



## English Classes

English conversation groups are available in Mosman, North Sydney, Lane Cove and Willoughby. Contact Migrant Services for information

### Adult Migrant English Program (AMEP)

✉ amep.nsi@tafensw.edu.au 📍 www.immi.gov.au/amep 📍 www.nsi.edu.au/amep  
510 hours of free English classes. St Leonards AMEP Office, The Northern Sydney Institute, Learning and Innovation Campus, Building P, Room P.4.65, 213 Pacific Highway, St Leonards.

### Skills for Employment and Education (SEE) program

Free program up to 800 hours of classes. To join the program you need to register as a job seeker with Centrelink or a Job Services Australia provider (JSA). They will refer you to your local SEE program provider. MTC Work Solutions Level 2 & 3, 54 Neridah St, Chatswood

### The Northern Sydney Institute, part of TAFE NSW 📍 www.nsi.edu.au

Offers many different English courses, including Spoken and Written English, English for Further Study, English for Academic Purposes and Skillmax. There are full-time, part-time, long and short courses.

## Emergencies

**Police, ambulance or fire** 📍 www.triplezero.gov.au

**Police Assistance line** 📍 www.police.nsw.gov.au

**Crime Stoppers** 📍 www.crimestoppers.com.au

### Local Police Stations – 24 hours

**Chatswood** 63 Archer Street, Chatswood

**Mosman** 96 Bradleys Head Road, Mosman

**North Sydney** 273 Pacific Highway, North Sydney

### Police Multicultural Community Liaison Officer (MCLO)

**Chatswood MCLO** (office hours) 63 Archer Street, Chatswood

### Keeping Safe

**Child Protection Helpline** (24hrs)

**Domestic Violence Crisis line** (24hrs)

**Northern Sydney Child Protection Services** (office hours)

**Northern Sydney Women's Domestic Violence Court Advocacy Service**

## Transport

**Bus, Train & Ferry Info** 📍 www.131500.com.au



9942 0712

8448 9900

131 674



000 'triple zero'

131 444 – 24 hours

1800 333 000 – 24 hours

9414 8499

9969 1933

9956 3199

9414 8510

132 111

1800 656 463

9462 9266

8425 8707



131 500

## Translation and Interpreter Services

### Telephone Interpreting Service

This is a free 24 hour telephone interpreter service.

### Document Translation Service

 (including translations of overseas qualifications)

Free service for eligible migrants.

St Leonards AMEP Office, The Northern Sydney Institute, Learning and Innovation Campus, Building P, Room P.4.65, 213 Pacific Highway, St Leonards

## Migrant Services

Assistance and information for migrants and refugees who live in the North Sydney, Mosman, Lane Cove and Willoughby Council areas.

**Crows Nest Centre Migrant Services** 📍 www.crowsnestcentre.org.au

2 Ernest Place, Crows Nest

**MOSAIC Multicultural Centre** 📍 www.willoughby.nsw.gov.au

12 Brown St, Chatswood

**Centrelink – Multilingual Phone Service** 📍 www.humanservices.gov.au

56-64 Archer Street, Chatswood

## Councils

Councils and libraries are good places to find information on the local area, including services and programs, transport and social, cultural, recreational and sporting facilities.

**Lane Cove** 📍 www.lanecove.nsw.gov.au

48 Longueville Rd, Lane Cove

**Mosman** 📍 www.mosman.nsw.gov.au

Mosman Square, Spit Junction

**North Sydney** 📍 www.northsydney.nsw.gov.au

200 Miller St, North Sydney

**Willoughby** 📍 www.willoughby.nsw.gov.au

31 Victor Street, Chatswood

## Libraries

**Lane Cove Library** Library Walk, Lane Cove

**Mosman Library** Library Walk 605 Military Road, Mosman

**Stanton Library** 234 Miller St, North Sydney

**Willoughby City Library** Lower Ground, The Concourse, 409 Victoria Av, Chatswood



131 450

9942 0712



9439 5122

9777 7952

131 202



9911 3555

9978 4000

9936 8100

9777 1000



9911 3634

9978 4091 or 9978 4090

9936 8400

9777 7900



## Accommodation / Housing Support

**Link Housing** Level 12, 815 Pacific Highway, Chatswood

**NorWest Lincs** Provides free information and advocacy when renting a home

**Private Rental** [www.domain.com.au](http://www.domain.com.au) [www.realestate.com.au](http://www.realestate.com.au)

## Children's Services & Education

Visit your Council for information on local children's services, such as childcare centres. General parenting education information (available in over 60 languages): [www.resourcingparents.com](http://www.resourcingparents.com)

### Childcare

Find child care centres in your local area [www.mychild.gov.au](http://www.mychild.gov.au)

### Primary & Secondary Schools

For information on local schools, visa entitlements, help with English, costs, how to enrol and translated documents please contact Northern Sydney Community Information Officer [www.schools.nsw.edu.au](http://www.schools.nsw.edu.au)

**Parents Guide to Schools** (available in over 60 languages) [www.dec.nsw.gov.au/parents](http://www.dec.nsw.gov.au/parents)

### TAFE NSW

Australia's leading provider of work-related education and training. [nsi.study@tafensw.edu.au](mailto:nsi.study@tafensw.edu.au) [www.nsi.edu.au](http://www.nsi.edu.au)

## Legal Help

Contact Migrant Services for information on free legal advice in your local area.

