

PRINCIPAL ACTIVITY 3 COMMUNITY DEVELOPMENT

Purpose Statement

To develop and deliver quality services to the people of the city, including children, youth, women, older people, people with disabilities, people from a non-English speaking background and Aboriginal and Torres Strait Islander people.

Principal Activity 3: COMMUNITY DEVELOPMENT

Major Programs

- **Community Development:** Ensure that the community services needs of the City of Willoughby are met through the provision of quality, appropriate, affordable and accessible services which are responsive to the changing needs of the people of Willoughby
- **Children's Services:** Ensure that existing childcare services are strengthened and supported and that the community is aware of the services that Council offers

The Next Five Years

Community Development

To ensure that the community services needs of the people of Willoughby are met effectively and efficiently and that the services are appropriate and accessible to all who need them

To identify and facilitate innovative ways to resource and deliver community services

To provide and/or support services and facilities for the community at a high level of quality and accessibility

To adopt a holistic approach to Council's decision making by incorporating Social Plans.

To ensure that all Council services and decisions are in accordance with social, cultural, environmental and economic sustainability principles.

To ensure all Home and Community Care services are provided in accordance with approved procedures and standards

To increase awareness of Community Development services through a coordinated and proactive approach to information dissemination.

Children's Services

To strengthen, support and promote our existing childcare delivery services and facilities in a cost effective manner.


To raise community awareness and support of Children's Services in Willoughby

To promote the Children's Services Branch to communities targeted in the Social Plan and raise public awareness on the rights and needs of children and families and in particular our Inclusive Program and non-English speaking program within the community

To ensure accessibility of Children's Services to all potential users through provision of up-to-date information

To establish Willoughby as a leader in the ongoing development of Children's Services policy and provision, through contributing at Federal, State and Regional forums

Principal Activity 3: COMMUNITY DEVELOPMENT

Council Service 3.1:	Community Development	EFT 27.10
Responsibility:	Community Development Manager	
Major Strategy Focus:		
Planned Outcome:	Quality, appropriate affordable and accessible services which are responsive to the needs of the people of Willoughby.	

OBJECTIVES 2008/2013

STRATEGIES	TARGETS July 2008 to June 2009	PROGRESS
1. POLICY & PLANNING: Deliver policies and procedures that promote access and equity in the provision of community services.		
Review and create specific policies and plans.	Ensure plans identify needs and strategies relevant to the Willoughby community.	Participation in WCS review.
Review and update Social Plans.	Service Plans developed for direct services. Review/implement Risk Management and Marketing Plans.	Completed Risk Management Plans updated for all direct services.
2. SERVICE PROVISION & PROGRAMMING (includes HACC): Delivery of accessible, high quality, relevant services and programs to our community.		
Consult with the community on issues that address identified needs. (WCS 1.1.4)	The Hercules Street Working Party be informed and updated on progress with this precinct.	DA and Concept Plan approved.
Provide accessible, high quality services and programs. (WCS 1.1.5; 1.2.7; 1.2.9)	Provision of 2 Respite Care packages. Coordination of the Youth Council Youth and Seniors Week Youth in the Mall Harmony Day MOSAIC end of year party Cultural, educational forums/events	Completed Last mtg 15/12/08 Completed 10 occurrences 26/03/09 19 th & 21 st Nov 2008 Refugee Week 11/6/09 Multicultural Dance Party 26/6/09

Principal Activity 3: COMMUNITY DEVELOPMENT

STRATEGIES	TARGETS July 2008 to June 2009	PROGRESS
To promote, recruit and retain volunteers. (WCS 1.1.8)	Volunteer Appreciation Day Promotion of volunteer opportunities	Completed - December 2008. <ul style="list-style-type: none"> • Brochure produced/ updated • Funding received for LNS Volunteer HACC Coordinator • 7 volunteers at CYC.
3. FACILITIES: Effectively managing our facilities to meet the needs of our community.		
To provide a Dementia Day Care facility (WCS 1.2.3)	Development of the Dementia Day Care Centre, 114 Sydney Street, Willoughby.	Construction commenced.
4. PARTNERSHIPS: Pursue and build community partnerships that support our programs.		
Implement Community Grants Scheme (WCS 1.2.7) Work with community organisations to enhance the quality of life of local residents. (WCS 1.2.4)	Grants dispensed in accordance with identified gaps in service provision. Manage the Community Development support and Expenditure Grant Scheme for local clubs. Maintain linkages with the Barton Road Interagency and Department of Housing. Develop a recreation program for young people with a disability with LNS Councils. Develop a LNS Youth Services Directory. Develop software in conjunction with MOW Association.	Grants program completed for 08/09 financial year. CDSE scheme facilitated for local clubs and funds distributed directly by the individual clubs. WorkPlan and Agreement completed. Funding not available Completed/produced Resolved and software upgraded.

