



## Frequently Asked Questions

### **Q: Is this a free event?**

Yes. At no point will we ask for your credit card details or charge you money, other than food and drinks purchased onsite.

### **Q: It's a free event. Why do I need to register for a ticket?**

As this is a new event there are capacity limits at the venue. For the safety of all patrons and performers, free tickets must be booked in advance to avoid overcrowding.

### **Q: Do I need to book a ticket for all attendees?**

Yes. If you are booking for your whole family or a group, please ensure you select the correct number of tickets. The system will allow you to reserve a maximum of 6 tickets per booking.

### **Q: If I am already a subscriber to the Culture Bites Newsletter, do I still need to register via Eventbrite?**

Yes. Registering through Eventbrite allows us to keep track of bookings and to avoid overcrowding. If you are already subscribed to the Culture Bites newsletter, you won't be subscribed again. If you're new to Culture Bites, you'll be subscribed to the newsletter, but you can opt out any time by selecting 'Update preferences or unsubscribe'.

### **Q: What time should I arrive?**

The performance starts at 2pm. We recommend arriving earlier to secure a space. Gates open from 12pm, and food trucks and the Finders Distillery pop up bar will also be open from 12pm.

### **Q: What happens if it rains?**

Willoughby Symphony in the Park will still go ahead in the event of light rain. This is an outdoor event so we recommended bringing warm clothing and wet weather protection. In the unlikely event of extreme weather or hazardous conditions please check our Facebook page and website for updates.

### **Q: Can I buy food onsite?**

Yes, there will be a range of delicious food available for purchase. Food trucks will be serving from 12pm until 4pm.

### **Q: Is there a bar onsite?**

Yes. There will be a pop up bar operated by the North Shore's own craft distillery, Finders Distillery. They will be serving their own spirits in mixed drinks and beer.

**Q: Can I bring my own alcohol?**

Yes, you can bring your own alcohol to enjoy in the general area of the park. No outside alcohol will be allowed into the licensed area around the Finders Distillery pop up bar.

**Q: Is this a family friendly event?**

Yes! This event is a great way to introduce the kids to classical music in a relaxed and family friendly environment. Children are welcome in all areas of the park, including the licensed area around the Finders Distillery pop up bar.

**Q: Is there parking at the venue?**

Some street parking is available on surrounding streets. You will need to arrive early if you wish to park close to Willoughby Park. To fully enjoy the afternoon, we recommend walking if you live close by or catching public transport. Plan your trip with [Transport NSW](#).

**Q: Can I bring my dog?**

Yes. While Willoughby Park is an off leash area, it is strongly recommended that your dog is on a leash at all times during the event for the safety and enjoyment of other patrons.

**Q: Will there be chairs available for hire?**

No, there will be no chairs for hire. There will be beanbags to relax into around the Finders Distillery pop up bar so arrive early to secure a spot!

**Q: Can visitors with accessibility requirements attend this event?**

Accessible public toilets are located behind the change rooms next to the oval. There are two accessible car spaces on Warrane Road next to Willoughby Park Centre.

The event space is a relatively flat grass surface with a paved path around the oval.

**Q: Is photography allowed?**

Yes, we encourage visitors to photograph or film their visit for personal use and share it with us using #culturebites and #willoughbysymphony