpose	1.25▲	1.33▲	0.88▼	1.10	0.80▼	0.82	1.02	1.42▲	0.77	0.82	1.32	1.17
I am confident I can achieve the things I want in life	1.01	1.11▲	0.88	0.89	0.79	0.94	0.96	1.07	0.73	0.75	1.14	1.03
I generally do not feel anxious	0.93	0.98	0.86	0.39	0.55	0.97	0.68▼	0.99	0.74	0.79	1.13	1.07▲
I feel like I have a balance between work and life	0.70	0.73	0.35	0.35	0.57	0.94	0.46▼	1.20▲	NA	NA	NA	NA

Personal Wellbeing

Q5. To what extent do you agree or disagree with the following statements?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
I generally do not feel lonely	1.07	1.27	1.24	1.24
I feel like I can adapt to change well	0.90	1.15	1.04	1.13
I feel valued and appreciated by others	0.98	1.13	1.12	1.10
I feel like my life has a sense of purpose	0.89	1.12	1.07	1.09
I am confident I can achieve the things I want in life	0.65	1.01 ▲	0.85	0.98
I generally do not feel anxious	0.60	0.87	0.57	0.88
I feel like I have a balance between work and life	0.33	0.68	0.44	0.67

Shapley Value Regression – Key Drivers of Quality of Life

Q2a. Quality of life	Derived importance
Your standard of living	21.9%
Your local area	15.0%
The home you live in	8.1%
How safe you feel	6.2%
What you are currently achieving in life	5.8%
Your personal relationships	4.7%
Your future security	4.5%
Access to parks and open spaces	4.4%
Opportunities to participate in sporting and recreation activities in the local area	4.2%
I generally do not feel lonely	3.7%
I feel like my life has a sense of purpose	3.1%
I generally do not feel anxious	2.8%
Your physical health	2.8%
I am confident I can achieve the things I want in life	2.7%
Your spirituality or religion	2.4%
I feel valued and appreciated by others	1.7%
Your mental health	1.4%
Access to public sports and recreational facilities such as pools and courts	1.3%
Feeling part of your local neighbourhood community	1.1%
Feeling part of the broader Willoughby community	1.0%
I feel like I can adapt to change well	0.7%
I feel like I have a balance between work and life	0.4%

Housing Costs

Q7c. As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?
Q7d. [If yes in Q7c.] Which of the following things have you sacrificed spending on?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Eating out	23%	15%	19%	25%▲	18%	10%▼	21%	19%	14%	23%
Arts and cultural activities	17%▲	9%	9%	20%▲	14%	7%▼	14%	13%	9%	16%
Sports and recreation	14%	8%	13%	14%	8%	7%▼	16%	8%	7%	15%
Air conditioning/Heating	11%	9%	11%	10%	11%	6%	12%	13%	6%	9%
Food and groceries	10%	8%	7%	13%▲	8%	5%▼	9%	12%	9%	6%
Medical treatment	6%	3%	1%	9%▲	5%	3%	4%	7%	3%	5%
Education	4%	2%	0%	7%▲	3%	2%	4%	2%	1%	5%
None of these	<1%	0%	0%	1%	0%	1%	1%▲	<1%	0%	0%
Base	424	376	256	240	208	96	184	176	200	240

Other specified	Count
Holidays	10
Clothing	7
Moving house	3
Home maintenance	2
Petrol/car expenses	2
Hobbies	1
Medical expenses	1
Utilities	1

▲ ▼ = A significantly higher/lower percentage (by group)

People and Cultures

Q8. To what extent do you agree or disagree with the following statements?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
It is a good thing for a society to be made up of people from different cultures and communities	1.48	1.35	1.41	1.44	1.26	1.40	1.59▲	1.48	1.37
I feel welcome in my local neighbourhood community	1.20	1.14	1.28	1.13	1.09	1.07	1.27	1.17	1.20
Willoughby is welcoming of people from different cultures	1.12	1.25	1.36▲	1.09	1.11	1.32	1.16	1.17	1.14
Accepting immigrants from many different countries makes Willoughby stronger	1.11	1.06	1.15	1.06	0.96	1.25	1.19	1.24	0.94▼
I feel welcome in the broader Willoughby community	1.05	1.14	1.24▲	1.02	1.04	1.12	1.13	1.08	1.05
Willoughby is a place where people from different national or ethnic backgrounds get on well together	0.95	1.12	1.30▲	0.90	1.25	1.07	1.04	1.03	0.95
Willoughby is welcoming of people with different lifestyle choices	0.85	1.12▲	1.22▲	0.84	0.99	1.11	0.91	1.05	0.87
Willoughby is welcoming of teenagers	0.89	0.90	1.03▲	0.83	0.97	0.97	0.88	0.92	0.83
I feel part of my local neighbourhood community	0.82	0.91	1.00	0.79	0.99	0.75	0.91	0.87	0.82
I feel part of the broader Willoughby community	0.72	0.86	0.96▲	0.69	0.81	0.77	0.85	0.80	0.71
Some groups who live in Willoughby are made not to feel welcome	-0.58	-0.66	-0.80	-0.54	-0.44	-0.79	-0.56	-0.68	-0.57
There is a lot of disagreement between people in the Willoughby community	-0.66	-0.59	-0.55	-0.66	-0.71	-0.78	-0.63	-0.55	-0.61
I feel like an outsider in my local neighbourhood community	-1.22	-0.94▲	-1.05	-1.13	-0.64	-1.08	-1.21	-1.14	-1.15
Base	487	305	233	562	61	97	131	184	325

People and Cultures

Q8. To what extent do you agree or disagree with the following statements?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
It is a good thing for a society to be made up of people from different cultures and communities	1.43	1.42	1.50▲	1.29	1.26	1.42	1.31	1.24	1.27
I feel welcome in my local neighbourhood community	1.23	0.97	1.22	1.08	1.21	1.17	0.91	1.09	1.37▲
Willoughby is welcoming of people from different cultures	1.17	1.16	1.19	1.12	1.13	1.31	1.01	1.21	1.21
Accepting immigrants from many different countries makes Willoughby stronger	1.10	1.07	1.15	0.97	1.02	1.06	0.88	1.10	1.03
I feel welcome in the broader Willoughby community	1.08	1.06	1.13	1.03	1.08	0.54	0.80▼	1.25	1.14
Willoughby is a place where people from different national or ethnic backgrounds get on well together	1.03	0.98	1.07	0.94	0.88	1.01	0.74	1.00	1.23▲
Willoughby is welcoming of people with different lifestyle choices	0.92	1.09	0.95	1.00	0.83	0.82	0.90	1.10	1.05
Willoughby is welcoming of teenagers	0.82	1.14▲	0.95	0.76	0.73	1.11	0.77	0.61	0.89
I feel part of my local neighbourhood community	0.87	0.79	0.89	0.72	1.01	0.91	0.70	0.68	0.87
I feel part of the broader Willoughby community	0.76	0.79	0.81	0.69	0.82	0.55	0.67	0.61	0.76
Some groups who live in Willoughby are made not to feel welcome	-0.65	-0.46	-0.59	-0.65	-0.58	-0.75	-0.69	-0.65	-0.53
There is a lot of disagreement between people in the Willoughby community	-0.61	-0.69	-0.66	-0.56	-0.38	-1.23▼	-0.36	-0.79	-0.61
I feel like an outsider in my local neighbourhood community	-1.17	-0.87	-1.19	-0.87▲	-1.29	-1.34	-0.94	-0.69	-0.99
Base	627	168	504	218	49	22	100	68	48

People and Cultures

Q8. To what extent do you agree or disagree with the following statements?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
It is a good thing for a society to be made up of people from different cultures and communities	1.47	1.31	1.15▼	1.39	1.77▲	1.17	1.44	1.46	1.40	1.73	1.56	1.23▼
I feel welcome in my local neighbourhood community	1.22	1.22	0.94▼	1.25	1.30	0.83	1.17	1.26	1.01	1.12	1.57▲	1.19
Willoughby is welcoming of people from different cultures	1.17	1.18	1.02	1.60▲	1.23	1.05	1.22	1.25	1.21	0.93	1.16	1.11
Accepting immigrants from many different countries makes Willoughby stronger	1.08	0.95	0.87▼	1.05	1.46▲	0.86	1.23▲	1.05	0.51▼	1.38	1.02	0.82▼
I feel welcome in the broader Willoughby community	1.05	1.18	0.92	1.18	1.23	0.69	1.09	1.16	0.99	1.09	1.27	1.02
Willoughby is a place where people from different national or ethnic backgrounds get on well together	1.02	0.90	0.88	1.02	1.25▲	0.98	1.06	1.01	0.98	1.17	1.22	0.88▼
Willoughby is welcoming of people with different lifestyle choices	0.97	0.89	0.87	1.45▲	0.95	1.02	0.98	1.11	0.84	0.84	1.03	0.89
Willoughby is welcoming of teenagers	0.89	0.62▼	0.70▼	0.81	1.24▲	1.09	0.89	0.97	0.56	1.37▲	1.16	0.65▼
I feel part of my local neighbourhood community	0.92	0.96	0.74	0.96	0.67	0.94	0.82	0.92	0.32	0.86	1.31▲	0.93
I feel part of the broader Willoughby community	0.83	0.83	0.68	0.76	0.72	0.60	0.76	0.86	0.41	0.83	0.85	0.79
Some groups who live in Willoughby are made not to feel welcome	-0.75	-0.44	-0.54	-1.16▼	-0.79	0.09▲	-0.69	-0.69	-0.82	-0.65	-0.13	-0.40▲
There is a lot of disagreement between people in the Willoughby community	-0.76	-0.43▲	-0.70	-0.91	-0.56	-0.65	-0.69	-0.60	-0.75	-0.44	-0.64	-0.54
I feel like an outsider in my local neighbourhood community	-1.24	-0.91	-1.08	-1.16	-1.21	-0.97	-1.09	-1.18	-1.21	-0.91	-1.17	-1.16
Base	256	174	126	22	166	43	373	127	36	67	25	156