Principal Activity 3: COMMUNITY DEVELOPMENT

STRATEGIES	TARGETS July 2008 to June 2009	PROGRESS
	<p>Continue development of service delivery through regional committees.</p> <p>Develop funding submissions with relevant service providers.</p> <p>Continue involvement with Regional Northern Sydney Aboriginal Social Plan.</p>	<p>Regional Committees:</p> <ul style="list-style-type: none"> • Social Isolation • Aged/disability Workers • Youth Interagency • Local Govt Youth Workers network • LNS Multicultural Network • DADHC forums • Community Transport <p>Successful submissions:</p> <ul style="list-style-type: none"> • LNS HACC Volunteers Coordinator • Upgrade of MOW freezer • Education talks - CALD community. <p>Involvement continuing.</p>

Principal Activity 3: COMMUNITY DEVELOPMENT

PRINCIPAL ACTIVITY 3		COMMUNITY DEVELOPMENT			
Council Service 3.1		Community Development			
	Original Budget 2008/2009 \$000's	Current Budget 2008/2009 \$000's	Actual June 2009 \$000's	Variation June 2009 \$000's	Revised Budget 2008/2009 \$000's
RECURRENT EXPENDITURE					
Community Services Administration	150.8	150.8	147.5	0.0	150.8
Community Development Administration	426.4	408.4	409.4	(20.0)	388.4
Mosaic	132.3	132.3	128.5	0.0	132.3
Respite Care	47.2	47.2	48.5	0.0	47.2
Chatswood Youth Centre	275.0	275.0	288.6	0.0	275.0
Willoughby Community Aid	243.6	243.6	226.0	(10.0)	233.6
Constant Companion	441.4	441.7	392.4	0.0	441.7
Dougherty Community Centre	567.8	567.9	659.9	40.0	607.9
Orchard Road Centre	17.5	17.5	6.7	(10.0)	7.5
Meals on Wheels	539.6	539.7	533.6	0.0	539.7
Food Services	249.0	249.0	271.1	0.0	249.0
TOTAL	3,090.6	3,073.0	3,112.1	0.0	3,073.0
RECURRENT INCOME					
Community Services Administration	(3.9)	(3.9)	(1.2)	0.0	(3.9)
Community Development Administration	(60.1)	(60.1)	(85.0)	0.0	(60.1)
Mosaic	(18.0)	(18.0)	(16.7)	0.0	(18.0)
Respite Care	(50.6)	(50.6)	(51.1)	0.0	(50.6)
Chatswood Youth Centre	(4.0)	(4.0)	(15.2)	0.0	(4.0)
Willoughby Community Aid	(137.8)	(137.8)	(138.4)	0.0	(137.8)
Constant Companion	(441.4)	(441.4)	(429.6)	0.0	(441.4)
Dougherty Community Centre	(217.3)	(217.3)	(259.8)	0.0	(217.3)
Orchard Road Centre	(35.0)	(35.0)	(37.1)	0.0	(35.0)
Meals on Wheels	(512.7)	(512.7)	(502.5)	0.0	(512.7)
Food Services	(174.0)	(174.0)	(193.3)	0.0	(174.0)
TOTAL	(1,654.8)	(1,654.8)	(1,729.8)	0.0	(1,654.8)
RECURRENT NET COST	1,435.9	1,418.3	1,382.2	0.0	1,418.3