**LawAccess NSW** [www.lawaccess.nsw.gov.au](http://www.lawaccess.nsw.gov.au)

**Legal Aid NSW** [www.legalaid.nsw.gov.au](http://www.legalaid.nsw.gov.au)

## Community Groups

**Australian Chinese Community Association** [www.acca.org.au](http://www.acca.org.au)

**Armenian Community Welfare Centre** <http://armenianchurchsydney.org.au>

**Australian Iranian Community Organisation** [info@aic.org.au](mailto:info@aic.org.au) [www.aic.org.au](http://www.aic.org.au)

**Australian Korean Welfare Association** [koreanwelfare@hotmail.com](mailto:koreanwelfare@hotmail.com)

**Co As It (Italian)** [www.coasit.org.au](http://www.coasit.org.au)

**Federation of Australian Indian Associations** [info@faia.org.au](mailto:info@faia.org.au) [www.faia.org.au](http://www.faia.org.au)

**Greek Welfare Centre** [www.greekwelfarecentre.net.au](http://www.greekwelfarecentre.net.au)

**Japan Club of Sydney** [jcs@japanclubofsydney.org](mailto:jcs@japanclubofsydney.org)

**Jewish Care** [firstcall@jewishcare.com.au](mailto:firstcall@jewishcare.com.au)

**NSW Spanish and Latin Association** <http://nswslasa.com.au>

**Russian Ethnic Communities Council** [www.russiansinaustralia.org.au](http://www.russiansinaustralia.org.au)



9412 5111

9984 9605



9987 3927

131 674



1300 888 529

9219 5000



9412 3488

9419 6399

9635 1249

9718 9589

9564 0744

9516 2188

0421 776 052

9488 7100

9724 2220

9745 4244

## Community/Neighbourhood Centres

**Crows Nest Centre** 2 Ernest Place, Crows Nest [www.crowsnestcentre.org.au](http://www.crowsnestcentre.org.au)

**Dougherty Community Centre** 7 Victor Street, Chatswood [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au)

**Kirribilli Neighbourhood Centre** 16 Fitzroy St, Kirribilli [www.kirribilli.org.au](http://www.kirribilli.org.au)

**MOSAIC Multicultural Centre** 12 Brown St, Chatswood [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au)

**North Sydney Community Centre** 220 Miller St, North Sydney

[www.northsydneycentre.com.au](http://www.northsydneycentre.com.au)



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## Employment/Job Seeking

**JobSearch** [www.jobsearch.gov.au](http://www.jobsearch.gov.au) is the largest free online website where you can look for jobs.

**Job Services Australia** [www.humanservices.gov.au](http://www.humanservices.gov.au)

Job Services Australia provides funds to a range of job agencies to assist you with finding work. To find out if you are eligible for employment support services contact Centrelink's Multilingual Line or visit 56-64 Archer St, Chatswood

**Skillmax** [nsi.skillmax@tafensw.edu.au](mailto:nsi.skillmax@tafensw.edu.au)

Free course to skilled migrants seeking employment in their chosen profession.

Topics covered include: Australian workplace culture, resume writing and interviewing skills. For eligibility please contact the Northern Sydney Institute

**Volunteering** [www.volunteering.com.au](http://www.volunteering.com.au)

You can practice your English and get work experience in your chosen career through volunteering. For volunteering opportunities contact:

**Mosman Volunteering Services**

**Lower North Shore Community Volunteer Service** [lnsvolunteer@willoughby.nsw.gov.au](mailto:lnsvolunteer@willoughby.nsw.gov.au)

## Health Services

### Hospitals

**Royal North Shore Hospital** Reserve Road, St Leonards  
A public hospital offering 24-hour emergency services.

### Medicare

For information on Medicare services [www.humanservices.gov.au](http://www.humanservices.gov.au)  
[medicare@humanservices.gov.au](mailto:medicare@humanservices.gov.au)

Offices available at

**Chatswood** Shop 527, Westfield Chatswood, 1 Anderson Street, Chatswood

**Mosman** Shop 22, Bridgepoint Shopping Centre, Cnr Military Road & Brady Street, Mosman

**North Sydney** Shop P40 Ground Floor, Northpoint Plaza, 100 Miller Street, North Sydney

### Multicultural Health Service

Provides information on health services to migrants and refugees and a counselling, information and advocacy service for people aged 65 years and over, carers and people with a disability from migrant and refugee backgrounds.

### Sydney North Shore and Beaches Medicare Local

For information on finding a local doctor and other health services  
<http://www2.snsbml.org.au> [info@snsbml.org.au](mailto:info@snsbml.org.au)



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1300 798 307