People and Cultures

Q8. To what extent do you agree or disagree with the following statements?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
It is a good thing for a society to be made up of people from different cultures and communities	1.24	1.45	1.42	1.43
I feel welcome in my local neighbourhood community	1.03	1.20	1.31	1.16
Willoughby is welcoming of people from different cultures	1.07	1.18	1.22	1.16
Accepting immigrants from many different countries makes Willoughby stronger	0.74	1.14▲	1.02	1.10
I feel welcome in the broader Willoughby community	0.82	1.12▲	1.13	1.07
Willoughby is a place where people from different national or ethnic backgrounds get on well together	0.92	1.03	0.96	1.03
Willoughby is welcoming of people with different lifestyle choices	0.69	1.00▲	1.01	0.95
Willoughby is welcoming of teenagers	0.66	0.92▲	0.93	0.88
I feel part of my local neighbourhood community	0.73	0.87	0.87	0.85
I feel part of the broader Willoughby community	0.61	0.79	0.82	0.76
Some groups who live in Willoughby are made not to feel welcome	-0.53	-0.62	-0.45	-0.63
There is a lot of disagreement between people in the Willoughby community	-0.51	-0.65	-0.53	-0.65
I feel like an outsider in my local neighbourhood community	-1.00	-1.12	-1.08	-1.11
Base	103	695	113	685

Local Area

Q10a. Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/semi-detached	Terrace/town house	Up to 3 storeys	4-9 storeys	10 or more storeys
The street you live in/the streets immediately surrounding where you live	25%	29%	27%	26%	15%	18%	34%	15%	23%
The suburb you live in/the postcode you live in	50%	46%	49%	51%	54%	48%	49%	55%	49%
The council area you live in/the Northern Suburbs	25%	25%	25%	23%	31%	33%	17%	28%	28%
Base	628	168	504	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
The street you live in/the streets immediately surrounding where you live	23%	29%	35%	36%	17%	25%	23%	29%	15%	29%	22%	31%
The suburb you live in/the postcode you live in	54%	50%	36%	35%	52%	63%	49%	52%	61%	46%	60%	44%
The council area you live in/the Northern Suburbs	22%	20%	30%	29%	31%	11%	27%	19%	24%	25%	17%	25%
Base	256	175	127	23	166	42	374	128	36	67	25	156

Connection/Engagement to Local Area

Q10b. How connected or engaged do you feel with the people, businesses and other aspects of your local area?

Q10c. And how connected or engaged would you like to feel with the people, businesses and other aspects of your local area?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/semi-detached	Terrace/town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Increase	21%	29%	20%	25%	25%	50%	26%	33%	11%
Stay the same	75%	66%	75%	72%	74%	50%	71%	65%	87%▲
Decrease	4%	5%	5%	3%	1%	0%	3%	2%	2%
Base	621	162	501	209	47	22	97	62	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Increase	21%	20%	20%	14%	31%	23%	26%	21%	32%	19%	11%	17%
Stay the same	78%	72%	75%	84%	66%	73%	71%	74%	68%	81%	84%	77%
Decrease	2%	8%▲	5%	1%	2%	4%	4%	5%	0%	0%	5%	6%
Base	252	174	125	21	161	42	370	127	35	63	25	153

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
I feel safe walking alone in my local area during the day	1.73	1.77	1.70	1.77	1.63	1.80	1.83	1.64▼	1.78
I feel safe in my home alone during the day	1.69	1.77	1.72	1.72	1.62	1.79	1.81	1.65	1.73
I feel safe in my home alone at night	1.53	1.50	1.46	1.55	0.89	1.63	1.67▲	1.49	1.57
I feel safe in public places in the Willoughby area	1.52	1.49	1.53	1.50	1.51	1.57	1.57	1.46	1.50
My local neighbourhood is a great place to live	1.51	1.37	1.46	1.46	1.19	1.48	1.54	1.40	1.50
I feel proud to live in my neighbourhood	1.41	1.40	1.52	1.36	1.44	1.46	1.42	1.37	1.39
I feel proud to live in the Willoughby community	1.31	1.34	1.52▲	1.23	1.48	1.20	1.37	1.35	1.28
My local community has a bright future	1.19	1.23	1.41▲	1.12	1.18	1.38	1.30	1.11	1.16
Most people in my local area can be trusted	1.18	1.23	1.24	1.18	0.96	1.25	1.33	1.07	1.25
There's a good community spirit in my local area	1.06	1.12	1.35▲	0.97	1.15	1.12	1.12	1.03	1.06
I feel safe walking alone in my local area at night	1.04	1.13	1.16	1.04	0.99	1.30	1.20	0.98	1.03
My local community copes well when faced with challenges	0.78	0.91	0.98	0.77	1.13▲	0.76	0.90	0.78	0.80
Base	488	306	234	562	61	97	131	184	326

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?

			Property Type				[If apartment/flat] Height of building		
	Own	Rent	Separate house	Apartment/flat	Duplex/semi-detached	Terrace/town house	Up to 3 storeys	4-9 storeys	10 or more storeys
I feel safe walking alone in my local area during the day	1.75	1.74	1.79	1.68	1.87▲	1.17	1.63	1.61	1.88▲
I feel safe in my home alone during the day	1.73	1.71	1.73	1.75	1.78	1.16	1.68	1.79	1.83
I feel safe in my home alone at night	1.57	1.36	1.58	1.47	1.68	0.37▼	1.47	1.33	1.72
I feel safe in public places in the Willoughby area	1.51	1.54	1.54	1.49	1.56	0.97	1.43	1.50	1.58
My local neighbourhood is a great place to live	1.50	1.32	1.55▲	1.30▼	1.38	0.91	1.34	1.17	1.40
I feel proud to live in my neighbourhood	1.42	1.35	1.47▲	1.31	1.33	0.99	1.20	1.35	1.48
I feel proud to live in the Willoughby community	1.32	1.30	1.38	1.21	1.26	1.19	1.02▼	1.29	1.46
My local community has a bright future	1.19	1.26	1.26	1.14	1.13	0.62	0.99	1.11	1.48▲
Most people in my local area can be trusted	1.25	1.02	1.31▲	1.01▼	1.18	0.58▼	0.97	1.01	1.07
There's a good community spirit in my local area	1.07	1.11	1.17▲	0.90▼	0.94	0.91	0.68▼	0.95	1.32▲
I feel safe walking alone in my local area at night	1.07	1.12	1.11	1.04	1.14	0.59	0.98	0.94	1.28
My local community copes well when faced with challenges	0.84	0.78	0.92▲	0.63▼	0.87	0.72	0.50	0.67	0.90
Base	628	168	505	218	49	22	101	68	48

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
I feel safe walking alone in my local area during the day	1.79	1.73	1.63	1.83	1.80	1.68	1.77	1.78	1.81	1.70	1.77	1.67
I feel safe in my home alone during the day	1.76	1.69	1.66	1.72	1.76	1.64	1.75	1.71	1.79	1.69	1.45	1.71
I feel safe in my home alone at night	1.58	1.50	1.48	1.61	1.49	1.51	1.54	1.57	1.22	1.55	1.41	1.51
I feel safe in public places in the Willoughby area	1.53	1.53	1.31▼	1.60	1.60	1.53	1.50	1.62	1.43	1.64	1.39	1.42
My local neighbourhood is a great place to live	1.49	1.42	1.36	1.35	1.56	1.35	1.44	1.43	1.25	1.61	1.67	1.50
I feel proud to live in my neighbourhood	1.47	1.35	1.11▼	1.34	1.62▲	1.36	1.44	1.37	1.27	1.51	1.69▲	1.30▼
I feel proud to live in the Willoughby community	1.35	1.25	1.03▼	1.22	1.55▲	1.35	1.29	1.40	1.21	1.55	1.39	1.25
My local community has a bright future	1.22	1.15	1.06	1.16	1.40▲	0.99	1.21	1.29	1.12	1.28	1.30	1.09
Most people in my local area can be trusted	1.24	1.30	0.94▼	1.05	1.27	1.09	1.13	1.26	1.05	1.42	1.49	1.23
There's a good community spirit in my local area	1.11	1.11	0.87	1.24	1.15	0.94	1.06	1.14	0.84	1.13	1.16	1.12
I feel safe walking alone in my local area at night	1.11	1.06	0.86	1.03	1.20	1.08	1.25▲	1.10	1.27	0.94	0.48▼	0.78▼
My local community copes well when faced with challenges	0.79	0.88	0.65▼	0.88	1.06▲	0.58	0.77	0.87	1.08	0.99	0.85	0.84
Base	256	175	126	23	166	43	374	128	36	67	25	156