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Council Service 3.1		Community Development			
	Original Budget 2008/2009 \$000's	Current Budget 2008/2009 \$000's	Actual June 2009 \$000's	Variation June 2009 \$000's	Revised Budget 2008/2009 \$000's
PRIORITY / IMPROVEMENT EXPENDITURE					
Community Services Administration	0.0	0.0	0.0	0.0	0.0
Community Development Administration	0.0	0.0	0.0	0.0	0.0
Mosaic	0.0	0.0	0.0	0.0	0.0
Respite Care	0.0	0.0	0.0	0.0	0.0
Chatswood Youth Centre	0.0	0.0	0.0	0.0	0.0
Willoughby Community Aid	0.0	0.0	0.0	0.0	0.0
Constant Companion	0.0	0.0	0.0	0.0	0.0
Dougherty Community Centre	0.0	10.0	5.0	(5.0)	5.0
Orchard Road Centre	0.0	0.0	0.0	0.0	0.0
Meals on Wheels	0.0	0.0	0.0	0.0	0.0
Food Services	0.0	0.0	0.0	0.0	0.0
TOTAL	0.0	10.0	5.0	(5.0)	5.0
PRIORITY / IMPROVEMENT INCOME					
Community Services Administration	0.0	0.0	0.0	0.0	0.0
Community Development Administration	0.0	0.0	0.0	0.0	0.0
Mosaic	0.0	0.0	0.0	0.0	0.0
Respite Care	0.0	0.0	0.0	0.0	0.0
Chatswood Youth Centre	0.0	0.0	0.0	0.0	0.0
Willoughby Community Aid	0.0	0.0	0.0	0.0	0.0
Constant Companion	0.0	0.0	0.0	0.0	0.0
Dougherty Community Centre	0.0	0.0	0.0	0.0	0.0
Orchard Road Centre	0.0	0.0	0.0	0.0	0.0
Meals on Wheels	0.0	0.0	0.0	0.0	0.0
Food Services	0.0	0.0	0.0	0.0	0.0
TOTAL	0.0	0.0	0.0	0.0	0.0
PRIORITY / IMPROVEMENT NET COST	0.0	10.0	5.0	(5.0)	5.0
TOTAL NET COST	1,435.9	1,428.3	1,387.2	(5.0)	1,423.3

Principal Activity 3: COMMUNITY DEVELOPMENT

Mgt Plan No.	Project I.D.	Carry over from 07/08	Org Budget 2008/09	Curr Budget 2008/09	Actual June 2009	Var June 2009	Rev Budget 2008/09	Carryover 09/10	Status / Comments
	<i>Dougherty Community Centre</i>								
3.1	334201519- Reward Age - Respite Care Packages - 3420_5054	0.0	0.0	10.0	5.0	(5.0)	5.0	Y	One grant awarded & distributed. Awaiting invoice from other receipt.
3.1	TOTAL PRIORITY IMPROVEMENT EXPENDITURE	0.0	0.0	10.0	5.0	(5.0)	5.0		

Principal Activity 3: COMMUNITY DEVELOPMENT

Council Service 3.2:	Children's Services	EFT 39.30
Responsibility:	Children's Services Manager	
Major Strategy Focus:		
Planned Outcome:	Quality, appropriate, accessible and affordable children's services which are responsive to the needs of all families in Willoughby	

OBJECTIVES 2008/2013

STRATEGIES	TARGETS July 2008 to June 2009	PROGRESS
1. Support the provision of quality Children's Services within the Willoughby LGA.		
Implement the Children's Social Plan	Achieve Action Plans as per target dates.	Continued to assist up to 10 additional needs children as well as many from CALD backgrounds.
Maintain current level of quality in Willoughby City Council's Children's Services.	Undertake Quality Assurance Process for each service. Maintain utilisation rates of each service.	Accreditation in high quality range achieved by Artarmon Childcare Centre. All other services at various stages in the process. Utilisation rates lower in 1 st quarter than previously experienced although picking up as year progresses. However, FDC utilisation increased as result of new carers registered.
Work in partnership to promote and enhance service provision	Representation on relevant Boards and Committees.	Continued representation on appropriate boards and committees.
2. Promote the rights and needs of children and families with a focus on integration and inclusiveness.		
Provide and distribute Council information in our community languages. (WCS 5.3.1)	Identify relevant CALD target groups in need of information and provide translations.	More copies of updated Chinese version of Children Services Directory distributed. Assisted in retention of Chinese playgroup operating from Kids Cottage.