Local Area/Neighbourhood

Q12. How strongly do you agree or disagree?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
I feel safe walking alone in my local area during the day	1.58	1.77	1.65	1.76
I feel safe in my home alone during the day	1.57	1.75	1.70	1.73
I feel safe in my home alone at night	1.34	1.55	1.31	1.56
I feel safe in public places in the Willoughby area	1.29	1.54▲	1.42	1.53
My local neighbourhood is a great place to live	1.34	1.47	1.47	1.45
I feel proud to live in my neighbourhood	1.28	1.43	1.44	1.40
I feel proud to live in the Willoughby community	1.26	1.33	1.39	1.31
My local community has a bright future	1.02	1.23	1.10	1.22
Most people in my local area can be trusted	1.04	1.22	1.13	1.21
There's a good community spirit in my local area	0.98	1.09	1.14	1.07
I feel safe walking alone in my local area at night	0.84	1.11	0.83	1.12
My local community copes well when faced with challenges	0.92	0.82	0.56	0.88▲
Base	103	696	113	687

Volunteering

Q13. In the past 12 months, have you given your time, without pay, to help any of the following organisations?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes, at least one	63%	60%	52%	65%▲	34%▼	60%	71%	65%	61%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes, at least one	64%	54%	68%▲	51%▼	44%	59%	62%▲	34%▼	52%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes, at least one	78%▲	58%	54%	72%	45%▼	48%	58%	72%	32%▼	60%	66%	67%
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes, at least one	59%	62%	62%	61%
Base	103	697	113	687

▲ ▼ = A significantly higher/lower percentage (by group)

Access to a Car

Q14a. Do you have a car and a licence so you are able to drive?

Q14b. Does anyone else in your household have a car and a licence so they are able to drive?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Provided help	97%▲	93%	97%	95%	81%▼	97%	98%▲	98%	95%
Base	488	306	234	563	61	97	131	184	326

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Provided help	97%▲	89%	97%	91%▼	99%	100%	89%	91%	94%
Base	628	168	505	218	49	22	101	68	48

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Provided help	100%▲	97%	86%▼	92%	99%▲	76%▼	99%▲	98%	88%	90%	100%	89%▼
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Provided help	92%	96%	97%	95%
Base	103	697	113	687

Alternative Transport Options

Q14c. ([If yes on Q14a or Q14b] If you had no cars in your household, would there be other), ([If no on Q14a and Q14b] Are there) non-car transport options you could realistically use to get to the following locations? If Yes, what non-car transport options would you use?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Getting to work	92%	95%	96%	93%	92%	81%▼	86%▼	90%	98%	97%
Going out for recreation	91%	94%	96%	94%	89%	86%▼	92%	91%	95%	91%
Accessing health services, government services, etc.	91%	93%	95%	91%	91%	89%	89%	91%	94%	93%
Getting to work related meetings	88%	94%	96%	89%	88%	84%	83%▼	88%	94%	96%
Grocery shopping	88%	93%	93%	88%	91%	89%	88%	88%	92%	93%
Going to an education facility to take a child to school or childcare	80%	86%	84%	92%▲	79%	43%▼	84%	78%	82%	86%

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Getting to work	94%	93%	91%	95%	100%	93%	94%	91%	94%
Going out for recreation	92%	92%	94%	91%	99%▲	96%	97%	89%	90%
Accessing health services, government services, etc.	94%	89%	90%	93%	92%	86%	96%	93%	91%
Getting to work related meetings	92%	89%	89%	92%	89%	94%	90%	88%	92%
Grocery shopping	91%	90%	92%	90%	100%	77%▼	98%▲	89%	91%
Going to an education facility to take a child to school or childcare	82%	85%	86%	81%	74%	94%▲	89%	86%	74%▼

Alternative Transport Options

Q14c. ([If yes on Q14a or Q14b] If you had no cars in your household, would there be other), ([If no on Q14a and Q14b] Are there) non-car transport options you could realistically use to get to the following locations? If Yes, what non-car transport options would you use?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Getting to work	92%	98%▲	92%	96%	95%	91%	95%	100%	92%
Going out for recreation	91%	96%	92%	92%	95%	97%	90%	89%	100%
Accessing health services, government services, etc.	92%	92%	92%	92%	84%	100%	93%	85%	100%
Getting to work related meetings	89%	95%	90%	93%	92%	89%	88%	95%	100%
Grocery shopping	91%	89%	90%	92%	81%	100%	91%	89%	100%
Going to an education facility to take a child to school or childcare	83%	84%	81%	86%	89%	94%	80%	89%	93%

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Getting to work	93%	88%	96%	96%	95%	100%	93%	94%	NA	NA	NA	NA
Going out for recreation	93%	89%	90%	97%	96%	91%	94%	93%	98%	92%	90%	89%▼
Accessing health services, government services, etc.	92%	87%▼	91%	96%	95%	95%	92%	95%	97%	94%	82%	91%
Getting to work related meetings	91%	83%▼	94%	92%	95%	97%	91%	90%	NA	NA	NA	NA
Grocery shopping	87%	88%	88%	97%	98%▲	95%	89%	95%	98%▲	100%	75%▼	90%
Going to an education facility to take a child to school or childcare	93%▲	67%▼	59%▼	94%	89%	64%	88%▲	81%	98%▲	88%	80%	62%▼

▲ ▼= A significantly higher/lower percentage (by group)

Alternative Transport Options

Q14c. ([If yes on Q14a or Q14b] If you had no cars in your household, would there be other), ([If no on Q14a and Q14b] Are there) non-car transport options you could realistically use to get to the following locations? If Yes, what non-car transport options would you use?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Getting to work	88%	94%	97%	93%
Going out for recreation	87%	93%▲	94%	92%
Accessing health services, government services, etc.	87%	93%	87%	93%
Getting to work related meetings	89%	91%	97%	90%
Grocery shopping	84%	92%▲	87%	91%
Going to an education facility to take a child to school or childcare	77%	84%	83%	83%

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Government services	10%	10%	9%	11%	10%	9%	8%	14%	8%	10%
Public transport	9%	9%	11%	7%	9%	9%	12%	13%	5%	7%
Sport and recreation facilities,	6%	7%	5%	10%	5%	4%	4%	8%	6%	8%
Natural areas, such as bushland, waterways, etc.	7%	4%	7%	4%	5%	8%	5%	5%	4%	8%
Gaming, coding, programming, or other IT-related events and activities	6%	4%	5%	5%	5%	4%	7%	5%	7%	2%▼
Cultural facilities	5%	4%	5%	4%	3%	7%	2%	8%▲	4%	4%
Healthcare services and facilities	4%	4%	5%	4%	3%	6%	4%	6%	4%	3%
Grocery shopping	4%	4%	4%	4%	3%	5%	5%	2%	3%	5%
Childcare service	4%	3%	3%	7%▲	2%	1%▼	4%	7%▲	2%	2%
Education facilities	3%	4%	3%	4%	3%	3%	3%	4%	4%	3%
Disability support services	3%	1%	0%▼	2%	4%▲	4%▲	1%	4%▲	2%	1%
No problems using these services	75%	78%	78%	74%	77%	75%	77%	72%	77%	78%
Base	424	376	256	240	208	96	184	176	200	240

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Government services	8%	12%	11%	9%	1%▼	18%	10%	9%	9%
Public transport	11%	6%	10%	9%	19%	10%	6%	8%	8%
Sport and recreation facilities,	7%	6%	7%	6%	15%	5%	9%	7%	4%
Natural areas, such as bushland, waterways, etc.	5%	7%	10%▲	4%	15%	13%	3%	3%	4%
Gaming, coding, programming, or other IT-related events and activities	5%	5%	6%	5%	0%	13%▲	2%	6%	5%
Cultural facilities	6%	3%	5%	5%	8%	2%	4%	4%	5%
Healthcare services and facilities	4%	5%	6%	3%	10%	7%	5%	2%	3%
Grocery shopping	3%	5%	8%▲	2%	11%	8%	1%▼	3%	3%
Childcare service	3%	5%	6%	3%	0%	9%▲	3%	4%	3%
Education facilities	3%	4%	4%	3%	0%	8%	2%	4%	3%
Disability support services	1%	2%	1%	2%	0%	2%	2%	1%	3%
No problems using these services	77%	75%	73%	78%	81%	65%	78%	77%	77%
Base	488	306	234	563	61	97	131	184	326

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Government services	10%	7%	9%	12%	3%	3%	9%	20%	7%
Public transport	8%	14%	9%	6%	2%▼	45%▲	3%	12%▲	2%
Sport and recreation facilities,	5%	11%	5%	6%	3%	45%▲	6%	4%	11%
Natural areas, such as bushland, waterways, etc.	5%	10%	3%▼	9%	1%	45%▲	5%	14%	10%
Gaming, coding, programming, or other IT-related events and activities	4%	8%	4%	7%	7%	1%	5%	12%	4%
Cultural facilities	4%	5%	4%	3%	2%	26%▲	5%	2%	1%
Healthcare services and facilities	3%	7%	3%	4%	3%	26%▲	1%	8%	4%
Grocery shopping	3%	8%▲	3%	4%	1%	34%▲	1%	9%▲	1%
Childcare service	3%	6%	3%	5%	3%	0%	3%	7%	5%
Education facilities	3%	5%	3%	4%	0%	3%	2%	11%▲	1%▼
Disability support services	2%	1%	2%	2%	0%	0%	2%	2%	2%
No problems using these services	76%	76%	77%	75%	84%	46%▼	86%▲	62%	69%
Base	628	168	505	218	49	22	101	68	48

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Government services	13%	10%	6%	14%	9%	2%▼	11%	4%▼	0%	11%	21%	9%
Public transport	10%	5%	11%	22%	8%	11%	10%	5%	15%	6%	12%	9%
Sport and recreation facilities,	8%	4%	10%	2%	3%	16%	9%	5%	0%	5%	0%	5%
Natural areas, such as bushland, waterways, etc.	4%	6%	12%▲	3%	<1%▼	17%	8%▲	4%	2%	0%	4%	6%
Gaming, coding, programming, or other IT-related events and activities	8%	3%▼	3%	1%	4%	8%	7%▲	3%	0%	0%	4%	4%
Cultural facilities	4%	3%	9%	1%	5%	0%	5%	2%	2%	5%	0%	5%
Healthcare services and facilities	5%	3%	7%	4%	3%	1%	5%	1%▼	0%	5%	4%	5%
Grocery shopping	6%	3%	6%	2%	1%▼	0%	5%	5%	3%	0%	0%	3%
Childcare service	8%▲	1%▼	2%	0%	2%	0%	6%▲	2%	0%	0%	9%	1%▼
Education facilities	6%▲	2%	2%	1%	3%	1%	3%	3%	0%	6%	4%	3%
Disability support services	2%	2%	3%	2%	0%▼	2%	2%	1%	0%	0%	4%	4%▲
No problems using these services	72%	81%	77%	68%	79%	75%	74%	83%	85%	82%	59%	77%
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)

Services and Activities that are Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Government services	11%	9%	12%	9%
Public transport	22%▲	7%	11%	9%
Sport and recreation facilities,	13%	6%	10%	6%
Natural areas, such as bushland, waterways, etc.	12%	5%	8%	5%
Gaming, coding, programming, or other IT-related events and activities	6%	5%	9%	4%
Cultural facilities	10%	4%	14%▲	3%
Healthcare services and facilities	8%	3%	9%	3%
Grocery shopping	8%	3%	7%	3%
Childcare service	3%	4%	3%	4%
Education facilities	3%	4%	5%	3%
Disability support services	4%▲	2%	6%▲	1%
No problems using these services	62%	78%▲	67%	78%
Base	103	697	113	687

Reason for Services and Activities Being Difficult to Access

- Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?
- Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

Other specified	Count
Understaffed/long wait times to engage with staff	9
Not available to the general public	4
No vacancies/waitlists	4
No lighting at night	3
Insufficient technology/NBN	2
Do not know how to use the service	1
Lack of information/awareness about them	1
Lack of parking	1
Lack of skills/experience to use them	1
Poor organisation of the service	1
Poor quality facilities	1
Services are unwelcoming	1
Too crowded	1
Too much paperwork	1

Reason for Services and Activities Being Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
No service in your area	7%	10%	11%	6%	9%	6%	7%	11%	9%	8%
Lack of transport options	9%	8%	9%	8%	7%	9%	7%	13%	5%	8%
Remote location/hard to get to	9%	7%	8%	7%	8%	9%	2%▼	10%	10%	10%
Lack of time	9%	5%	9%	10%	4%	3%▼	6%	7%	7%	9%
Poor customer service	5%	5%	4%	6%	5%	6%	6%	9%▲	2%▼	4%
They are not open at the times I require	5%	4%	3%	6%	4%	5%	4%	9%▲	4%	4%
Cost of service/too expensive	6%▲	2%	2%	5%	4%	6%	2%	5%	3%	6%
Health or disability	4%	2%	0%▼	4%	2%	9%▲	1%▼	4%	4%	3%
Cannot trust them	3%	3%	1%	4%	3%	4%	2%	5%	3%	2%
Don't feel safe where they are located	2%	2%	0%▼	3%	2%	2%	1%	2%	1%	3%
Discrimination	1%	<1%	0%	1%	1%	1%	1%	2%	1%	1%
Language difficulties	2%▲	<1%	0%	2%▲	1%	<1%	3%▲	1%	0%	0%
Base	424	376	256	240	208	96	184	176	200	240

Reason for Services and Activities Being Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
No service in your area	8%	9%	12%	7%	15%	17%	4%	7%	7%
Lack of transport options	9%	8%	10%	8%	15%	11%	7%	8%	7%
Remote location/hard to get to	8%	8%	9%	8%	15%	7%	1%▼	10%	9%
Lack of time	7%	8%	12%	6%	17%	14%	4%	6%	6%
Poor customer service	5%	6%	7%	4%	0%	8%	2%	5%	7%
They are not open at the times I require	5%	4%	5%	5%	8%	3%	4%	6%	4%
Cost of service/too expensive	4%	4%	5%	4%	8%	1%	4%	4%	4%
Health or disability	3%	4%	3%	3%	0%	5%	1%	2%	4%
Cannot trust them	3%	3%	4%	2%	0%	3%	1%▼	3%	4%
Don't feel safe where they are located	1%	2%	3%	1%	0%	3%	0%	2%	2%
Discrimination	1%	1%	2%	1%	0%	0%	1%	1%	1%
Language difficulties	<1%	2%	2%▲	0%	3%▲	1%	0%	<1%	1%
Base	488	306	234	563	61	97	131	184	326

▲ ▼ = A significantly higher/lower percentage (by group)

Reason for Services and Activities Being Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
No service in your area	7%	13%	6%▼	9%	12%	50%▲	4%	21%▲	1%▼
Lack of transport options	7%	12%	8%	8%	3%	42%▲	4%	9%	14%
Remote location/hard to get to	7%	11%	8%	6%	7%	42%▲	3%	6%	11%
Lack of time	5%	17%▲	5%▼	9%	7%	45%▲	10%	11%	7%
Poor customer service	6%	4%	5%	7%	0%	0%	7%	11%	2%
They are not open at the times I require	5%	6%	5%	3%	4%	23%▲	5%	1%	2%
Cost of service/too expensive	3%	7%	4%	3%	1%	23%▲	4%	3%	2%
Health or disability	3%	3%	2%	5%▲	1%	0%	2%	3%	15%▲
Cannot trust them	3%	1%	3%	3%	0%	0%	3%	2%	6%
Don't feel safe where they are located	2%	1%	1%	3%	1%	0%	3%	0%▼	6%
Discrimination	1%	1%	1%	1%	0%	0%	3%	1%	0%
Language difficulties	1%	2%	1%	2%	0%	0%	0%▼	5%▲	0%
Base	628	168	505	218	49	22	101	68	48

Reason for Services and Activities Being Difficult to Access

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
No service in your area	11%	9%	8%	19%	3%	12%	12%▲	6%	3%	0%	10%	6%
Lack of transport options	9%	6%	13%	18%	4%	11%	11%▲	2%▼	2%	5%	10%	9%
Remote location/hard to get to	7%	6%	12%	3%	8%	13%	8%	6%	13%	6%	5%	9%
Lack of time	12%▲	2%▼	7%	14%	4%	10%	11%▲	6%	2%	0%	11%	2%▼
Poor customer service	8%▲	4%	4%	1%	4%	2%	6%	4%	0%	0%	22%▲	5%
They are not open at the times I require	6%	4%	7%	0%	3%	0%	7%▲	3%	2%	0%	5%	3%
Cost of service/too expensive	4%	3%	8%	11%	1%▼	5%	4%	2%	2%	0%	7%	5%
Health or disability	3%	2%	6%▲	1%	1%	8%	2%	1%	0%	0%	4%	6%▲
Cannot trust them	5%▲	1%▼	4%	1%	2%	2%	3%	2%	0%	0%	0%	4%
Don't feel safe where they are located	3%	2%	1%	1%	0%	1%	2%	2%	2%	0%	2%	1%
Discrimination	1%	0%	2%	0%	1%	1%	1%	1%	0%	0%	0%	1%
Language difficulties	1%	1%	1%	3%	1%	0%	1%	2%	2%	0%	5%▲	1%
Base	256	175	127	23	166	43	374	128	36	67	25	156