Principal Activity 3: COMMUNITY DEVELOPMENT

STRATEGIES	TARGETS July 2008 to June 2009	PROGRESS
Maintain and support the inclusion of Children with Special Educational Needs and Families in Crisis.	Promote partnerships with relevant agencies to assist those in need.	<p>Provided children's Forum and invited agencies to promote and present their services.</p> <p>Consultation with other parties on shared role in Family Picnic Day October.</p>
3. Expand childcare facilities in Willoughby.		
Review of services	<p>Development of Children's Services Business Plan.</p> <p>Individual service reviews as part of Accreditation process.</p>	<p>Conduct review of OOSH services commencing with task analysis to find more efficient, effective, quality work practices.</p> <p>Continuous QA process underway across all services.</p>
<p>Partnerships are explored and established with the business community. Cooperate with other organisations in provision of childcare. (WCS 1.2.1)</p> <p>Expand BASC numbers.</p>	<p>Liaise with local Public Schools to encourage provision of BASC services.</p> <p>Provide advice to community based and private suppliers as required.</p> <p>Move to Bales Park to expand Before & After School utilisation and access for the community.</p>	<p>Public Schools continue to be difficult to engage and consult in relation to OOSH service provision and consistency of pupil free day dates.</p> <p>Provided support and advice to private operators taking over old ABC services. Invited all operators to attend Children's Forum.</p> <p>Amended plans to comply with LEP in preparation for DA application and looking at ways of funding the project through Community Building Partnership (State Govt).</p>

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PRINCIPAL ACTIVITY 3		COMMUNITY DEVELOPMENT			
Council Service 3.2		Children's Services			
	Original Budget 2008/2009 \$000's	Current Budget 2008/2009 \$000's	Actual June 2009 \$000's	Variation June 2009 \$000's	Revised Budget 2008/2009 \$000's
RECURRENT EXPENDITURE					
Community Services Administration	150.8	150.8	147.5	0.0	150.8
Children's Services Administration	307.7	307.7	324.2	0.0	307.7
Family Day Care	552.5	552.5	469.5	0.0	552.5
Artarmon Children Centre	496.0	496.0	533.7	0.0	496.0
Devonshire St Children Centre	974.5	974.4	984.9	0.0	974.4
Out of School Hours Care	718.1	681.4	722.0	42.0	723.4
Naremburn Community Centre	27.6	27.6	25.9	0.0	27.6
Kids Cottage Community Centre	80.8	80.8	71.1	0.0	80.8
TOTAL	3,307.9	3,271.2	3,278.9	42.0	3,313.2
RECURRENT INCOME					
Community Services Administration	(3.9)	(3.9)	(1.2)	0.0	(3.9)
Children's Services Administration	(24.8)	(24.8)	(18.3)	0.0	(24.8)
Family Day Care	(526.3)	(526.3)	(462.9)	0.0	(526.3)
Artarmon Children Centre	(514.7)	(498.7)	(502.5)	0.0	(498.7)
Devonshire St Children Centre	(1,035.8)	(1,005.8)	(996.5)	0.0	(1,005.8)
Out of School Hours Care	(949.4)	(825.4)	(818.0)	0.0	(825.4)
Naremburn Community Centre	(4.1)	(4.1)	(3.5)	0.0	(4.1)
Kids Cottage Community Centre	0.0	0.0	(0.5)	0.0	0.0
TOTAL	(3,059.0)	(2,889.0)	(2,803.3)	0.0	(2,889.0)
RECURRENT NET COST	248.9	382.1	475.5	42.0	424.1

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Council Service 3.2		Children's Services			
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PRIORITY / IMPROVEMENT EXPENDITURE					
Community Services Administration	0.0	0.0	0.0	0.0	0.0
Children's Services Administration	0.0	0.0	0.0	0.0	0.0
Family Day Care	0.0	0.0	0.0	0.0	0.0
Artarmon Children Centre	0.0	0.0	0.0	0.0	0.0
Devonshire St Children Centre	0.0	0.0	0.0	0.0	0.0
Out of School Hours Care	0.0	0.0	0.0	0.0	0.0
Naremburn Community Centre	0.0	0.0	0.0	0.0	0.0
Kids Cottage Community Centre	0.0	0.0	0.0	0.0	0.0
TOTAL	0.0	0.0	0.0	0.0	0.0
PRIORITY / IMPROVEMENT INCOME					
Community Services Administration	0.0	0.0	0.0	0.0	0.0
Children's Services Administration	0.0	0.0	0.0	0.0	0.0
Family Day Care	0.0	0.0	0.0	0.0	0.0
Artarmon Children Centre	0.0	0.0	0.0	0.0	0.0
Devonshire St Children Centre	0.0	0.0	0.0	0.0	0.0
Out of School Hours Care	0.0	0.0	0.0	0.0	0.0
Naremburn Community Centre	0.0	0.0	0.0	0.0	0.0
Kids Cottage Community Centre	0.0	0.0	0.0	0.0	0.0
TOTAL	0.0	0.0	0.0	0.0	0.0
PRIORITY / IMPROVEMENT NET COST	0.0	0.0	0.0	0.0	0.0
TOTAL NET COST	248.9	382.1	475.5	42.0	424.1