Reason for Services and Activities Being Difficult to Access

- Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason?
- Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
No service in your area	12%	8%	15%	7%
Lack of transport options	13%	8%	11%	8%
Remote location/hard to get to	22%▲	6%	17%▲	6%
Lack of time	12%	7%	14%	6%
Poor customer service	8%	5%	5%	5%
They are not open at the times I require	11%▲	4%	15%▲	3%
Cost of service/too expensive	14%▲	3%	12%▲	3%
Health or disability	11%▲	2%	8%▲	2%
Cannot trust them	5%	3%	1%	3%
Don't feel safe where they are located	4%	1%	1%	2%
Discrimination	4%▲	0%	2%	1%
Language difficulties	1%	1%	1%	1%
Base	103	697	113	687

▲▼= A significantly higher/lower percentage (by group)

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Yes: at least one	41%	34%	40%	46%▲	32%	25%▼	30%	28%▼	46%	44%
Childcare services	16%	16%	14%	30%▲	8%▼	1%▼	13%	14%	21%	15%
Healthcare services and facilities	16%	11%	12%	19%▲	11%	10%	12%	12%	16%	15%
Cultural facilities	17%▲	9%	11%	15%	13%	13%	12%	11%	14%	15%
Education facilities	11%	9%	11%	16%▲	6%▼	1%▼	9%	7%	13%	11%
Public transport	10%	8%	10%	15%▲	5%▼	4%▼	8%	4%▼	10%	13%
Grocery shopping	10%	8%	8%	12%	7%	6%	7%	6%	12%	9%
Sport and recreation facilities	9%	5%	8%	8%	5%	5%	9%	4%	8%	6%
Gaming, coding, programming, or other IT-related events and activities	7%	5%	6%	9%	3%▼	2%▼	4%	5%	9%	5%
Government services	5%	4%	2%	5%	4%	8%▲	3%	4%	5%	5%
Natural areas	2%	3%	3%	2%	2%	2%	3%	1%	<1%▼	5%
Disability support services	3%▲	1%	0%▼	2%	3%	3%	2%	2%	2%	1%
No problems affording these services	59%	66%	60%	54%▼	68%	75%▲	70%	72%▲	54%	56%
Base	424	376	256	240	208	96	184	176	200	240

▲ ▼= A significantly higher/lower percentage (by group)

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Yes: at least one	31%	49%▲	51%▲	32%	48%	60%▲	43%	34%	30%▼
Childcare services	13%	21%▲	27%▲	11%	8%	37%▲	22%	13%	10%▼
Healthcare services and facilities	11%	16%	16%	12%	2%▼	20%	16%	12%	13%
Cultural facilities	13%	13%	15%	12%	25%	13%	10%	16%	11%
Education facilities	8%	13%	13%	8%	3%	9%	15%	13%	8%
Public transport	7%	13%	16%▲	6%	18%	17%	10%	7%	6%
Grocery shopping	9%	9%	9%	8%	12%	5%	11%	7%	9%
Sport and recreation facilities	5%	9%	8%	6%	19%▲	4%	9%	7%	5%
Gaming, coding, programming, or other IT-related events and activities	4%	8%	5%	6%	11%	10%	4%	5%	4%
Government services	4%	4%	5%	4%	1%	9%	2%	5%	4%
Natural areas	1%	4%	2%	2%	12%▲	0%	0%	3%	2%
Disability support services	1%	2%	2%	1%	4%	0%	2%	1%	2%
No problems affording these services	69%▲	51%	49%	68%▲	52%	40%▼	57%	66%	70%▲
Base	488	306	234	563	61	97	131	184	326

▲ ▼ = A significantly higher/lower percentage (by group)

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Yes: at least one	33%	56%▲	30%▼	52%▲	39%	73%▲	46%	45%	70%▲
Childcare services	15%	20%	12%▼	23%▲	15%	22%	18%	22%	32%
Healthcare services and facilities	12%	17%	12%	19%▲	10%	2%▼	20%	16%	24%
Cultural facilities	12%	18%	12%	16%	5%▼	23%	19%	12%	18%
Education facilities	9%	14%	9%	13%	2%	8%	17%	7%	13%
Public transport	7%	18%▲	3%▼	20%▲	5%	42%▲	21%	15%	21%
Grocery shopping	7%	15%▲	6%▼	13%	6%	27%	12%	12%	16%
Sport and recreation facilities	5%	14%▲	5%	10%	0%	25%▲	12%	3%	16%
Gaming, coding, programming, or other IT-related events and activities	3%	15%▲	4%	9%	7%	0%	11%	3%	14%
Government services	4%	6%	4%	4%	1%	0%	7%	2%	4%
Natural areas	2%	4%	3%	2%	0%	0%	2%	0%	2%
Disability support services	2%	2%	1%	3%▲	0%	0%	5%	1%	2%
No problems affording these services	67%▲	44%	70%▲	48%▼	61%	27%▼	54%	55%	30%▼
Base	628	168	505	218	49	22	101	68	48

▲▼= A significantly higher/lower percentage (by group)

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Yes: at least one	44%	29%▼	40%	48%	30%	52%	44%▲	32%	34%	32%	49%	29%▼
Childcare services	28%▲	8%	2%▼	27%	12%	9%	21%▲	12%	16%	6%	37%▲	4%▼
Healthcare services and facilities	15%	12%	12%	19%	11%	14%	16%	13%	8%	6%	24%	10%
Cultural facilities	11%	9%	14%	23%	12%	34%▲	11%	17%	3%▼	16%	12%	14%
Education facilities	12%	3%▼	9%	9%	14%	6%	9%	11%	13%	22%	18%	3%▼
Public transport	12%	5%	12%	14%	5%	16%	13%▲	6%	15%	0%	9%	5%
Grocery shopping	9%	7%	4%▼	22%	6%	16%	12%▲	7%	15%	0%	5%	6%
Sport and recreation facilities	7%	2%▼	11%	16%	5%	15%	8%	7%	9%	6%	8%	5%
Gaming, coding, programming, or other IT-related events and activities	7%	1%▼	5%	15%	3%	21%▲	7%	4%	4%	10%	5%	1%▼
Government services	4%	3%	8%	12%	1%▼	2%	5%	2%	0%	0%	0%	5%
Natural areas	1%	2%	2%	4%	0%	15%▲	1%	1%	0%	10%	7%	2%
Disability support services	1%	2%	2%	3%	0%	1%	1%	1%	4%	0%	4%	4%▲
No problems affording these services	56%	71%▲	60%	52%	70%	48%	56%▼	68%	66%	68%	51%	71%▲
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲ ▼ = A significantly higher/lower percentage (by group)

Cost of Services and Activities

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend?

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
Yes: at least one	34%	38%	52%▲	35%
Childcare services	3%	18%▲	16%	16%
Healthcare services and facilities	11%	14%	19%	13%
Cultural facilities	21%	12%	27%▲	11%
Education facilities	6%	10%	20%▲	8%
Public transport	10%	9%	17%▲	8%
Grocery shopping	6%	9%	17%▲	7%
Sport and recreation facilities	6%	7%	11%	6%
Gaming, coding, programming, or other IT-related events and activities	5%	6%	8%	5%
Government services	9%▲	3%	7%	4%
Natural areas	2%	2%	1%	2%
Disability support services	4%▲	1%	7%▲	1%
No problems affording these services	66%	62%	48%	65%▲
Base	103	697	113	687

Walking Around the Neighbourhood

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?

	Gender		Age				Ward			
	Female	Male	16-34	35-49	50-69	70+	Middle Harbour	Sailors Bay	Naremburn	West Ward
Around the neighbourhood using the streets/footpaths	92%	90%	90%	93%	93%	85%▼	84%▼	94%	94%	92%
To or from public transport	84%	88%	94%▲	87%	81%▼	72%▼	81%	86%	86%	89%
To or from the shops	80%	84%	84%	86%	81%	68%▼	74%▼	82%	84%	85%
To or from cafes or restaurants	78%	80%	84%	83%	77%	59%▼	72%	80%	87%▲	76%
Park, oval or bushlands	70%	71%	61%▼	77%▲	79%▲	59%▼	66%	78%▲	73%	64%
To or from a friend's or family's house	63%	61%	67%	61%	61%	55%▼	56%	71%▲	66%	58%
To or from where you study/taking your children to school	34%	37%	41%	54%▲	21%▼	8%▼	33%	33%	35%	40%
To or from work	33%	37%	49%▲	43%▲	23%▼	2%▼	25%▼	25%▼	42%	43%▲
Somewhere else	2%	2%	2%	2%	3%	4%	2%	2%	4%	1%▼
I do not walk in or around my neighbourhood	4%	2%	1%	3%	3%	9%▲	6%	2%	2%	3%
Base	424	376	256	240	208	96	184	176	200	240

▲ ▼= A significantly higher/lower percentage (by group)

Walking Around the Neighbourhood

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
Around the neighbourhood using the streets/footpaths	94%▲	86%	87%	93%	78%	93%	95%	94%	90%
To or from public transport	85%	88%	88%	85%	90%	94%▲	84%	90%	81%▼
To or from the shops	81%	83%	84%	81%	83%	80%	86%	85%	79%
To or from cafes or restaurants	78%	81%	84%	77%	79%	78%	87%	84%	74%▼
Park, oval or bushlands	73%	67%	59%	75%▲	59%	61%	80%	68%	73%
To or from a friend's or family's house	61%	65%	67%	61%	47%	67%	52%	66%	66%
To or from where you study/taking your children to school	31%	43%▲	51%▲	29%	39%	55%▲	50%▲	39%	21%▼
To or from work	31%	41%	47%▲	30%	62%▲	50%	37%	36%	24%▼
Somewhere else	3%	1%	1%	3%▲	4%	1%	0%▼	1%	4%
I do not walk in or around my neighbourhood	2%	4%	3%	3%	0%	3%	1%	2%	5%
Base	488	306	234	563	61	97	131	184	326

Walking Around the Neighbourhood

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?

	Own	Rent	Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
Around the neighbourhood using the streets/footpaths	92%	88%	91%	89%	96%	97%	95%▲	80%▼	90%
To or from public transport	85%	90%	83%▼	93%▲	87%	94%	94%	93%	90%
To or from the shops	81%	86%	80%	85%	86%	93%	86%	78%	91%
To or from cafes or restaurants	78%	82%	76%	83%	86%	96%▲	89%	71%▼	86%
Park, oval or bushlands	71%	65%	74%▲	59%▼	68%	92%	75%▲	41%▼	51%
To or from a friend's or family's house	62%	64%	66%	57%	62%	36%	52%	62%	65%
To or from where you study/taking your children to school	33%	45%	37%	37%	22%	33%	36%	40%	31%
To or from work	30%	53%▲	32%	35%	42%	82%▲	28%	41%	39%
Somewhere else	2%	4%	3%	1%	1%	0%	2%	1%	0%
I do not walk in or around my neighbourhood	4%▲	1%	3%	2%	3%	0%	2%	1%	2%
Base	628	168	505	218	49	22	101	68	48

▲▼= A significantly higher/lower percentage (by group)

Walking Around the Neighbourhood

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
Around the neighbourhood using the streets/footpaths	94%	88%	92%	77%	94%	82%	93%	90%	96%	83%	96%	89%
To or from public transport	86%	80%▼	85%	87%	95%▲	82%	88%	85%	93%	99%▲	69%▼	76%▼
To or from the shops	84%	78%	80%	84%	82%	84%	83%	90%▲	82%	79%	91%	73%▼
To or from cafes or restaurants	85%▲	74%	75%	82%	84%	57%▼	82%	88%▲	82%	72%	85%	66%▼
Park, oval or bushlands	79%▲	65%	65%	80%	63%	77%	68%	82%▲	66%	69%	76%	65%
To or from a friend's or family's house	64%	56%	59%	81%	70%	44%	59%	72%▲	77%	47%	88%▲	60%
To or from where you study/taking your children to school	55%▲	17%▼	15%▼	35%	40%	41%	36%	41%	40%	69%▲	64%▲	11%▼
To or from work	38%	27%	30%	31%	39%	45%	56%▲	54%▲	0%▼	0%▼	0%▼	0%▼
Somewhere else	1%	3%	3%	3%	3%	0%	2%	2%	4%	0%	12%▲	3%
I do not walk in or around my neighbourhood	2%	8%▲	3%	1%	0%▼	2%	3%	2%	0%	1%	0%	6%▲
Base	256	175	127	23	166	43	374	128	36	67	25	156

▲▼= A significantly higher/lower percentage (by group)

Physical Activity

Q16b. On average, how many times a week do you usually do 30 minutes or more physical activity or walking that increases your heart rate or makes you breath harder than normal?

	Born in Australia		Speak language other than English at home		Time in LGA				
	Yes	No	Yes	No	<2 years	2-5 years	6-10 years	11-20 years	More than 20 years
5 or more	37%	39%	37%	38%	18%▼	49%	32%	33%	42%
3-4	41%	31%	34%	39%	52%	40%	37%	38%	34%
1-2	19%	24%	23%	20%	28%	9%▼	24%	25%	19%
None	3%	6%▲	6%	3%	2%	1%	7%	4%	4%
Base	488	306	234	563	61	97	131	184	326

	Own Rent		Property Type				[If apartment/flat] Height of building		
			Separate house	Apartment/ flat	Duplex/ semi-detached	Terrace/ town house	Up to 3 storeys	4-9 storeys	10 or more storeys
5 or more	40%	30%	41%	31%	45%	11%▼	30%	30%	36%
3-4	33%	52%▲	37%	38%	20%▼	73%▲	44%	36%	29%
1-2	23%	14%	18%	24%	33%	15%	21%	27%	23%
None	4%	4%	4%	7%▲	2%	0%	4%	7%	11%
Base	628	168	505	218	49	22	101	68	48

Physical Activity

Q16b. On average, how many times a week do you usually do 30 minutes or more physical activity or walking that increases your heart rate or makes you breath harder than normal?

	Family Status						Work Status					
	Couple (children at home)	Couple (no children at home)	Single/ living alone	Single parent (children at home)	Living at home with parent(s)	Group/ shared household	Working full-time	Working part-time	Unemployed	Studying	Home duties	Retired
5 or more	38%	43%	33%	44%	36%	30%	39%	34%	41%	26%	34%	39%
3-4	39%	33%	33%	31%	38%	59%	36%	42%	40%	44%	34%	36%
1-2	19%	20%	26%	16%	25%	9%	21%	21%	17%	29%	30%	19%
None	4%	4%	8%▲	10%	1%▼	2%	4%	3%	2%	1%	2%	6%
Base	256	175	127	23	166	43	374	128	36	67	25	156

	Identify as having a disability or long-term illness		Provide ongoing care or help to a member of the household with a disability/long-term illness or is frail/aged	
	Yes	No	Yes	No
5 or more	28%	39%▲	39%	37%
3-4	45%	36%	39%	37%
1-2	19%	21%	16%	22%
None	9%▲	4%	7%	4%
Base	103	697	113	687

Moving Out of the Willoughby Area

Q21a. Are you considering moving out of the Willoughby area in the next five years or so?

Q21b. Why do you say that?

No (61% of all respondents)	All respondents (N=800)	% of respondents that said No (N=550)
Close to the city	2%	3%
Dislikes moving/too difficult to move	2%	2%
Good environment/natural beauty	2%	3%
Affordability in the area	1%	1%
Area is growing/new opportunities in the area	1%	1%
Don't know/nothing	1%	1%
Good place to raise a family	1%	1%
No desire to move	1%	2%
Renovating my home/looking to build in the area	1%	1%
Too close to tell/unsure where I will be in years	1%	2%
Too expensive to move	1%	1%
Too old/sick too move	1%	2%
Beaches are close by	<1%	<1%
Good council	<1%	<1%
Good recreational opportunities e.g. sporting activities	<1%	<1%
Just moved here	<1%	<1%
Not yet overdeveloped	<1%	<1%
Nowhere else to go	<1%	<1%
Personal reasons	<1%	<1%
Things would be worse elsewhere	<1%	1%
Too many commitments e.g. pets/community groups	<1%	<1%

Moving Out of the Willoughby Area

Q21a. Are you considering moving out of the Willoughby area in the next five years or so?

Q21b. Why do you say that?

Yes (39% of all respondents)	All respondents (N=800)	% of respondents that said Yes (N=250)
Area too crowded/overdevelopment	1%	4%
Closer to work/school	1%	3%
Don't feel apart of the community	1%	4%
Moving to area with more sports grounds/recreation	1%	2%
Need to be closer to public transport	1%	2%
Wish to live closer to the beach/water	1%	3%
Area becoming rundown/bushland destroyed	<1%	1%
Change to personal circumstances	<1%	1%
Closer to family/friends	<1%	1%
Don't know/nothing	<1%	1%
Kids have moved out of home	<1%	<1%
Looking for somewhere with less stairs	<1%	<1%
Not enough diversity	<1%	1%
Potentially forced from rezoning/owner selling	<1%	<1%
Renting, may have to move	<1%	<1%
Too much cultural diversity	<1%	1%
Unsuitable climate	<1%	<1%
Wish to live closer to the city	<1%	<1%

Appendix C – Questionnaire



**Willoughby City Council
Community Wellbeing Survey
July 2019**

Good morning/afternoon/evening, my name is.....and I'm calling on behalf of Willoughby City Council from a company called Micromex. We are conducting a special survey with residents on a range of local issues – the survey will take about 15 to 18 minutes.

S1. For demographic purposes we firstly ask for those aged 16-34 as they are more difficult to get hold of. Is there anyone in your household in that age group?

- ☐ Yes (Go to S3)
☐ No

S2. We encourage everyone 16 years and over to participate, would you be willing to assist with this please?

- ☐ Yes
☐ No (terminate)

S3. Can I please confirm that you do live in the Willoughby City Council area?

- ☐ Yes
☐ No (terminate)

This special survey asks residents to report on their happiness, the quality of relationships and connectedness within their community, and to rate their overall satisfaction with their neighbourhood – this is known as Community Wellbeing. Community Wellbeing means developing as a person, being fulfilled and making a contribution to society.

Some of these questions may seem unusual but many of these come from surveys in other local government areas and will allow Council to compare the Willoughby community with others.

All answers given will remain totally anonymous, and will be combined for analysis and reporting.

Q1a. Which of these age groups do you fit into? *Prompt*

- ☐ Under 16 (terminate)
☐ 16 – 17
☐ 18 – 24
☐ 25 – 29
☐ 30 – 34
☐ 35 – 39
☐ 40 – 44
☐ 45 – 49
☐ 50 – 59
☐ 60 – 69
☐ 70+
☐ Refused (Do NOT Prompt) (terminate)

Q1b. What is your gender? *Do NOT Prompt*

- ☐ Female
☐ Male
☐ Other/indeterminate
☐ Prefer not to say

Q1c. What suburb do you live in?

Middle Harbour

- ☐ Castle Cove
☐ Chatswood*
☐ Middle Cove
☐ Roseville*
☐ Willoughby North*
☐ Willoughby East

Naremburn

- ☐ Artarmon
☐ Naremburn*
☐ St Leonards
☐ Willoughby*

Sailors Bay

- ☐ Castlecrag
☐ Chatswood*
☐ Naremburn*
☐ Northbridge
☐ Willoughby*
☐ Willoughby North*
*crosses ward

West Ward

- ☐ Chatswood*
☐ Chatswood West
☐ Lane Cove North
☐ Roseville*

Q2a. Thinking about your life and personal circumstances, overall, how would you rate the quality of life you have living in the Willoughby Local Government Area? *Prompt*

- ☐ Excellent
☐ Very good
☐ Good
☐ Fair
☐ Poor
☐ Very poor

Q2b. Over the past few years, do you think the overall quality of life in the Willoughby LGA has improved, remained the same, or declined?

- ☐ Improved
☐ Remained the same
☐ Declined

Q3. Using a scale of 1 to 5, where 1 is completely dissatisfied and 5 is completely satisfied, how satisfied are you with the following? *Prompt* RANDOMISE

	Completely dissatisfied			Completely satisfied	
	1	2	3	4	5
Your standard of living	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your physical health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your mental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What you are currently achieving in life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your personal relationships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How safe you feel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling part of the broader Willoughby community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling part of your local neighbourhood community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your future security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The home you live in	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your local area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your spirituality or religion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to participate in sporting and recreation activities in the local area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to public sports and recreational facilities such as pools and courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to parks and open spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q4a. What is your current work status? *Prompt*

- ☐ Working full-time for 35 or more hours a week
- ☐ Working part-time or casual for less than 35 hours a week
- ☐ Unemployed (Go to Q5)
- ☐ Studying at school, TAFE or University (Go to Q5)
- ☐ Home duties (Go to Q5)
- ☐ Retired (Go to Q5)
- ☐ Other (Go to Q5)

Q4b. Using a scale of 1 to 5, where 1 is strongly disagree and 5 is strongly agree, to what extent do you agree or disagree with the following statements? *Prompt* RANDOMISE

	Strongly disagree			Strongly agree	
	1	2	3	4	5
I can manage the demands of my work without too much stress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My work and family life do not interfere with each other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have good job security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with my job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q5. And using the same scale of 1 to 5, where 1 is strongly disagree and 5 is strongly agree, to what extent do you agree or disagree with the following statements? *Prompt* RANDOMISE

	Strongly disagree			Strongly agree	
	1	2	3	4	5
(Only if work ([Codes 1 or 2] on Q4a) I feel like I have a balance between work and life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like my life has a sense of purpose	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel valued and appreciated by others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident I can achieve the things I want in life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I generally do <u>not</u> feel lonely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I generally do <u>not</u> feel anxious	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I can adapt to change well	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q6a. Do you identify as having a disability or a long-term illness?

- ☐ Yes
- ☐ No

Q6b. Do you provide ongoing care or help for another member of the household who has a disability, a long-term health condition, a disability, or is frail and aged?

- ☐ Yes
- ☐ No

Q7a. In the last 12 months, how many times, if at all, has your household run out of food and could not afford to buy more? *Prompt*

- ☐ Once a week or more often
- ☐ Once a fortnight
- ☐ Once a month
- ☐ Less than once a month
- ☐ Never

Q7b. If you needed to, could you access or raise \$2,000 within two days in an emergency?

- ☐ Yes
- ☐ No
- ☐ Don't know

Q7c. As a direct result of housing costs, including mortgage or rent, electricity/gas/water, etc., have you unwillingly had to sacrifice spending on other things?

- ☐ Yes
- ☐ No (Go to Q8)
- ☐ Don't know (Go to Q8)

Q7d. Which of the following things have you sacrificed spending on? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

- ☐ Food and groceries
- ☐ Air conditioning/Heating
- ☐ Medical treatment
- ☐ Sports and recreation
- ☐ Arts and cultural activities
- ☐ Eating out
- ☐ Education
- ☐ Other (Please specify).....
- ☐ None of these (Do NOT prompt)

Q8. Using a scale of 1 to 5, where 1 means strongly disagree and 5 means strongly agree, to what extent do you agree or disagree with the following statements. Prompt RANDOMISE

	Strongly disagree				Strongly agree	
	1	2	3	4	5	
It is a good thing for a society to be made up of people from different cultures and communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Accepting immigrants from many different countries makes Willoughby stronger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Willoughby is welcoming of people from different cultures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Willoughby is a place where people from different national or ethnic backgrounds get on well together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Willoughby is welcoming of teenagers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Willoughby is welcoming of people with different lifestyle choices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel welcome in the broader Willoughby community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel welcome in my local neighbourhood community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel part of the broader Willoughby community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel part of my local neighbourhood community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel like an outsider in my local neighbourhood community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Some groups who live in Willoughby are <u>not</u> made to feel welcome	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
There is a lot of disagreement between people in the Willoughby community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Q9. In the last 12 months, have you seen or experienced any discriminatory attitudes towards yourself or other people because of race, religion, gender or age?

- ☐ Yes
- ☐ No

Now I would like to ask you some questions about your local area.

Q10a. Thinking about where you live, which one of the following best describes what you would consider to be your 'local area'?

Your 'local area' is: Prompt

- ☐ The street you live in
- ☐ The streets immediately surrounding where you live
- ☐ The suburb you live in
- ☐ The postcode you live in
- ☐ The council area you live in
- ☐ The Northern Suburbs
- ☐ Other (Please specify).....

Q10b. How connected or engaged do you feel with the people, businesses and other aspects of your local area? Prompt

- ☐ Very connected/engaged
- ☐ Somewhat connected/engaged
- ☐ Not very connected/engaged
- ☐ Not at all connected/engaged
- ☐ Can't say (Do NOT prompt)

Q10c. And how connected or engaged would you like to feel with the people, businesses and other aspects of your local area? Prompt

- ☐ Very connected/engaged
- ☐ Somewhat connected/engaged
- ☐ Not very connected/engaged
- ☐ Not at all connected/engaged
- ☐ Can't say (Do NOT prompt)

Q10d. [If Q10c code is higher than Q10b code, ask] What do you believe would need to change in order for you to feel more connected to or engaged in your local area?

.....

Q11a. If you needed to, could you ask your neighbours or local friends for help or assistance in each of the following circumstances? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

- ☐ Providing food or money in an emergency
- ☐ To help water plants, mind pets or check your letterbox when you are going away
- ☐ In case of illness
- ☐ For borrowing tools/equipment, a food item, etc.
- ☐ For advice
- ☐ For transportation
- ☐ For minding children
- ☐ To shop for you
- ☐ Emotional support
- ☐ None of the above (Do NOT prompt) (Go to Q11c)

Q11b. Who could you ask for these types of support in a crisis? Please answer yes or no as I read each one. *Prompt (MR) RANDOMISE*

- ☐ Friend
- ☐ Neighbour
- ☐ Family member
- ☐ Work colleague
- ☐ Community, charity or religious organisation
- ☐ Local council or other government service
- ☐ Health, legal or professional service
- ☐ Other (Please specify).....

Q11c. In which, if any, of the following circumstances have you helped neighbours or local friends in the past 12 months? Please answer yes or no as I read each one. *Prompt (MR)*

- ☐ Provided food or money in an emergency
- ☐ Helped water plants, mind pets or check their letterbox when they were going away
- ☐ Assisted when they were ill
- ☐ Loaned tools/equipment, a food item, etc.
- ☐ Provided advice
- ☐ Provided transportation
- ☐ Minded children
- ☐ Shopped for them
- ☐ Provided emotional support
- ☐ None of the above (Do NOT prompt)

Q12. Using a scale of 1 to 5, where 1 means strongly disagree and 5 means strongly agree, how strongly do you agree or disagree with each of the following statements? *Prompt RANDOMISE*

	Strongly disagree			Strongly agree		
	1	2	3	4	5	
My local neighbourhood is a great place to live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
My local community copes well when faced with challenges	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel proud to live in my neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel proud to live in the Willoughby community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
My local community has a bright future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
There's a good community spirit in my local area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Most people in my local area can be trusted	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel safe in public places in the Willoughby area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel safe walking alone in my local area during the day	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel safe walking alone in my local area at night	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel safe alone in my home alone during the day	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
I feel safe alone in my home alone at night	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Q13. In the past 12 months, have you given your time, without pay, to help any of the following organisations? Please answer yes or no as I read each one. *Prompt (MR) RANDOMISE*

- ☐ A charity or welfare organisation
- ☐ A service club, such as the RSL, Rotary, Lions, etc.
- ☐ A civic organisation, such as helping a local sporting team
- ☐ A religious group or church
- ☐ A volunteer organisation such as Rural Fire Service, SES, St. Johns First Aid, Bush Care team or volunteering at Council libraries etc.
- ☐ A local school, such as working in the canteen, on the P&F Committee, cleaning the grounds, etc.
- ☐ None of these (Do NOT prompt)

Q14a. Do you have a car and a licence so you are able to drive?

- ☐ Yes (Go to Q14c)
- ☐ No

Q14b. Does anyone else in your household have a car and a licence so they are able to drive?

- ☐ Yes
- ☐ No

Q14c. ([If yes on Q14a or Q14b] If you had no cars in your household, would there be other), ([If no on Q14a and Q14b] Are there) non-car transport options you could realistically use to get to the following locations? If Yes, what non-car transport options would you use?

	Yes	No	N/A	
(Only if work ([Codes 1 or 2] on Q4a) Getting to work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....
(Only if work ([Codes 1 or 2] on Q4a) Getting to work related meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....
Grocery shopping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....
Accessing health services, government services, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....
Going out for recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....
Going to an education facility to take a child to school or childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	How?.....

Q15a. Sometimes it is difficult to use certain services and activities for a whole range of reasons. Which, if any, of the following services or activities do you have problems using for any reason? Please answer yes or no as I read each one. *Prompt (MR) RANDOMISE*

- ☐ Public transport
- ☐ Education facilities
- ☐ Sport and recreation facilities, including parks, reserves and playgrounds
- ☐ Gaming, coding, programming, or other IT-related events and activities
- ☐ Cultural facilities, such as theatre, museums, galleries
- ☐ Healthcare services and facilities
- ☐ Disability support services
- ☐ Government services, such as Medicare, Centrelink, Service NSW, local Council, etc.
- ☐ Childcare services
- ☐ Grocery shopping
- ☐ Natural areas, such as bushland, waterways, etc.
- ☐ Other (Please specify).....
- ☐ No problems using these services (Do NOT prompt) (Go to Q15c)

Q15b. You mentioned that you have problems accessing one or more services or activities. Which, if any, of the following explain why you have problems accessing those services? Please answer yes or no as I read each one. *Prompt (MR) RANDOMISE*

- ☐ Remote location/hard to get to
- ☐ Lack of transport options
- ☐ Lack of time
- ☐ Cost of service/too expensive
- ☐ Health or disability
- ☐ They are not open at the times I require
- ☐ Language difficulties
- ☐ No service in your area
- ☐ Poor customer service
- ☐ Discrimination
- ☐ Cannot trust them
- ☐ Don't feel safe where they are located
- ☐ Other (Please specify).....

Q15c. Which, if any, of the following services or activities do you find are too expensive to use or attend? Please answer yes or no as I read each one. *Prompt (MR) RANDOMISE*

- ☐ Public transport
- ☐ Education facilities
- ☐ Sport and recreation facilities, including parks, reserves and playgrounds
- ☐ Gaming, coding, programming, or other IT-related events and activities
- ☐ Cultural facilities, such as theatre, museums, galleries
- ☐ Healthcare services and facilities
- ☐ Disability support services
- ☐ Government services, such as Medicare, Centrelink, Service NSW, local Council, etc.
- ☐ Childcare services
- ☐ Grocery shopping
- ☐ Natural areas, such as bushland, waterways, etc.
- ☐ Other (Please specify).....
- ☐ No problems affording these services (Do NOT prompt)

Q16a. Which, if any, of these places in or around your neighbourhood do you walk to or through in a usual week? Please answer yes or no as I read each one. *Prompt (MR)*

- ☐ Park, oval or bushlands
- ☐ Around the neighbourhood using the streets/footpaths (no specific destination)
- ☐ To or from work
- ☐ To or from public transport
- ☐ To or from the shops
- ☐ To or from where you study/taking your children to school
- ☐ To or from cafes or restaurants
- ☐ To or from a friend's or family's house
- ☐ Somewhere else (Please specify).....
- ☐ I do not walk in or around my neighbourhood

Q16b. On average, how many times a week do you usually do 30 minutes or more of physical activity or walking that increases your heart rate or makes you breathe harder than normal? *Prompt*

- ☐ 5 or more
- ☐ 3-4
- ☐ 1-2
- ☐ None

Q16c. In the past 30 days, how many healthy days have you had? (Drop down)

Days:

Q16d. Are fresh fruit and vegetables readily available at stores, markets, or gardens in your area?

- ☐ Yes
- ☐ No
- ☐ Sometimes
- ☐ I don't know

Q16e. Are you generally getting enough sleep?

- ☐ Yes
- ☐ No
- ☐ I don't know

Q16f. During the past few weeks, how often, if at all, have you experienced positive emotions such as calmness, compassion, forgiveness, contentment and generosity? *Prompt*

- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never
- ☐ Don't know (Do NOT prompt)

Q16g. And during the past few weeks, how often, if at all, have you experienced negative emotions such as selfishness, jealousy, fear, worry, and anger? *Prompt*

- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never
- ☐ Don't know (Do NOT prompt)

Q17. In the last 12 months, have you been actively involved in any of these social groups or taken part in an activity they organised? Please answer yes or no as I read each one. *Prompt (MR)*

- ☐ Sport or physical recreation group
- ☐ Religious or spiritual group or organisation
- ☐ Special interest or hobby group
- ☐ Ethnic or multicultural group
- ☐ Social group through school, TAFE or University
- ☐ Online community
- ☐ Other social interest groups (Please specify).....
- ☐ No active involvement in social groups

Q18. In the last 12 months, have you participated in any of the following political or civic actions? Please answer yes or no as I read each one. Prompt (MR)

- ☐ Voted in an election
- ☐ Signed a Petition
- ☐ Written or spoken to a Federal or State Member of Parliament
- ☐ Written or spoken to the local Mayor or a Councillor
- ☐ Joined a boycott of a product or company
- ☐ Attended a protest, march, or demonstration
- ☐ Participated in a community consultation or attended a public or council meeting
- ☐ Participated in an online discussion about political or local community issues
- ☐ Been a member of a group that makes decisions, such as a board, a body corporate, a local council committee, religious or sporting committee, community group, resident action group, or school committee
- ☐ Written a letter to the editor of a newspaper
- ☐ Other (Please specify).....
- ☐ Engaged in none of these in the last 12 months

Q19. Do you feel there are enough opportunities to have a say on local issues that are important to you? Prompt

- ☐ Yes, definitely
- ☐ Sometimes
- ☐ No, not at all

Q20. Using a scale of 1 to 5, where 1 means very unlikely and 5 means very likely, if you were asked, how likely would you be to recommend the Willoughby area as a place to: Prompt

	Very unlikely				Very likely
	1	2	3	4	5
Work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q21a. Are you considering moving out of the Willoughby area in the next five years or so? Prompt

- ☐ Yes
- ☐ No

Q21b. Why do you say that?

.....

Finally, just a few quick questions to help us analyse responses...

D1. What is your family status? Prompt

- ☐ Single/living alone
- ☐ Single parent (children at home)
- ☐ Couple (children at home)
- ☐ Couple (no children at home)
- ☐ Group/shared household
- ☐ Living at home with one or more parents
- ☐ Prefer not to state (Do NOT prompt)
- ☐ Other (Please specify) (Do NOT prompt).....

D2a. In which country were you born?

- ☐ Australia
- ☐ China
- ☐ England
- ☐ Hong Kong
- ☐ Republic of South Korea
- ☐ India
- ☐ Other (Please specify).....

D2b. Do you speak any language(s) other than English at home?

- ☐ Yes
- ☐ No (Go to D3)

D2c. Which language?

- ☐ Mandarin
- ☐ Cantonese
- ☐ Korean
- ☐ Japanese
- ☐ Armenian
- ☐ Other (Please specify).....

D3. How long have you lived in the Willoughby Local Government Area? Prompt

- ☐ Less than 2 years
- ☐ 2 – 5 years
- ☐ 6 – 10 years
- ☐ 11 – 20 years
- ☐ More than 20 years

D4a. Which of these best describes the property you currently live in? Prompt

- ☐ Apartment/flat
- ☐ Separate house (Go to D5)
- ☐ Duplex/semi-detached (Go to D5)
- ☐ Terrace house (Go to D5)
- ☐ Flat above shop (Go to D5)
- ☐ Other (Please specify).....

D4b. Is your building:

- ☐ Up to 3 storeys
- ☐ 4-9 storeys
- ☐ 10 or more storeys

D5. Which of the following best describes the place where you are currently living? Prompt

- ☐ I/We own/are currently buying this property
- ☐ I/We currently rent this property

Thank you for your time and assistance. This market research is carried out in compliance with the Privacy Act, and the information you provided will be used only for research purposes. Just to remind you, I am calling from Micromex Research (1800 639 599) on behalf of the Willoughby City Council.



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